

i. National Academy of Customs, Indirect Taxes & Narcotics (NACIN) is the apex institute of Government of India for capacity building in the field of indirect taxation. It also plays a vital role in international capacity building by imparting training to officers of various countries in the field of Customs, drug laws and environment protection. NACIN is the World Customs Organization (WCO) Regional Training Centre (RTC) for the Asia Pacific Region. United Nations Environment Program (UNEP) has designated NACIN as a collaboration center for capacity building in the field of environment protection. In collaboration with United Nations Office on Drugs & Crime (UNODC), NACIN is imparting training on drug law enforcement to various Asian nations. The Government of India has entrusted NACIN the responsibility of knowledge exchange, experience sharing and training with various countries of the world.

ii. The charter of functions of NACIN issued by CBIC mandates training of not only the officers working under CBIC but also of the officers from other departments, ministries, and other stakeholders. NACIN's flagship program is to conduct the Induction Training of newly recruited IRS (C&IT) Group 'A' officers selected through Civil Service Examination conducted by UPSC. Since last two decades NACIN is conducting complete professional training of Officer Trainees of IRS (C&IT).

iii. In addition, NACIN through its 18 Zonal/ Regional Campuses in 15 state capitals, and 03 major cities, conducts the training programs for the capacity building as well as enhancing of skills in-service officers.

iv. NACIN also conducts the Mid-career training programs at regular time intervals for the officers to enable them to discharge their responsibilities effectively as per their changed roles and positions. The zonal/ regional campuses of NACIN also provide induction training to the newly recruited Group B and C officers.

v. NACIN was also mandated by the Government to provide GST training to all officers under CBIC and officers from States, Union territories and other stakeholders at the time of the introduction of GST.

1. Achievements:

The following are the major milestones in NACIN's journey towards excellence in FY 2021-22:

i. Officer Trainee (OT) Cell

- a. Officer Trainees (OTs) of the Indian Revenue Service (Customs & Indirect Taxes) undergo Induction Training which comprises of classroom training as well as functional modules in the area of Customs, Central Excise & Service Tax, Goods & Service Tax, Narcotics and matters pertaining to various allied Acts. The Induction Training also comprises of attachments with various agencies such as CRPF Academy Gurugram, Wildlife Institute of India Dehradun, Central Bureau of Narcotics Gwalior, National Law School of India University Bhopal, Coast Guard, etc. where the OTs learn from domain experts to tackle the future challenges of their service. The training programme has been revamped with more focus on participative approach in place of theoretical classroom training to enable the OTs become functionally competent with skill sets required to discharge their duties. In furtherance of this objective, the OTs after conclusion of their classroom training and attachment programmes are sent to GST & CX field formations for On- the-Job Training (OJT) with aim to acclimatize them with hands-on working of the Department.
- b. The onslaught of second wave of COVID-19 confronted the Academy with unique challenge as Induction Training of 72nd Batch of IRS (C&IT) was underway at that time. The Academy took the challenge head-on and responded in proactive and dynamic way by realigning components of the training programme. Most of the training components were moved online during the COVID wave in order to ensure that sufficient time is available later on to complete the practical exposure (given by way of attachments in the field formations) as and when the COVID wave subsided. Ultimately, the classroom training and the attachments were completed in such a manner that frequent travel could be avoided without compromising on learning and exposure of the Officer Trainees. The Academy in

its endeavour to give the OTs the best possible learning exposure went a step further and introduced as well as conducted for the first time a new attachment with National Intelligence Academy (NIA), Dwarka, New Delhi for the 72nd Batch in order to sensitize the OTs on the important issues concerning national security, terror funding, secret enquiry, security perspective of foreign investment, etc.

- c. The Academy trains two Batches of IRS (C & IT)-previous Batch and current Batch simultaneously. The previous Batch (71st) of the OTs after completing their On-the-Job Training joined back the Academy to complete their Furbisher Course from 06.12.2021 to 24.12.2021. The idea behind the Furbisher Course inter alia is giving the OTs a platform to have interactions with eminent personalities from important walks of life. The Furbisher Course was completed with fulfilment of planned objectives culminating with Passing-out Parade on 24.12.2021 which was attended by the Chairman and Members of the CBIC along with other senior officers of the Department.

II. In-Service Training & Short online training sessions

- a. In-service training is a vital component of all trainings conducted by NACIN. It is here that individual topics are covered in much detail, helping the officers in their day-to-day work. NACIN conducts demand-driven, short duration courses of 1 to 5 days in contemporary and emerging areas for CBIC officers along with Indian Audit and Accounts Service (IA&AS) and Indian Trade Service (ITS) Probationers, Indian Airforce officers, State GST officers. The topics range from a variety of areas like Trade Facilitation, Prevention of Money Laundering, Green Customs, Intellectual Property Rights, Customs Conventions, Prevention of Wildlife trafficking, Data Analytics, Stress management, Goods & Services Tax, Dispute Settlement, Financial Investigation, Electronic Data Interchange, Cyber Forensics, Drug Law Enforcement to name a few. The special trainings were organized this year in ADVAIT for the officers who would go a long way in deploying data analytics for curbing evasion.

- b. Online training is the new norm across the training institutes after outbreak of COVID-19. Apart from distance learning benefits, the online trainings are cost-effective as the trainee officers need not travel. Further, the expert faculty can be invited for online sessions irrespective of geographical restrictions. However, paying attention to online classes is a real challenge for the trainee officers. It is observed that short online trainings are more effective way of teaching as it is difficult to maintain concentration after a span of one hour. The new training programmes have been launched by Zonal Institute, Bhopal like MANTHAN- thought-provoking topics by eminent speakers, MASTERCLASS- from experts in specialized subject, BHAGIDAR-an Outreach programme for trade on GST issues, SANTULAN- on work-life balance, HAR BUDHVAR GST WAR and likes. An onsite 'customized training module' was introduced for imparting training to Customs officers posted at International Airports all across the country by Zonal Institute, Mumbai. Multi Disciplinary School of Economic Intelligence (MDSEI) as a Centre of Excellence has been established at Mumbai, focussing on capacity building for combating economic crimes through knowledge dissemination. Under the aegis of MDSEI, the trainings in Blockchain Technology and Crypto Currency and Collection analysis and Handling of Intelligence and Evidences in a Digital World were conducted. The special trainings were organized in ADVAIT for the officers who would go a long way in deploying data analytics for curbing evasion. Zonal Campus Delhi has introduced technology based quiz application such as KAHOOT, to make learning more effective and participatory rather than monotonous.
- c. Due to sustained efforts NACIN could impart following trainings to in service officers in respect of GST as well as other areas:

Sr. No.	Trainings	No. of trainings	No. of Officers Trained
1	GST	428	32533
2	In service training	860	42792

This result was achieved despite lockdown during COVID time and disruptions caused due to strict protocol issued by government during current financial year.

d. Mid Career Training Program (MCTP)

Phase-III of MCTP-2021-22 was conducted by NACIN through Partner Institute IIPA, New Delhi wherein 118 IRS(C&IT) Officers participated in three batches from August, 2021 to December, 2021.

e. International cooperation & Training Cell has conducted 4 online trainings in cooperation with US Department of State, wherein 117 CBIC officers participated. Under MoA with Ozone Cell, ICT cell conducted 1 online Supervisory workshop under HPMP stage-II at ZTI, Delhi, wherein 23 CBIC officers participated.

f. iGOT Karmayogi

- On 2nd September 2020, the Union Cabinet approved 'Mission Karmayogi' - the National Programme for Civil Services Capacity Building (NPCSCB). This is termed as the biggest and most comprehensive post- recruitment Human Resources Development reform in the Government. iGOT Karmayogi portal is the Launchpad for the NPCSCB. Its an online learning platform that shall provide anytime-anywhere learning to train more than two crore civil servants.
- NACIN has uploaded content on 5 topics on Indirect Taxation of 55 hours on iGOT portal. Content of 62 competencies has been validated and is ready for creation by Instructional Design Agency.

2. Initiatives:

i. New NACIN complex at Hindupur: a/a and e/s granted by Competent Authority:

With the exponential growth in the role and duties of CBIC personnel for giving central direction to indirect tax policy formulation and collection, the responsibility of NACIN in capacity building has also increased manifold. The existing space and facilities are therefore inadequate to support the institutional goals and organization's vision, as also its commitment to the International Customs fraternity for partnerships and collaborations. To

overcome the inadequacies of space, facilities, other modern training tools and to raise the capacity building standards to global level with new and enhanced facilities like Field Training Centers, Marine Training Center, Research Centre etc., NACIN has taken up the project of building a new State-of-the-Art campus at Hindupur, Andhra Pradesh. In the year 2021-22 the Project, as proposed to be constructed by CPWD, was approved by the Project Investment Board (PIB) headed by the Finance Secretary after due verification by DGHRD and vetting by IFU, DoR. As a result, Administrative Approval and Expenditure Sanction of Rs.702.27 crore has been accorded for Phase-I of the project by the Hon'ble Finance Minister on 01.12.2021.

- ii. BRICS Capacity building Workshop- A first of its kind capacity building workshop was organized from 22.11.21 to 26.11.21 by NACIN ZTI Bengaluru in its capacity as the Regional Training Center (RTC) of WCO among the BRICS Member nations. The workshop marked a new beginning in the relation among BRICS nations and covered a wide range of topics on Customs for capacity building.
- iii. Participation in the First Common MCTP with theme 'Leading to Learn' was conducted in two batches from 26th to 31st October, 2021 and 29th October to 2nd November, 2021 in coordination with LBSNAA. 33 officers of the IRS (C&IT) from 2000 & 2001 batches participated in the programme which involved a hybrid on-line and physical training. Online courses by MIT and University of London on the topics 'Leading From the Emerging Future' and 'Global Energy and Climate Policy' respectively were made mandatory before participation in Common MCTP.
- iv. E-Prayogshala:"E-prayogshala", an 18 seater digital forensics lab has been established for training officers on forensic software used for acquiring, processing, analysing, and reporting of data at Zonal Campus, Vadodara.
- v. Standard Operating Procedure to store/locate/ retrieve videos of online training has been

formulated by Zonal campus, Hyderabad to streamline the process of lecture recordings.

- vi. A modern air conditioned auditorium with state of the art acoustics and audio- visual apparatus has been constructed at the cost of Rs. 3.7 crore (approx) with a seating capacity of 209 persons with separate facility for a modern pantry at Zonal Institute, Bengaluru.
- vii. "Plant and adopt a tree" scheme is a novel initiative started and implemented by NACIN, Bengaluru at the new Hindupur campus.
- viii. COPS-26 workshop: NACIN, Bengaluru conducted a unique workshop named COPS-26 in December 2022. This workshop was aimed at providing a sneak peek into the plans undertaken by the world community to keep the planet earth livable for progeny by reducing Carbon emission which directly affects global warming.
- ix. "Kaavish", a bi-monthly e-magazine has been started by NACIN Vadodara, for in-department circulation. The magazine is a compilation of the following:
 - a. Courses conducted by NACIN Vadodara
 - b. Tribute to the legends of our department
 - c. Eminent Faculties
 - d. Landmarks/festivals
 - e. Achievements by the department as well as officers

3. Conclusion:

This year's endeavours as above have been in sync with the NACIN's mandate for capacity building and upgradation of not just officials of CBIC but also in true spirit of MISSION Karmayogi, imparting training and sharing expertise across the public servants and various stakeholders of Indirect Taxation regime at pan India level, and even across national boundaries. These initiatives would equip the human resource of CBIC in the technical and intellectual aspects.