



National Academy Of Customs, Indirect Taxes & Narcotics



YEAR BOOK 2019-20

“Service without humility is selfishness and
egotism. ”

– Mahatma Gandhi



FROM THE DESK OF DIRECTOR GENERAL

It gives me immense pleasure to present the Annual Year Book of National Academy of Customs, Indirect Taxes and Narcotics (NACIN) for the year 2019-20 before you. The Annual Year Book inscribes NACIN's performance in a wide spectrum of capacity building activities during the year.

NACIN is the apex training institution of Government of India for capacity building in the areas of Customs, Indirect Taxes and Narcotics, its flagship program is induction training of directly recruited IRS (C & CE) officers. NACIN with its 16 ZTIs, 2 RTIs, one CoE and MDSEI are imparting training to the officers of CBIC. NACIN is also the premier training institute of the Government of India for international co-operation in capacity building in the area of Customs and Narcotics. NACIN also conducts various training for foreign officers in association with MEA under the ITEC programme. NACIN's recognition as a Regional Training Centre of World Customs Organization for the Asia-Pacific Region is a mark of its ever growing international recognition. NACIN has also been identified and partnered by many international bodies such as UNODC, UNEP, ADB etc. for capacity building activities in Customs and Narcotics matters.

NACIN has always strived for excellence and resultantly has shown outstanding performance during the year. NACIN designed and executed an extensive training programme for skill upgradation and capacity building so as to ensure smooth implementation of GST, one of the largest tax reforms of India. A large number of GST training resources such as FAQs, Flyers, various training PPTs, e learning modules and GST updates were also designed. Besides training the Tax Officials of the Centre and the States, NACIN also organized various awareness workshops for the officers of Central Government Ministries/Departments & PSUs.

Apart from capacity building activities, NACIN and its Zonal Campuses have taken many initiatives to impart training in the areas of lifestyle matters, attitudinal changes and ethics & integrity. All these efforts have ensured successful implementation of Swachh Bharat Mission by NACIN and its Zonal Campuses.

As all of you are aware that ongoing COVID-19 pandemic has brought a new challenge globally as well as at national level. Adapting quickly to the challenges, NACIN has continued with its mandate in the new normal.

I would like to express my gratitude to all the officers and staff of NACIN for their persistent hard work and sincere efforts. I extend my best wishes to NACIN in its continuous journey towards excellence in future also.

(Neeta Lall Butalia)

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Our Vision



To create an institution of excellence where people can achieve full potential in their academic, creative, personal, physical, moral and ethical development.

EVOLUTION

In the year 1955, the then Central Board of Revenue decided to set up a Central Training School with a view to improve general efficiency of the Central Excise Service. The Central Training School started functioning from 01.10.1955 and over the years, it evolved into 'Directorate of Training' with the mandate to impart induction training to newly recruited IRS (C&CE) officers. In the year 1989, the name was changed to National Academy of Customs, Excise and Narcotics (NACEN) and recently with the advent of Goods & Services Tax (GST), it has been renamed as National Academy of Customs, Indirect Taxes and Narcotics (NACIN).

ORGANIZATION

The National Academy of Customs, Indirect Taxes and Narcotics (NACIN) is the apex institution of the Government of India for capacity building in the field of indirect taxation. Specifically, the training activities fall in the areas of Indirect Taxes (Customs, Central Excise, Goods & Services Tax) and Narcotics Control administration. The Headquarters of NACIN is located at Faridabad, Haryana in the National Capital Region. The Academy falls under the administrative control of the Central Board of Indirect Taxes and Customs (CBIC), Department of Revenue, Ministry of Finance, New Delhi.

NACIN is headed by the Pr. Director General who is an officer of the Indian Revenue Service (Customs & Central Excise) at the rank of Special Secretary to the Government of India. The Pr. Director General is assisted by Principal Additional Director General/Additional Director General assisted by Additional/Joint Director, Deputy/Asst. Directors and other support staff.

NACIN's flagship programme is training of direct recruit IRS (C&CE) officers. Over the last two decades, NACIN along with its Zonal Training Institutes has been conducting professional training programme for direct recruit IRS (C&CE) officers. The year-long programme starts in the month of December each year, after completion of three months' Foundation Course of the officer-trainees at Lal Bahadur Shastri National Academy of Administration. Officer-trainees are trained in the administration of Customs, Central Excise and Goods & Services Tax (GST) through a combination of class room sessions and visits to various field formations across the length and breadth of the country. In addition, short visits are also organized to other prominent agencies and institutions such as Wildlife Institute of India, Coast Guard and S.V.P. National Police Academy etc.

The Academy also conducts Mid-Career Training Programs for senior officers of the Indian Revenue Service (Customs & Central Excise) at critical transition stages of their career progression.

In addition to the main campus in Faridabad, NACIN also operates from 18 other locations known as Zonal Training Institutes (ZTIs) located at Bengaluru, Bhopal, Chennai, Cochin, Delhi, Hyderabad, Kanpur, Kolkata, Mumbai, Patna, Shillong, Chandigarh, Jaipur, Vishakhapatnam, Bhubneshwar, Vadodara and Regional Training Institutes at Raipur and Ranchi. In most of these ZTIs & RTIs, NACIN conducts induction training for Group B (both Gazetted and Non-Gazetted) and Group C officers posted in jurisdictional Commissionerates.

NACIN also has a 'Centre of Excellence' at New Delhi for undertaking research and taking measures to improve CBICs functioning and public delivery and to identify future challenges and training gaps.

NACIN's Multi-Disciplinary School of Economic Intelligence (MDSEI) is located in Mumbai with a mandate to develop

capacity in the area of economic intelligence. It aims to become a Centre of Excellence in the Asian Region.

Each ZTI and CoE is headed by a Principal Additional Director General/Additional Director General assisted by Additional/Joint Director, Deputy/Asst. Directors and other support staff. Details of Sanctioned Staff are at Appendix-I.

In-service training programs are organized in the field of Customs, Goods & Services Tax (GST), Drug laws, Green Customs, Cyber Security, Anti-money laundering, Weapons of Mass Destruction, Fake Indian Currency Notes, Ozone Depleting Substances, Intellectual Property Rights, among other subjects.

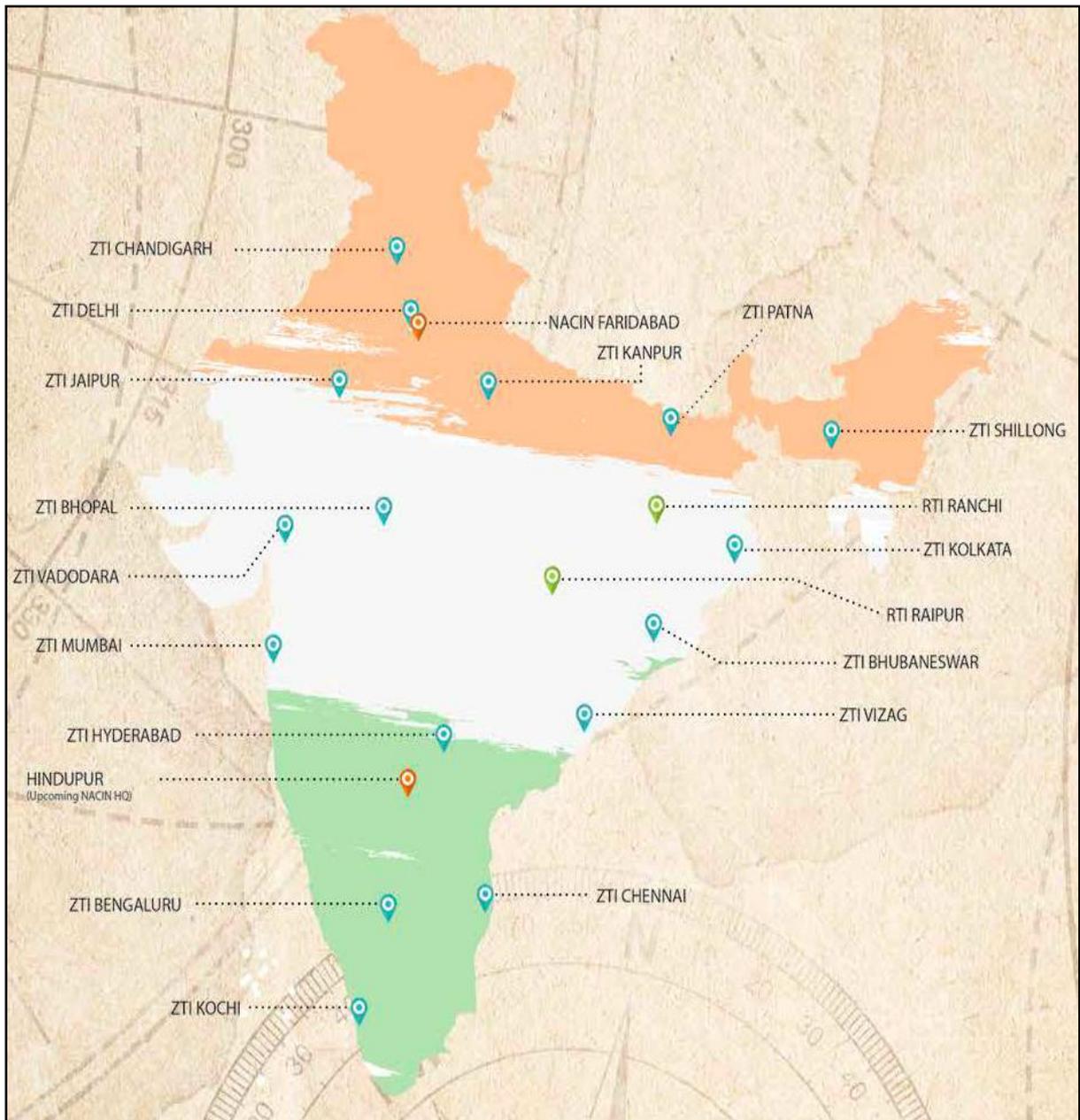
NACIN has played a key role in capacity building in the area of GST, enabling the field officers to develop requisite skills for keeping pace with the current international developments and the changing tax administration scenario in the country. In the GST era, NACIN is the only Academy of its kind in India that provides regular training to not only the officers and staff of CBIC, but also to GST officers/ officials of 29 States and 7 Union

Territories. NACIN has also been mandated to provide GST training to representatives of trade bodies and trade professionals. Thus, it will be catering to the training needs of around 70000 persons every year.

NACIN is a Regional Training Centre of World Customs Organization for Asia Pacific Region. Also, as a recognized centre for capacity building, NACIN conducts various programs in the field of environment protection in collaboration with the United Nations Environment Program. In addition, NACIN collaborates with the United Nations Office on Drugs and Crime (UNODC) for capacity building on drug law enforcement. NACIN has been identified as the training centre on Customs matter for the SASEC countries. The Government of India has entrusted NACIN with the responsibilities of knowledge exchange and experience sharing with various countries across the globe.

NATIONAL ACADEMY OF CUSTOMS, INDIRECT TAXES AND NARCOTICS

Geographic Locations of NACIN & its ZTIs in GST Regime



- Headquarters in Faridabad
- 16 Zonal Training Institutes (ZTIs) in Bengaluru, Bhopal, Bhubaneswar, Chandigarh, Chennai, Cochin, Delhi, Hyderabad, Jaipur, Kanpur, Kolkata, Mumbai, Patna, Shillong, Vadodara and Vishakhapatnam.
- 2 Regional Training Institutes (RTIs) in Raipur and Ranchi
- 1 Centre of Excellence (COE) in Delhi
- 1 Multidisciplinary School of Economic Intelligence (MDSEI) in Mumbai

1. OFFICER-TRAINEES (OT) CELL

Officer-Trainees Cell looks after the training requirements and needs of the newly recruited IRS (C&CE) officers.

2. INTERNATIONAL CO-OPERATION AND TRAINING (ICT) CELL

International Co-operation and Training Cell is engaged in capacity building of various foreign countries as well as Indian enforcement agencies under various MoUs with International organizations or on the request of the Ministry of External Affairs, Government of India. The courses are designed and executed according to the requirements identified by the participating members.

3. IN-SERVICE TRAINING (IST) CELL

In-Service Training (IST) Cell of NACIN, Faridabad organizes advance & specialized trainings/courses/workshops on different topics of importance for Group 'A', 'B' & 'C' Officers of Customs and Central Excise Department/GST.

4. GST CELL

GST Cell of NACIN, Faridabad organizes various trainings on different topics of GST for Group 'A', 'B' & 'C' Officers of Department.

5. NARCOTICS CELL

Under National Policy on Narcotic Drug and Psychotropic Substances, NACIN has been designated by the Government of India as the Nodal Agency for training of drug law enforcement in India. A separate Narcotics Cell has been created in NACIN Faridabad in March, 2018 to look after all aspects of Narcotics like policy, training, resource material, co-ordination with other agencies etc. and also to chalk out and deliver detailed training programme for the Departmental officers and also for the Drug Law enforcement officers of other Central and State Government Agencies.

6. MID-CAREER TRAINING PROGRAM (MCTP) CELL

Its mandate is to provide mid-career training to IRS (C&CE) officers at different phases of their career. It is a kind of refresher courses for officers to strengthen their administrative skills by exposure to modern managerial and administrative techniques taught by national and international management institutes of repute and international standing to prepare them to handle the responsibilities of higher level of management.

OFFICER TRAINEES (OT) CELL

The IRS (Customs & Central Excise) probationers undergo a 12-month induction training, which comprises of a combination of classroom training divided into basic Indirect Tax law modules and functional modules in the area of Customs, Central Excise, Service Tax, Goods and Services Tax, Narcotics and matters pertaining to Allied Acts. Other training modules include law, international trade, public finance and accountancy, administration, and training in leadership and public policy from a foreign university. The IRS (Customs & Central Excise) training has been revamped with more focus on participative approach in place of theoretical classroom training in order to make the trainees functionally competent with the skill sets required to discharge their duties. On completion of 12 months' training in the academy, the officers are posted in the field formations for on the job training as sub-ordinate officers, before assuming the independent charge of Assistant Commissioner. The training curriculum of the officer trainees is designed and reviewed regularly after taking feedback and inputs from various stake holders like trade & industry and the senior officers of the department to make the

training more relevant with the changing needs of the time.

Further a Memorandum was signed on 28.11.2019 with NLIU Bhopal to provide Post Graduate Diploma in Cyber Law and Cyber Forensics for Officer Trainees and In-service officers of CBIC. A memorandum was signed on 01.02.2020 with CRPF Academy Gurugram to facilitate exchange of faculty and resource persons for Academic and Research purpose and to plan calendar of events for holding seminars workshop and short term courses to be conducted at the campus of either of the parties. A memorandum with National Law School of India University, Bengaluru is already in existence from 18.03.2017 which award a diploma degree to the Officer Trainee in Law.

For the purpose of exposing the new officers to international best practices in the field of Customs and Indirect taxation, visits are organized to international universities and institutions. The 70th Batch of OTs visited WCO Brussels, Customs Rotterdam, CBRA Lausanne and WTO Geneva.

IRS(C& CE) OFFICER TRAINEES - LAST 3 YEARS

Number of OTs in the 69 th Batch	101
Number of OTs in the 70 th Batch	60
Number of OTs in the 71 st Batch	35

GENDER PROFILE

	69 TH BATCH	70 th Batch	71 st Batch
Female	21	15	10
Male	80	45	25
Total	101	60	35

EDUCATIONAL PROFILE

Sl. No.	Educational Qualification	69 th Batch	70 th Batch	71 st Batch
1.	B.E./B.TECH.	55	28	20
2.	M.B.B.S./B.V.S.C/B.D.S./M.S/M.D	10	4	5
3.	M.A./MCA	6	1	2
4.	M.B.A./PGDM	5	1	-
5.	M.SC./ BS-MS	5	1	3
6.	B.SC.	5	2	1
7.	M.E./M.TECH.	2	8	-
8.	C.A/C.S.	4	1	1
9.	L.L.B./L.L.M.	3	2	1
10.	B.A./ B.Ed	1	7	2
11.	M.PHIL.	1	2	-
12.	B.COM.	1	3	-
13.	B.ARCH.	1	-	-
14.	Master of City Planning	1	-	-
15.	BS/MS	1	-	-
TOTAL:		101	60	35

STATE-WISE PROFILE

S.No.	State	69 th Batch	70 th Batch	71 st Batch
1	RAJASTHAN	10	12	1
2	BIHAR	3	3	3
3	MAHARASHTRA	14	9	4
4	TAMIL NADU	5	1	2
5	ANDHRA PRADESH	3	1	-
6	UTTAR PRADESH	14	6	5
7	DELHI	7	3	4
8	KARNATAKA	5	2	-
9	PUNJAB	3	6	1
10	TELANGANA	2	1	2
11	HARYANA	7	1	4
12	JHARKHAND	3	1	1
13	KERALA	5	3	1
14	WEST BENGAL	-	2	2
15	MADHYA PRADESH	8	3	-
16	CHANDIGARH	1	-	1
17	ODISHA	3	1	-
18	UTTARAKHAND	3		-
19	GUJARAT	2		2
20	JAMMU & KASHMIR	1	1	1
21	TRIPURA	-	1	-
22	CHATTISGARH	1	2	-
23	PONDICHERRY	1	1	-
24	MANIPUR	-	-	1
TOTAL		101	60	35

71st BATCH OF IRS (C&CE) OFFICER TRAINEES

The 71th Batch of officer trainees joined NACIN for their training on 16th December, 2019. Shri Devendra Singh, the then Principal Director General of NACIN formally inaugurated the professional training of the Batch.



LIST OF OFFICER TRAINEES OF 71st BATCH OF IRS (C&CE)

1	Ms. ALEKHYA BALLA	19	Ms. MRINAL CHATTERJEE
2	Ms. ANUBHUTI TRIPATHI	20	Ms. NIKAM NEHA SUDHIR
3	Mr. ASWATH BAJI	21	Mr. NITIN KUMAR
4	Mr. ATUL CHOUDHARY	22	Ms. NUPUR
5	Mr. DEBJYOTI BARMAN	23	Mr. PUNEET KUMAR SINGH
6	Mr. FAISAL KHAN	24	Mr. RAJ KUMAR KOLIPAKA
7	Mr. GAJRAJ BACHHAWAT	25	Mr. RAKESH
8	Mr. GANREIPOU	26	Ms. SANJALA SHARMA
9	Mr. GAURAV GUNJAN	27	Mr. SANTOSH JAISWAL
10	Mr. HIMANSHU GARG	28	Mr. SHAH JAY MANOJ
11	Mr. K JAGAN	29	Mr. SHAIKH SALMAN
12	Ms. KM SAKSHI GARG	30	Ms. SHWETA SUMAN
13	Mr. KSHITIZ SAINI	31	Ms. SUMAN YADAV
14	Mr. KULDEEP KUMAR	32	Ms. THAKARE POONAM PRAKASHRAO
15	Mr. KUMAR AMBRISH	33	Mr. VENKATESH M
16	Mr. KUMAR VIVEK	34	Mr. VYAS PARITOSH VINEET
17	Ms. MALYAJ SINGH	35	Mr. YOGNIK BAGHEL
18	Mr. MANJEET SINGH		

PASSING OUT PARADE OF 69TH BATCH OF IRS (C&CE) OFFICER TRAINEES

The Passing out Parade of 69th Batch was held on 8th November, 2019 after the successful completion of approx 4 weeks Furbisher Course. On the occasion of Passing out Parade, the

outstanding probationers were awarded medals by Ms. Nirmala Sitharaman, Hon'ble Minister of Finance and Corporate Affairs, Govt. of India.





The 69th Batch Officers Trainees with the President of India Shri Ram Nath Kovind at iconic Durbar hall of Rashtrapati Bhavan

VARIOUS MEDALS AWARDED TO OFFICER TRAINEES

In order to motivate Officer Trainees, NACIN awards various Medals, as detailed below, to Officer Trainees on successful completion of their probation:

S.No.	Medal	Being awarded
1	Finance Minister's Gold Medal	To the best Probationer in the Batch scoring highest marks in assessment.
2	Chairman's Gold Medal	To the Probationer securing highest mark in Departmental Exam.
3	Smt. Kaushalya Narayanan Memorial Gold Medal	To the best lady Probationer.
4	Director General's Gold Medal (w.e.f 2007)	To the Probationer based on DG's assessment
5	Shri T. P. Singhal Memorial Gold Medal (w.e.f 2009)	To the Probationer based on his /her contribution to NACIN besides performing well during the Probation.
6	Shri Gautam Bhattacharya Gold Medal (w.e.f. 2016)	To the Probationer securing highest marks in Service Tax.

For the award of Finance Minister's Gold Medal, following criteria are laid down:

Sl. No.	Item of Assessment	Assessment to be done by	Marks Allocated
1.	Overall Personality & Temperament	Course Director & ADG (Probs.)	60 Marks
2.	Attendance and Attentiveness in Sessions	Course Director & ADG (Probs.)	40 Marks
3.	Proficiency in Extra-curricular Activities	Course Director & ADG (Probs.)	30 Marks
4.	Attachments in Departmental Formations	Course Director & ADG (Probs.)	45 Marks
5.	Attachments in other Departments/Institutes	Course Director & ADG (Probs.)	25 Marks
6.	Performance in Departmental Examination	On the basis of Marks secured in Deptt. Examinations.	100 Marks
7.	Course Director's Assessment	Course Director	40 Marks
8.	Addl. Director General (Probs.)'s Assessment	Addl. Director General (Probs.)	60 Marks
9.	Director General's Assessment	Director General, NACIN	100 Marks
	TOTAL		500 Marks

The Chairman's Gold Medal is awarded to the Probationer who has passed the Departmental Examination, in full, in the first attempt and has secured highest marks in the same. Marks secured in Hindi are not taken into account.

For selection of lady Probationers for award of Smt. Kaushalya Narayanan Memorial Gold Medal (for Best Lady Probationer), the criteria is same as for award of the Finance Minister's Gold Medal, apart from the fact that the lady Probationer selected for award of this Medal should figure among the best ten (10) probationers in the batch.

Medal	Name of Officer Trainee
Finance Minister's Gold Medal	Ms. Mishal Queeni D'Costa
Chairman's Gold Medal	Dr. Meva Ram Ola
Smt. Kaushalya Narayan Memorial Gold Medal	Ms. Ninika Dhawan
Director General's Gold Medal	Mr. Ashok Chakravarthy
T. P. Singhal Memorial Gold Medal	Mr. Rahhul Dhingra
Gautam Bhattacharya Gold Medal	Dr. Meva Ram Ola

PROBATIONERS RECEIVING MEDALS FROM MS. NIRMALA SITHARAMAN, HON'BLE MINISTER OF FINANCE, GOVT. OF INDIA



Finance Minister's Gold Medal - Mishal Queenie D'Costa



Chairman's Gold Medal - Dr Meva Ram Ola



Smt Kaushalya Narayanan Memorial Gold Medal for Best Lady Officer Trainee- Ninika Dhawan



Director General's Gold Medal- Ashok Chakravarthy



T P Singhal Memorial Gold Medal- Rahul Dhingra



Gautam Bhattacharya Memorial Gold Medal - Dr Meva Ram Ola

INTERNATIONAL CO-OPERATIONS AND TRAINING (ICT) CELL

NACIN is the Regional Training Centre of World Customs Organization (WCO). NACIN has also been recognized by several international bodies like UNEP, UNODC, ADB etc. as the capacity building partner in the field of Customs and Drug Law Enforcement. NACIN also conducts trainings on Customs and Narcotics matters for various foreign countries under ITEC Programme of Ministry of External Affairs, Government of India. In recent years NACIN has collaborated with following international organizations:

International Organizations	Collaboration Since	Details of cooperation
 <small>WORLD CUSTOMS ORGANIZATION</small>	2004	NACIN is accredited WCO Regional Training Centre for ASIA Pacific Region.
	2008	NACIN has cooperation and exchange with Russian Customs Academy towards shared goals in training and scientific research through mutual exchange of faculty, experts and trainees.
 <small>UNODC</small>	2010	NACIN is UNODC's Regional Partner under Project XSA/J81 for "Strengthening Drug Law Enforcement Capacities in South Asia".
 <small>UNEP</small>	2016	Under the aegis of UNEP, NACIN has signed MoA in 2016 with Ozone Cell, MoEF&CC, regarding capacity building of Customs and enforcement officers for combating illicit trade in HCHCs for phase out of HCFCs under HPMP Stage-I. Further, under HPMP Stage-II, NACIN and Ozone Cell has signed new MoA in 2020.
 <small>South Asia Subregional Economic Cooperation</small>	2017	NACIN is designated as resource centre for SASEC countries by ADB to undertake reforms and capacity building in Customs matters.
	2019	A Memorandum of Understanding between CBIC and Maldives Customs Service was signed during Hon'ble PM visit to Maldives in June 2019 under which NACIN is entrusted for capacity building of Maldives Customs.

DETAILS OF TRAININGS CONDUCTED BY ICT CELL IN 2019-20

1. Specialized Training Programme for officers of Drug Control Enforcement Authority of Tanzania conducted at NACIN Faridabad from 22nd to 26th April, 2019:

A specialized Training Programme for officers of Drug Control Enforcement Authority of Tanzania was conducted at NACIN Faridabad from 22nd to 26th April, 2019 under the Indian Technical and Economic Cooperation Programme (ITEC). Thirty (30) officers from Drug Control Enforcement Authority of Tanzania participated in this training. During the training programme, various aspects of Drug Law Enforcement were covered and presentations were given by the expert faculties. The Tanzanian officers were also given demonstration and hands-on training on testing and analysis of Narcotic Drugs and Precursor Chemicals in Central Revenue Control Laboratories (CRCL), New Delhi. During the training programme, the participants were also taken to 1 day study tour to Agra to visit world famous Taj Mahal as part of course curriculum to familiarize them with Indian culture and history.



2. Specialized Training for Customs Officers of ASEAN and Small Island Nations conducted at NACIN Faridabad from 10th to 14th June, 2019:

A specialized Training Programme for Customs officers of ASEAN and Small Island Nations conducted at NACIN Faridabad from 10th to 14th June, 2019 under the Indian Technical and Economic Cooperation Programme (ITEC). Twenty two (22) Customs officers from 11 countries participated in this training. During the training programme, various aspects of Customs matters were covered and presentations were given by the expert faculties.





3. Workshop for SASEC Customs Administration on Customs Valuation and Databases conducted at NACIN, Faridabad from 11th to 12th June, 2019:

A workshop for SASEC Customs Administration on Customs Valuation and Databases was conducted by NACIN, Faridabad in association with the Asian Development Bank from 11th to 12th June, 2019. Three (3) officials from each member countries participated in the workshop. During the workshop, various aspects of Customs Valuation and Databases were covered by the expert faculties. Group discussion on the important issues in design and implementation of Valuation databases was held and presentation and recommendation was presented by each member on the discussion areas.



4. Train the Trainer (ToT) Workshop on combating illegal trade in HCFCs conducted by NACIN Faridabad from 26th to 29th June, 2019 at Gangtok:

NACIN Faridabad conducted 3 days' Train the Trainer (ToT) Workshop on combating illegal trade in HCFCs from 26th to 29th June, 2019 at Gangtok. In this ToT, twenty five (25) officers were trained as Trainer. Under the aegis of UNEP, NACIN and Ozone Cell, Ministry of Environment, Forest and Climate Change has signed a Memorandum of Agreement (MoA) in 2016 for capacity building and to implement the activities relating to the policy and enforcement component of India's HCFCs Phase-out Management Plan (HPMP) Stage-I. This MoA was further extended in 2018. Under these agreements, NACIN has conducted 5 Train the Trainers workshop and 14 Supervisory officers workshops in which 118 Trainers and 374 officers have been trained.



5. Special Training Programme for Nepal officers on Anti Money Laundering and Countering Financing of Terrorism (AML/CFT) conducted at NACIN Faridabad from 19th to 24th August 2019:

A special Training Programme for Nepal officers on Anti Money Laundering and Countering Financing of Terrorism (AML/CFT) was conducted at NACIN Faridabad from 19th to 24th August 2019 under ITEC under the aegis of Ministry of External Affairs. 20 Nepalese officers participated in the said training. During the training programme, various aspects of Anti Money Laundering and Countering Financing of Terrorism (AML/CFT) were discussed. Participants also visited FIU-IND office to have understanding of functioning of FIU-IND. During the training programme, the participants were also taken to 1 day study tour to Agra to visit world famous Taj Mahal as part of course curriculum to familiarize them with Indian culture and history.



6. Specialized Training for officers of Department of Narcotics Control (DNC) Bangladesh conducted at NACIN Faridabad from 26th to 30th August 2019:

A specialized Training for officers of Department of Narcotics Control (DNC) Bangladesh was conducted at NACIN Faridabad from 26th to 30th August 2019 under the aegis of Ministry of External Affairs. 24 officers from DNC Bangladesh participated in the said training. During the training programme, various aspects of Drug Law Enforcement were covered and presentations were given by the expert faculties. The participants were also given demonstration and hands-on training on testing and analysis of Narcotic Drugs and Precursor Chemicals in Central Revenue Control Laboratories (CRCL), New Delhi. During the training programme, the participants were also taken to 1 day study tour to Agra to visit world famous Taj Mahal as part of course curriculum to familiarize them with Indian culture and history.



7. Supervisory Officers workshop on combating illegal trade in HCFCs conducted by NACIN Faridabad from 2nd to 3rd September 2019 at Guwahati:

NACIN Faridabad, in collaboration with Ozone Cell, Ministry of Environment, Forest and Climate Change under aegis of UNEP, conducted 2 days' Supervisory officers workshop on combating illegal trade in HCFCs from 2nd to 3rd September, 2019 at Guwahati. 21 officers from various border enforcement agencies such as Customs, DRI, Assam Rifles, and BSF etc participated in this workshop. In this workshop various aspects of illegal trade in HCFCs and Ozone Layer depletion were covered and presentations were given by the expert faculties. The participants were also given practical hands-on training on identifying HCFCs by the Refrigerant Identifier.



8. Special Training Programme for Nepal officers on Anti Money Laundering and Countering Financing of Terrorism (AML/CFT) conducted at NACIN Bengaluru from 21st to 26th October 2019:

A special Training Programme for Nepal officers on Anti Money Laundering and Countering Financing of Terrorism (AML/CFT) was conducted at NACIN Bengaluru from 21st to 26th October 2019 under ITEC Programme of Ministry of External Affairs, Government of India. 18 Nepalese officers participated in the said training. During the training programme, various aspects of Anti Money Laundering and Countering Financing of Terrorism (AML/CFT) were discussed.



9. WCO Sub Regional Workshop for Risk Management Trainers conducted at WCO RTC NACIN Bengaluru from 04th to 08th November, 2019:

NACIN Bengaluru, being Regional Training Centre of World Customs Organization (WCO), organized WCO Sub Regional Workshop for Risk Management Trainers from 04th to 08th November, 2019. The Workshop was designed to bring about sustainability in risk management by creating a pool of

trainers within the sub-region's Customs administrations. In this workshop, various aspect of Risk Management were covered by the expert faculties of WCO. This workshop was attended by 15 participants from Bhutan, India, Maldives, Nepal and Sri Lanka. Participants presented cases displaying their risk management practices as well as explaining the challenges faced. Each presentation was followed by lively discussions, with suggestions on the way forward to improve each specific situation.



10. Customized Course on “Customs Intelligence” for Palestine Customs Officers under ITEC conducted at NACIN Mumbai from 04th to 08th November, 2019:

A customized Course on “Customs Intelligence” for Palestine Customs Officers was conducted at NACIN Mumbai from 04th to 08th November, 2019 under ITEC Programme of Ministry of External Affairs, Government of India. During this workshop, various aspects of Customs Intelligence and Investigation were covered by the expert faculties. Thirty (30) officials from Palestine Customs participated in this training Course.

11. Training on Drug Enforcement: Intelligence, Investigation and Forensics for officials of Royal Government of Bhutan in association with UNODC at NACIN Faridabad from 25th to 28th November, 2019:

Training on Drug Enforcement, Intelligence, Investigation and Forensics for officials of Royal Government of Bhutan was conducted at NACIN Faridabad from 25th to 28th November, 2019 in association with UNODC. Fifteen (15) officials from Royal Government of Bhutan attended this training programme. During the training programme, various aspects of Narcotic Drugs were covered and presentations were given by the expert faculties. The participants were also given demonstration and hands-on training on testing and analysis of Narcotic Drugs and Precursor Chemicals in the Central Revenue Control Laboratories (CRCL), New Delhi.



12. Special Training Programme for Nepal officers on Anti Money Laundering and Countering Financing of Terrorism (AML/CFT) conducted at NACIN Faridabad from 2nd to 7th December 2019:

A special Training Programme for Nepal officers on Anti Money Laundering and Countering Financing of Terrorism (AML/CFT) was conducted at NACIN Faridabad from 2nd to 7th December 2019 under ITEC Programme of Ministry of External Affairs. 20 Nepalese officers participated in the said training. During the training programme, various aspects of Anti Money Laundering and Countering Financing of Terrorism (AML/CFT) were discussed. Participants also visited FIU-IND office to have understanding of functioning of FIU-IND. During the training programme, the participants were also taken to 1 day study tour to Agra to visit world famous Taj Mahal as part of course curriculum to familiarize them with Indian culture and history.



13. Specialized Training on Drug Law Enforcement for officers of Afghanistan and Tajikistan under ITEC conducted at NACIN Faridabad from 2nd to 6th December, 2019:

A Specialized Training on Drug Law Enforcement for officers of Afghanistan and Tajikistan conducted at NACIN Faridabad from 2nd to 6th December, 2019 under the ITEC Programme of Ministry of External Affairs, Government of India. Fifteen (15) officials from Afghanistan and 5 officials from Tajikistan participated in this training. During the training programme, various aspects of Drug Law Enforcement were covered and presentations were given by the expert faculties. The participants were also given demonstration and hands-on training on testing and analysis of Narcotic Drugs and Precursor Chemicals in the Central Revenue Control Laboratories (CRCL), New Delhi. During the training programme, the participants were also taken to 1 day study tour to Agra to visit world famous Taj Mahal as part of course curriculum to familiarize them with Indian culture and history.



14. WMD Commodity Identification Training (CIT) Pilot Course conducted in association with U.S. Department of State at NACIN Faridabad from 16th to 20th December, 2019:

NACIN Faridabad, in association with U.S. Department of State, conducted

WMD Commodity Identification Training (CIT) Pilot Course from 16th to 20th December, 2019. In this workshop, 9 trainers and 15 observers (who can be trained as trainer in future) participated. In this workshop, expert faculties of U.S.A. gave presentations on various aspects of Commodity Identification. The participants were also given hands-on training on WMD Demonstration Kit. The presentations were also given by each participant, in the category of trainers.



15. Workshop for SASEC Customs Administration on Customs Cooperation conducted at NACIN Faridabad from 17th to 18th December, 2019:

A workshop for SASEC Customs Administration on Customs Cooperation was conducted by NACIN Faridabad in association with the Asian Development Bank from 17th to 18th December, 2019. Three (3) officials from each member

countries participated in the workshop. During the workshop, various aspects of Customs Cooperation were covered and presentation was given by the expert faculties. The delegation of each country delivered country presentation on the status of Customs cooperation.



16. Specialized Training of Vietnamese Customs Officials on Export Controls under ITEC conducted at NACIN Faridabad from 13th to 17th January 2020:

A specialized training of Vietnamese Customs Officials on Export Controls was conducted at NACIN Faridabad from 13th to 17th January 2020 under the Indian Technical and Economic Cooperation (ITEC) Programme. Ten (10) Vietnamese Customs Officers participated in this training. During the training programme, various aspects of export control were covered and presentations were given by the expert faculties. During the training programme, the participants were also taken to 1 day study tour to Agra to visit world famous Taj Mahal as part of course curriculum to familiarize them with Indian culture and history.



17. Specialized training of Sri Lankan Police Officers on Drug Law Enforcement conducted at NACIN Faridabad from 20th to 24th January 2020:

A specialized training of Sri Lankan Police Officers on Drug Law Enforcement was conducted at NACIN Faridabad from 20th to 24th January 2020 in association with Ministry of External Affairs, Government of India. Twenty Three(23) officers from Sri Lankan Police participated in this training programme. During the training programme, various aspects of Drug Law Enforcement were covered and presentations were given by the expert faculties. The officers were also given demonstration and hands-on training on testing of Narcotic Drugs and Precursor Chemicals in Central Revenue Control Laboratories (CRCL), New Delhi. During the training programme, the participants were also taken to 1 day study tour to Agra to visit world famous Taj Mahal as part of course curriculum to familiarize them with Indian culture and history.



18. Exposure visit of Senior Customs officers of Maldives conducted at NACIN Mumbai from 20th to 24th January 2020:

Under the Memorandum of Understanding signed between the Central Board of Indirect Taxes and Customs (CBIC) and Maldives Customs Service signed during Hon'ble PM's visit to Maldives in June 2019, an exposure visit of senior Customs officials of Maldives Customs was conducted at NACIN Mumbai from 20th to 24th January 2020. During this visit they were given the understanding of functioning of Indian Customs at an International Airport, Air Cargo Complex, Sea Port, Courier Terminal, Coastal areas etc. They were also taken to 1 day study tour to Gateway of India and Elephanta Caves as part of course curriculum to familiarize them with Indian culture and history.

19. International Air Cargo Interdiction Training (IACIT) conducted at NACIN Mumbai from 27th to 31st January, 2020:

In association with US Department of State, International Air Cargo Interdiction Training (IACIT) was conducted at NACIN Mumbai from 27th to 31st January, 2020. Twenty Seven(27) officers from Indian Customs attended this training. During this training programme, various aspects of Air Cargo Interdiction were discussed and presentations were given by the US experts.

20. Specialized Training Programme on Customs Valuation and Risk Management for Customs officers of Maldives conducted at NACIN Faridabad from 10th to 15th February, 2020:

Under the Memorandum of Understanding signed between the Central Board of Indirect Taxes and Customs (CBIC) and Maldives Customs Service signed during Hon'ble PM's visit to Maldives in June 2019, a specialized Training Programme on Customs Valuation and Risk Management for Customs officers of Maldives was conducted at NACIN Faridabad from 10th to 15th February, 2020. Twenty Nine (29) officers from Maldives Customs participated in this training. During

the training programme, various aspects of Valuation and Risk Management in Customs were covered and presentations were given by the expert faculties. Participants were also taken to 1 day study tour to Agra to visit world famous Taj Mahal as part of course curriculum to familiarize them with Indian culture and history.



21. Specialized workshop for Senior foreign Officers on Drug Law Enforcement under ITEC program conducted at NACIN Faridabad from 24th to 28th February, 2020:

A specialized workshop for senior foreign Officers on Drug Law Enforcement was conducted at NACIN Faridabad from 24th to 28th February, 2020 under the Indian Technical and Economic Cooperation

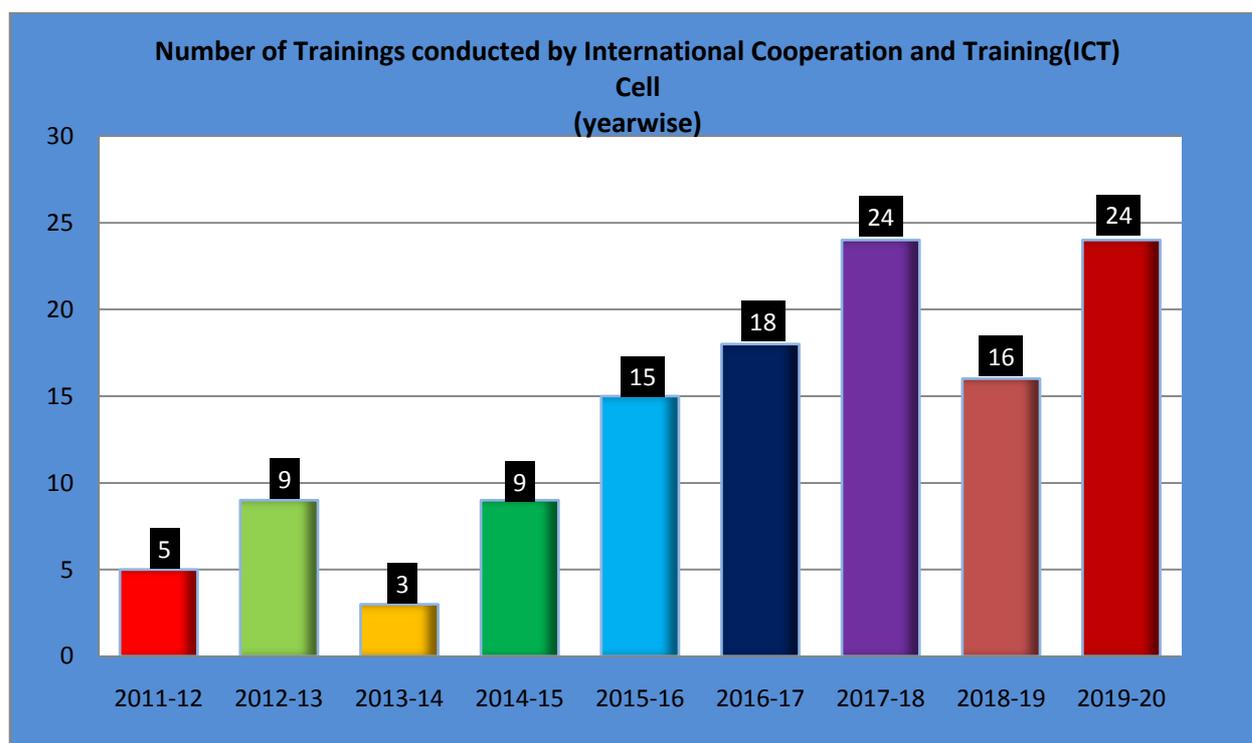
(ITEC) Programme. Total 18 senior officials from seven (7) countries namely Guyana, Liberia, Philippines, Sri Lanka, Seychelles, Trinidad & Tobago and Tanzania participated in this training programme. During the training programme, various aspects of Drug Law Enforcement were covered and presentations were given by the expert faculties. The officers were also given demonstration and hands-on training on testing of Narcotic Drugs and Precursor Chemicals in Central Revenue Control Laboratories (CRCL), New Delhi. During the training programme, the participants were also taken to 1 day study tour to Agra to visit world famous Taj Mahal as part of course curriculum to familiarize them with Indian culture and history.



DETAILS OF INTERNATIONAL TRAININGS CONDUCTED BY NACIN IN 2019-20

S. No.	Participating Country	Name of the Workshop	No of Participants	Date
1.	Tanzania	Specialized Training Programme for officers of Drug Control Enforcement Authority of Tanzania	30	22-26 April 2019
2.	SASEC Countries	Workshop for SASEC Customs Administrations on Customs Valuation and Databases	21	11-12 June 2019
3.	ASEAN and Small Island Nations	Specialized Training for Customs Officers of ASEAN and Small Island Nations	22	10-14 June 2019
4.	India (in the aegis of UNEP)	Train the Trainer (ToT) Workshop on combating illegal trade in HCHCs conducted at Gangtok	25	26-29 June 2019
5.	Nepal	Special Training Programme for Nepal officers on Anti Money Laundering and Countering Financing of Terrorism(AML/CFT)	20	19-24 August 2019
6.	Bangladesh	Specialized Training for officers of DNC Bangladesh	24	26-30 August 2019
7.	India (in the aegis of UNEP)	Supervisory Officers workshop on combating illegal trade in HCFCs conducted at Amritsar		02-03 September 2019
8.	Nepal	Nepal Customs officers Anti Money Laundering Training conducted at NACIN Bengaluru	20	21-26 October 2019
9.	Bhutan, India, Maldives, Nepal, Sri Lanka	WCO Sub Regional Workshop for Risk Management Trainers conducted at NACIN Bengaluru	15	04-08 November 2019
10.	Palestine	Customized Course on "Customs Intelligence" for Palestine Customs Officers conducted at NACIN Mumbai	30	04-08 November 2019
11.	Bhutan	Training on Drug Enforcement: Intelligence, Investigation and Forensics for officials of Royal Government of Bhutan in association with UNODC	15	25-28 November 19
12.	Nepal	Special Training Programme for Nepal officers on Anti Money Laundering and Countering Financing of Terrorism (AML/CFT)	21	2-7 December 2019
13.	Afghanistan and Tajikistan	Specialized Training on Drug Law Enforcement for officers of Afghanistan and Tajikistan	20	2-6 December 2019
14.	India (US Faculties)	WMD Commodity Identification Training (CIT) Pilot Course conducted in association with U.S. Department of State	24	16-20 December 19
15.	SASEC Countries	Workshop for SASEC Customs Administration on Customs Cooperation conducted	19	17-18 December 19
16.	Vietnam	Specialized Training of Vietnamese Customs Officials on Export Controls	10	13-17 January 2020
17.	Sri Lanka	Specialized training of Sri Lankan Police Officers on Drug Law Enforcement	23	20-24 January 2020
18.	Maldives	Exposure visit of Senior Customs officers of Maldives conducted at NACIN Mumbai	10	20-24 January 2020
19.	India (US Faculties)	International Air Cargo Interdiction Training (IACIT) conducted in association with US Department of State at NACIN Mumbai	27	27-31 January, 2020
20.	Maldives	Specialized Training Programme on Customs Valuation and Risk Management for Customs officers of Maldives	29	10-15 February 2020
21.	Guyana, Liberia, Philippines, Sri Lanka, Seychelles, Trinidad & Tobago, Tanzania	Workshop for Senior foreign Officers on Drug Law Enforcement	18	24-28 February 2020

GRAPHICAL CHART OF TRAININGS CONDUCTED BY ICT CELL



PARTICIPATION BY 30 COUNTRIES

Sl. No.	Name of country	Sl. No.	Name of country
1	Tanzania	16	Nepal
2	Afghanistan	17	Bhutan
3	Bangladesh	18	Palestine
4	Bhutan	19	Afghanistan
5	Tajikistan	20	Guyana
6	Liberia	21	Philippines
7	Seychelles	22	Trinidad & Tobago
8	Grenada	23	Singapore
9	Brunei	24	Sri Lanka
10	Cambodia	25	Laos
11	Malaysia	26	The Philippines
12	Singapore	27	Maldives
13	Vietnam	28	Myanmar
14		29	Thailand
15	Malaysia	30	Trinidad & Tobago

INTERNATIONAL DELEGATIONS AT NACIN FARIDABAD



Visit of delegation from Maldives Customs headed by Mr. Ahmed Numan, Head of Customs at NACIN Faridabad on 25.04.2019



Visit of delegation from US Department of State at NACIN Faridabad on 18.06.2019



Visit of delegation from Bhutan Customs at NACIN Faridabad on 07.06.2019

IN SERVICE TRAINING (IST) CELL

1. In-Service Training (IST): In-Service Training (IST) Cell of NACIN Faridabad organizes trainings/courses /workshops for officers of the Central Board of Indirect Taxes and Customs. The endeavor is to cover a wide variety of relevant topics, necessary to build capacity of the field officers to enable them to discharge their duties effectively. The training is not just limited to topics relevant and related to indirect taxation but also covers areas such as Cyber Security, Digital Forensics, Trade Facilitation, Infrastructure Development, Data Analytics, Prevention of Wildlife Trafficking, IPR, Green Customs, Prevention of Human Trafficking etc. to enable officers to develop necessary skill sets and to build capacity to keep pace with dynamic tax administration ecosystem in the country.

Intelligence and Investigation’ for DGRI, DGGI officers and those working in Intelligence and Investigation wings of field formations and Directorates of CBIC. Officers are trained in modern financial technologies/instruments, Forensic Accounting and Auditing Methods, International Monetary Exchanges, Internet Based Currency, Black Money & Tax Havens, e-investigation, Data Analytics, Financial Investigation: Law and Evidence, Challenges and Emerging Trends in Frauds and Investigation etc. This enables CBIC officers to investigate unscrupulous transactions/ unearth scams in a more effective manner. In the year 2019-20, 90 officers of CBIC have been trained in three batches of the said programme.

Year-wise summary of the trainings organized by IST Cell, NACIN		
Year	No. of Trainings	No. of Officers Trained
2012-13	14	312
2013-14	16	236
2014-15	12	369
2015-16	30	1130
2016-17	28	1020
2017-18	25	990
2018-19	28	881
2019-20	25	655

1.2 MoU with IIM Bangalore: NACIN has signed an MOU with the Indian Institute of Management, Bangalore for imparting training on ‘Financial



भारतीय प्रबंध संस्थान बेंगलूर
 INDIAN INSTITUTE OF MANAGEMENT
 BANGALORE

Executive Education Programmes
 Programme on Financial Intelligence and Investigations for Officers of CBIC
 July 15 - 26, 2019



Programme on Financial Intelligence and Investigation for officers of CBIC, July 15-26, 2019



Programme on Financial Intelligence and Investigation for officers of CBIC, September 16-27, 2019



Programme on Financial Intelligence and Investigation for officers of CBIC, November 04-15, 2019

1.3 Specialized trainings (2019-20):

1) Training on “Establishment & Administration”: To familiarize the officers with the office procedures a two-days’ training on “Establishment & Administration” was organized for officers of CBIC at NACIN, Faridabad from 11th - 12th April, 2019. It was attended by 24 officers of the rank of Assistant Commissioner and above.



2) Training on “Enforcement of Intellectual Property Rights (IPR)”: A two-days’ training on “Enforcement of Intellectual Property Rights (IPR)” was organized for officers of CBIC at NACIN, Faridabad from 29th - 30th April, 2019. It was attended by 33 officers of the rank of Assistant Commissioner and above.



3) Training of Trainers (TOT) on “iHAST”: A two-days’ training on “iHAST” (ICES Hands-on Awareness & Simulation Training) was organized for officers of CBIC at NACIN, Faridabad from 9th-10th May, 2019. It was “Training of Trainers” with the objective to create master trainers who in turn impart training at local level. It was attended by 18 officers of the rank of Assistant Commissioner and above and 8 group B officers.



4) Training on “International Customs Convention & Agreements”: A two days’ training on “International Customs Convention & Agreements” was organized for officers of CBIC at NACIN, Faridabad from 30th -31st May, 2019. It was attended by 30 officers of the rank of Assistant Commissioner and above.



5) Training on “Infrastructure Development in CBIC and APAR

writing”: One-day training on “Infrastructure Development in CBIC and APAR writing” was organized for officers of CBIC at NACIN, Faridabad on 17th June, 2019. The objective of the training was to sensitize officers about the significance of writing a comprehensive and fair appraisal of the officer reported upon clearly bringing out the strengths and weaknesses of the officer so that it works as a constructive feedback mechanism as well. The officers were also imparted training in procedures of putting up infrastructure proposals to help develop a SOP for streamlining of such work. It was attended by 21 officers.



6) Training on “Prevention of Wildlife Trafficking”:As Customs authorities are increasingly called upon to contribute towards the fight against illicit forms of trade including those involving wildlife, a need was felt for capacity building of officers in this area to enable them to discharge their duty effectively. Towards this end a two-days’ training titled “Prevention of Wildlife Trafficking” was organized for officers of CBIC at NACIN, Faridabad from 20th-21st June, 2019.

It was attended by 26 officers of CBIC.



7) Training on “Authorized Economic Operator (AEO) Scheme”:To give a fillip to CBIC’S efforts to enroll more stakeholders in the AEO Scheme, a one-day training on “Authorized Economic Operator (AEO) Scheme” was organized for officers of CBIC at NACIN, Faridabad on 19th July, 2019.It was attended by 21 officers of CBIC.

8) Training on “Training Workshop on “3-Is (Intelligence, Information & Investigation)”:A two-days’ training on “3-Is (Intelligence, Information & Investigation)” was organized for officers of CBIC at NACIN, Faridabad from 22nd -23rdJuly, 2019.It was attended by 36 offices of CBIC.



9) Training on “Government-e-Marketplace & e-Procurement”:To promote use of GeM, a transparent

and efficient portal for procurement of goods and services in government offices, a one-day training on “Government e-Market Place (GeM) & e-Procurement” was organized for officers of CBIC at NACIN, Faridabad on 29th July, 2019. It was attended by 26 officers.



10) “Training of Trainers (ToT) on ICES and RMS”: To familiarize the CBIC officers with the ICES module and Risk Management System for imports and exports and post clearance audit, a two-days’ training on “Training of Trainers (ToT) on ICES and RMS” was organized for officers of CBIC at NACIN, Faridabad from 22nd-23rdAugust, 2019.It was training of trainers with the objective to create master trainers to organize training at local level. It was attended by 08 officers of the rank of Assistant Commissioner and above.



11) Training on “Right to Information Act, 2005”:One-day training on “Right to Information

Act, 2005” was organized at NACIN, Faridabad on 30th September, 2019. It was attended by 30 officers of CBIC.

12) Training on “Prevention of Money Laundering and Commercial Frauds”: One-day training on “Prevention of Money Laundering and Commercial Frauds” was organized for Group ‘A’ & ‘B’ officers of CBIC at NACIN, Faridabad on 11th October, 2019. The training was aimed at promoting a deeper understanding of regulatory and operational measures for combating money laundering, Narco-terrorist financing and other related threats to the integrity of the international financial system. It was attended by 44 officers.



13) Training on “Anti-Counterfeiting Enforcement and Collaboration: Online and Offline”: One-day training on “Anti-Counterfeiting Enforcement and Collaboration: Online and Offline” was organized for the Group ‘A’ & ‘B’ officers of CBIC at India Habitat Centre, New Delhi on 17th October, 2019. It was attended by 22 officers.

14) Training on “Training of Trainers (ToT) on TURANT Customs”: One-day training on “TURANT Customs” was organized for officers of CBIC at NACIN, Faridabad on 22nd October, 2019. It was training of trainers with the

objective to create master trainers to organize training at local level. It was attended by 37 officers of the rank of Assistant Commissioner and above.



15) Training on “Collection and Arrears Management”: One-day’s training on “Collection and Arrears Management” was organized for Group ‘A’ & ‘B’ officers of CBIC at NACIN, Faridabad on 15th November, 2019. It was attended by 34 officers of CBIC.



16) Workshop on “Official use of Rajbhasha Hindi (राजभाषा हिंदी के आधिकारिक उपयोग)”: One-day training on the captioned subject was organized for officers of CBIC at NACIN, Faridabad on 22nd November, 2019. It was aimed at familiarizing officers with the provisions of “Rajbhasha Adhiniyam, 1963” and to develop a deeper understanding of the use of Rajbhasha for official work. The training was attended by 17 officers of the rank of Assistant Commissioner and above.



19) Training on “Soft Skills & Negotiation Skills”: One-day training on “Soft Skills & Negotiation Skills” was organized for Group ‘A’ & ‘B’ officers of CBIC at NACIN, Faridabad on 31st January, 2020. It was attended by 21 officers of CBIC.



17) Workshop on “Data Analytics”: A two-days’ workshop on “Data Analytics” was organized for Group ‘A’ & ‘B’ officers of CBIC at NACIN, Faridabad from 12th -13th December, 2019. It was attended by 45 officers of CBIC.



20) Workshop on “Planning for Superannuation”: A two-days’ specialized course on “Planning for Superannuation” for Group ‘A’ officers, who were due for retirement in near future, was organized at NACIN, Faridabad from 13th-14th February, 2020. This training covered diverse topics such as stress management, health management, financial planning & investment for retirement, science of happiness, management of old age diseases, nutrition & dietary advice etc. It was attended by 23 senior officers up to the rank of Principal Chief Commissioner of GST and Customs.

18) Training on “Gender Sensitization”: One-day training on “Gender Sensitization” was organized for Group ‘A’ & ‘B’ officers of CBIC at NACIN, Faridabad on 10th January, 2020. It was attended by 37 officers of CBIC.



21) Training on “Human Trafficking: Sensitization of Customs Officers”: One-day training on “Human Trafficking: Sensitization of Customs Officers” was organized at NACIN, Faridabad for Group ‘A’ & ‘B’ officers of CBIC on 17th February, 2020. The training was widely appreciated by the participants as it was a novel initiative by NACIN and it gave the participants a good insight into a sensitive and crucial subject. It was attended by 37 officers of CBIC (12 Group ‘A’ officers and 25 Group ‘B’ officers).



22) Training on “Organization for the Prohibition of Chemical Weapons (OPCW) and Chemical Weapons Convention (CWC)”: One-day training on “Organization for the Prohibition of Chemical Weapons (OPCW) and Chemical Weapons Convention (CWC)” was organized at NACIN, Faridabad on 28th February, 2020. It was attended by 12 officers of CBIC.



Summary of specialized trainings conducted by IST Cell during the FY 2019-20				
Sr. No.	Name of the training	Date of the training	No. of officers Trained	Man-days
1	Training on Establishment & Administration	11 th -12 th April, 2019	24	48
2	Enforcement of Intellectual Property Rights (IPR)	29 th -30 th April, 2019	33	65
3	Training (TOT) on iHAST	09 th -10 th May, 2019	26	52
4	International Customs Convention & Agreements	30 th -31 st May, 2019	30	60
5	Infrastructure Development in CBIC and APAR writing	17 th June, 2019	21	42
6	Prevention of Wildlife Trafficking	20 th -21 st June, 2019	26	52
7	Authorized Economic Operator (AEO) Scheme	19 th July, 2019	21	21
8	Training Workshop on “3-Is (Intelligence, Information & Investigation)”	22 nd -23 rd July, 2019	36	72
9	Government-e-Marketplace & e-Procurement	29 th July, 2019	26	26
10	Financial Intelligence & Investigation	15th-26th July, 2019	30	300
11	Training of Trainers (ToT) on “ICES” and “RMS”	22 nd -23 rd August, 2019	8	16
12	Right to Information Act, 2005	27 th September, 2019	30	30
13	Financial Intelligence & Investigation	16th-27th September, 2019	30	300
14	Prevention of Money Laundering and Commercial Frauds	11 th October, 2019	44	44
15	Anti-Counterfeiting Enforcement and Collaboration: Online and Offline”	17th October, 2019	11	11
16	Training of Trainers (ToT) on TURANT Customs	22 nd October, 2019	37	37
17	Financial Intelligence & Investigation	04th-15th November, 2019	30	300
18	Collection and Arrears Management	15 th November, 2019	34	34
19	राजभाषाहिंदीकेआधिकारिकउपयोग	22 nd November, 2019	17	17
20	Data Analytics	12 th -13 th December, 2019	45	90
21	Gender Sensitization	10 th January, 2020	25	25
22	Soft Skills & Negotiation Skills	31 st January, 2020	23	23
23	Planning for Superannuation”	13 th -14 th February, 2020	23	46
24	Human Trafficking: Sensitization of Customs Officers	17 th February, 2020	14	14
25	Organization for the Prohibition of Chemical Weapons (OPCW) and Chemical Weapons Convention (CWC) for Gr.(A) & (B)	28 th February, 2020	11	14
Total			655	1739

GST Cell

GST Cell is entrusted with organizing training on GST Law and procedures for officers of CBIC. The training mandate has expanded with the courses being opened and specially curated for state GST officers, PSUs, other ministries and stakeholders. NACIN also organizes training programs for trainers on various topics (Training of Trainers).

A summary of the trainings organized by the NACIN and its Zonal Campuses in the year 2019-20 is presented below –

No. of GST trainings organized	No. of officers trained	No. of CGST officers trained	No. of SGST officers trained	No. of other officers/stakeholders trained
507	22607	12116	1992	8499

(ii) GST Refresher Trainings:

GST Refresher Trainings for officers of CBIC and State GST officers were organized throughout the year by NACIN and its Zonal Campuses. During the year 2019-20, approximately 50 sessions of GST Refresher Training were conducted which were attended by approximately 1200 officers. The sessions were conducted by retired and serving officers of CBIC. The refresher training is aimed at making the participants aware of the changes in GST Law since its implementation in July, 2017.

(iii) Training to officers of States/UTs:

NACIN has taken up the mantle of training of state GST officers along with officers of CBIC in two areas specifically, i.e Audit in GST and training in specified service sectors as per requirement of the respective State officers. Towards this end, NACIN has curated a four days' training module in Audit in GST and the same is followed by all Zonal Campuses while imparting training to ensure a uniform and standardized approach. NACIN has shared the list of Zonal Campuses of NACIN with GST Council Secretariat with details such as State wise jurisdiction, contact details in order to enable states to contact the concerned Zonal Campus and get their officers trained as per their identified needs. In the year 2019-2020, Zonal Campuses of NACIN trained approximately 1400 officers of state GST in Audit in GST and specified service sectors.

These efforts of NACIN have been widely appreciated by the participants. To highlight one such endeavor, the training organized at Shillong Zonal Campus for the SGST Officers of Meghalaya State was inaugurated by the Chief Minister of the state and appreciation for the training was conveyed through letter by the Commissioner of Taxes, Meghalaya.

(iv) Training to other Ministries/PSUs:

NACIN through its Zonal Campuses has organized 68 GST trainings for the officers of other Ministries/PSUs during the year 2019-20, which were attended by 6265 officers.

Continuing the tradition from previous year, this year also NACIN, Faridabad organized training on the request of DG, National Academy of Audit and Accounts (NAAA), Shimla for 22 Officer Trainees of the 2019 batch of the Indian Audit & Accounts Service from 02.02.2020 to

03.02.2020. DG, NAAA placed his appreciation for the training on record in a letter addressed to Principal Director General, NACIN.



Officer Trainees of the 2019 batch of Indian Audit & Accounts Service during their training at NACIN Faridabad

NACIN, Faridabad also facilitated the Rajya Sabha Secretariat office by arranging faculty for organizing GST training for their officials/staff on request.

(v) Training module for other stakeholders:

NACIN has established itself as a trusted brand in the area of training. On request from Haryana Institute of Public Administration (HIPA), Gurugram, NACIN curated a training calendar of 12 weeks for officers of State GST of Haryana.

(vi) Trainings by NACIN, Faridabad:

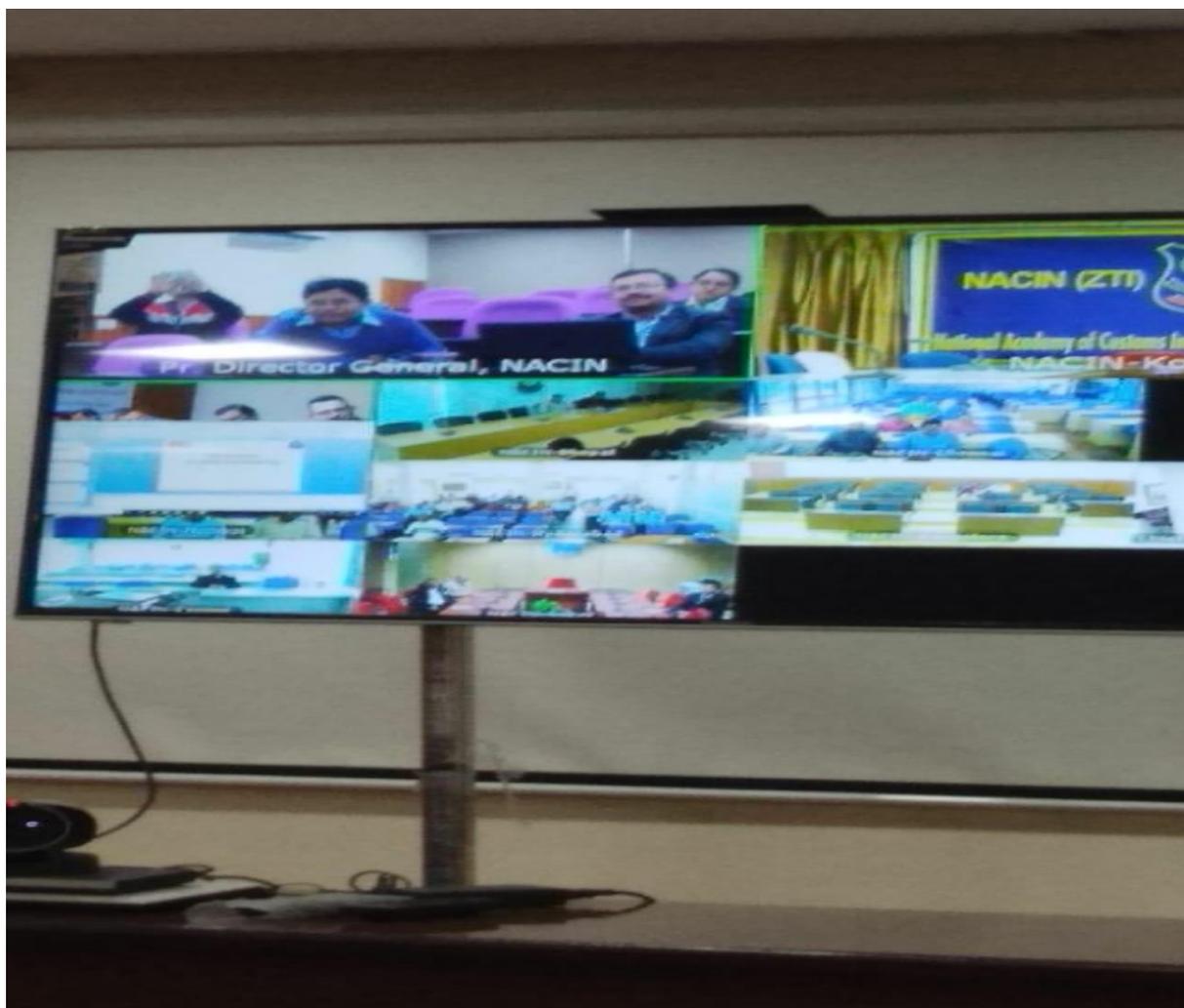
A summary of training programmes on GST Laws organized by NACIN Faridabad in the year 2019-20 is presented in the table below:

Sr. No.	Name of the Course	Date		No. of officers trained	Man-days
1	One-day training on GST for Haryana Police	12	April	35	35
2	Training on "Customs & GST" for the IFS Officer-Trainees of 2018 Batch and Bhutanese Diplomats	26	April	41	41
3	Inspection, Search, Seizure, Arrest under GST Law	17	May	57	57
4	Training on CBIC-GST Applications for CAG officers	10	June	15	15
5	Four-days refresher training on GST	30.07.19 to 02.08.19	July-August	37	148
6	New GST returns systems	9	August	31	31

7	Export Promotion Scheme (Pre-Post GST)	29-30	August	18	36
8	Audit in GST	18-20	September	76	228
9	New GST returns systems	01	November	62	62
10	Audit in GST	23-24	January	32	64
11	GST and Customs for IAAS	3-4	Feb	22	44

[vii] GST Update through Video Conferencing:

NACIN and its Zonal Campuses have been organizing video conference every fortnight, where officers are apprised of changes in the GST Law in the last fortnight, followed by a presentation on a topical subject. This has ensured that the officers are abreast of the changes in GST Laws and have an opportunity to learn and discuss an important area of work every fortnight.



MID CAREER TRAINING PROGRAMME (MCTP) CELL

The Mid Career Training Programme (MCTP) was introduced in the year 2013 for officers at various stages of career progression. Later on the MCTP has been re-structured on the basis of DoPT Instruction No. T-17012/14/2015-Academy Desk dated 04th May, 2016. The training is being conducted in 3 phases-Phase III (7-9 years of service seniority), Phase IV (14-16 years of service seniority) and Phase V (26-28 years of service seniority). During 2019-20, 175 officers have undergone MCTP. Technical inputs for MCTP are provided by NACIN and managerial expertise is provided by premier management institutes of repute

in India like IIPA, New Delhi and IIM-Bangalore. For learning international best practices, the participants are sent to premier institutions abroad. For the year 2019-20, participants attended Overseas Learning Component of Phase-IV at:

- Goldman School of Public Policy, University of California, Berkeley (USA).
- University of British Columbia, Vancouver, Canada.

Year-wise training details of MCTP conducted since 2016-17 are tabulated hereunder:

Number of Officers Trained				
Phase	YEAR			
	2016-17	2017-18	2018-19	2019-20
III	120	118	115	105
IV	70	67	65	35
V	60	57	62	35
Grand Total	250	242	242	175

Schedule of MCTP conducted during 2019-20			
Phase	Group	Dates	Partner Institute
Phase III	Group I	04.11.2019 to 29.11.2019	IIPA-New Delhi
	Group II	02.12.2019 to 27.12.2019	IIPA-New Delhi
	Group III	17.02.2020 to 13.03.2020	IIPA-New Delhi
Phase IV		10.02.2020 to 27.02.2020 (Domestic Learning Component)	IIM-Bangalore
		02.03.2020 to 07.03.2020 (Overseas Learning Component)	IIM-Bangalore with University of California, Berkeley, USA and University of British Columbia, Vancouver
Phase V		02.12.2019 to 13.12.2019	IIM-Bangalore

PHOTOGRAPHS OF MCTP PHASE V, 2019-20



भारतीय प्रबंध संस्थान बेंगलूर
INDIAN INSTITUTE OF MANAGEMENT
BANGALORE

**Executive
Education
Programmes**

**Mid-Career Training Programme Phase V
for Officers of Indian Revenue Service (C&CE)
02 – 13 December, 2019**



Sitting (L to R)	Venkat Reddy, Rajan Chaudhary, Rajeev Gupta, Sankarshan Basu, A Damodaran, Anuj Gogia, Jai Prakash Singh, Neeraj Kansal
Standing 1 st Row (L to R)	Latha P, Sumit Kumar, Rajiv Ranjan, Nikhil Chandra, Baswaraj Nalegave, Rajendra Kumar, Subhash Chandra Agarwal, M Subramanyam, Atul Saxena, Shivaji Hanumant Dange, Sugriva Meena and S Shambhavi Rao
Standing 2 nd Row (L to R)	Prabhat Kumar, Alok Gupta, Manish Goyal, Manoj Kumar Kedia, Nitin Anand, Mihir Kumar, Ramesh Chander and M R R Reddy
Standing 3 rd Row (L to R)	Vivek Chaturvedi, Jaideep P, Engineer Kesavan, Rakesh Goyal, Parag Chakor Borkar, Lalan Kumar, Sathish Kumar G and Vinayak Azaad
Standing 4 th Row (L to R)	Pramod Abhimanyu Vasave, Peri Umasankar, Shafat Ahmad Usmani, Chander Shekhar and Radhey Shyam Maheshwari

PHOTOGRAPHS OF MCTP PHASE IV, 2019-20



भारतीय प्रबंध संस्थान बेंगलूर
INDIAN INSTITUTE OF MANAGEMENT
BANGALORE

**Executive
Education
Programmes**

**Mid-Career Training Programme Phase IV
for Officers of Indian Revenue Service (C&CE)
February 10 - 27, 2020**



Sitting (L to R)	Raman Kumar Mehta, Rajiv Ranjan, Shambhavi S Rao, Prakash Chandra Nayak, A Damodaran, Venkat Reddy, Sankarshan Basu, Prabhjeet Singh Gulati, Deepthi Jayaraj and Prajwala
Standing 1 st Row (L to R)	Pankaj Jain, Amarnath Kesari, Anand Kumar, Gauri Shankar Sinha, Sanjay Lawania, Ruchin Gupta, G Shiril Saroj, Arokia Raj Selvaraj, Ravindra Kumar Singh, Latha Ponnusamy, Smitha and Sathish Kumar G
Standing 2 nd Row (L to R)	Anwar Ali Thevaraparambil, Hitesh Godara, Rajender Jindal, Mohan Kumar Meena, Rajendra Kumar Meena, Manoj Kumar Sarangi, Rama Prasad Pydi and Badari Prasad M V
Standing 3 rd Row (L to R)	Ramesh Kumar Dwivedy, Ramana Reddy Muddireddy, Ramesh Kumar, Sanjay Kumar, Pramod Kumar, Rajiv Garg and Sanjay Kumar
Standing 4 th Row (L to R)	Vishal Madhavrao Sanap, Nasser Khan Subair Kannu, Ranjan Prakash, Vikas Nair, Bidhan Chandra and Aslam Hassan

NARCOTICS CELL

Under National Policy on Narcotic Drug and Psychotropic Substances, NACIN has been designated by the Government of India as the Nodal Agency for training of drug law enforcement in India. A separate Narcotics Cell has been created in NACIN Faridabad in March, 2018 to look after all aspects of Narcotics like policy, training, resource material, co-ordination with other agencies etc. and also to chalk out and deliver detailed training programme for the Departmental officers and also for the Drug Law enforcement officers of other Central and State Government Agencies.

Consequent upon its creation in March 2018, Narcotics Cell conducted following training in 2019 - 20:

1. **Two (2) days' Training Course of Departmental Group A Officers on Drug Law Enforcement as per APAR on 18th - 19th July' 2019 and 06th - 07th Jan' 2020**

NACIN conducted two training Courses for departmental Group 'A' Officers on Drug Law Enforcement on 18th - 19th July, 2019 and 06th - 07th Jan' 2020 at Faridabad. These two training were organized for those CBIC officers who shown their needs to be trained on Drugs Law Enforcement in their APAR. During the training programme, various aspects of Drug Law Enforcement were discussed and presentations were given by the expert faculties. Forty Eight (48) officials from field formations of CBIC attended these training programmes.





2. **Two (2) days' National Training Course on Drug Law Enforcement during 11th - 12th September, 2019**

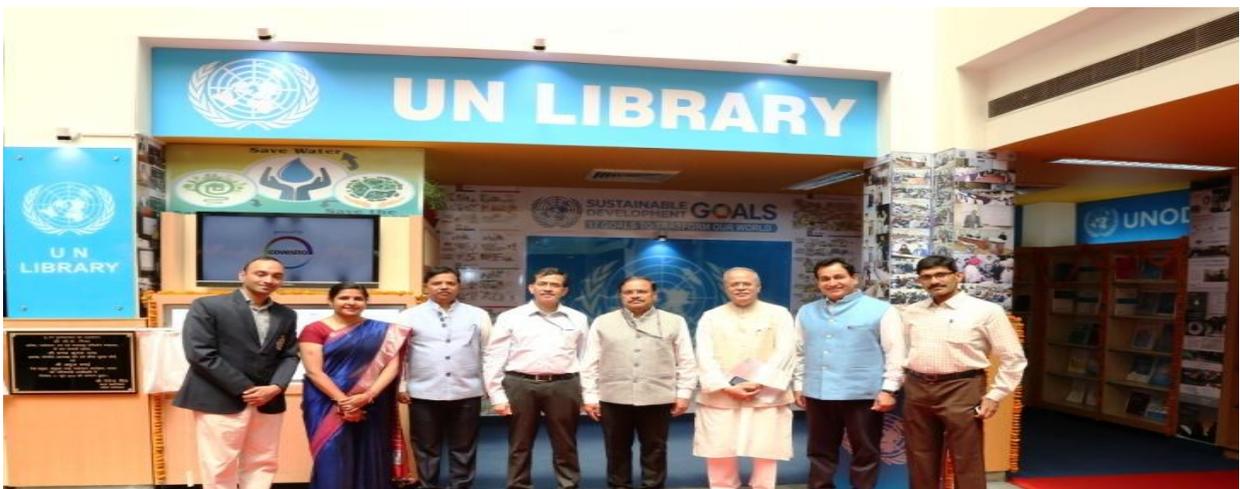
NACIN conducted two (2) days' National Training Course on Drug Law Enforce from 11th to 12th September, 2018 at Faridabad. During the inauguration of this training, Pr DG, NACIN addressed the participants from various Drug Law Enforcement Agencies about the menace of illicit Narcotic Drugs trafficking and concurrent challenges to address them. During the training programme, various aspects of Drug Law Enforcement were discussed and presentations were given by the expert faculties. Forty Two (42) senior officials from various Drug Law Enforcement agencies such as Assam Rifles, PAC, SSB, BSF, ITBP, Customs, and State Police etc attended this training programme.



UN LIBRARY AT NACIN FARIDABAD

NACIN under the leadership of CBIC has played an important and proactive role in the area of capacity building in the field of Environment Protection, Customs Enforcement regarding various UN Conventions and Narcotic drugs enforcement etc. not only in India but also in the whole Asia Pacific Region. To achieve the goals of assisting in building local capacity, promoting sustainability, helping region project implementation and reducing costs under the UNEP DTIE's Ozone-Action Programme, UNEP and NACIN entered into Memorandum of Understanding(MoU) in August 2003. Further, another Memorandum of Agreement (MoA) under the aegis of UNEP was signed on the 03rd day of October, 2016 between NACIN and Ozone Cell, Ministry of Environment, Forest and Climate change, Government of India (Ozone Cell, MEF&CC) to implement the activities relating to the policy and enforcement component of India's HCFCs Phase-out Management Plan(HPMP) Stage-I. Further, one more amended MoA was signed between Ozone Cell, MEF&CC and NACIN in 2018. In view of the growing role of CBIC and NACIN in various capacity building programs of UN, an UN Library has been established in NACIN which was inaugurated on 11.06.2019 by the Secretary, MEF&CC in the presence of Chairman, CBIC and UNEP Country Head India. The Library contains large number and wide variety of publications related to UNEP, UNODC & UNCTAD. The Library also contains various Educational videos of United Nation. Further, a dedicated web enabled Information kiosk for accessing UN knowledge resources and LED screen for displaying various UN resources has been installed in the library.





Beautification of NACIN



For the beautification of NACIN entrance, a fountain in front of the porch on the main entrance of NACIN has been installed. The fountain is having hollow granite ball design with the world map designed on it. The fountain was inaugurated by Sh. Devendra Singh, Pr. Director General, NACIN, Faridabad on 01/01/2020.



The reception area of NACIN Faridabad was beautified and its complete makeover was done. Wooden finish was given to the pillars and to the entrance door. Logo of NACIN was also installed at the reception. A 'Roll of Honour' board, containing details of meritorious IRS Probationers (Batch 1975 to 2017), was installed at reception area.



In Auditorium, new floor carpet was installed and on chairs new seat covers were installed with NACIN logo.

FACILITIES AT NACIN

The Academy at Faridabad is equipped with all facilities required by a training institute of its standing. These include hostels for officer trainees, guest house for visiting faculty, lecture rooms, conference halls, auditorium,

amphitheatre, library, officers mess, computer labs, swimming pool, gymnasium, sports facilities, post office, ATM and residential quarters for academy faculty and staff.



Library



Officers Mess



Gymnasium



Swimming Pool



EDI Lab



NACIN Heritage Walk

Learning tools: Audio-Visual System in Auditorium and All Lecture Halls

- Drug Law Enforcement Lab
 - Recently established in cooperation with UNODC
 - 40 officers can be trained at time
- IT Lab
- EDI Lab – consists of 29 computers where EDI training is imparted to Officer Trainees.

Lecture Capture Facility:

Lecture capture facility has been started in NACIN Faridabad that brings about a paradigm shift in the education delivery mechanism. It significantly enhances the grasp and retention of knowledge by giving the trainees the access to recorded classroom lectures on an anytime anywhere access basis.

EXTRA CURRICULAR ACTIVITIES AT NACIN FARIDABAD



PHOTO GALLERY



Sh. Vidhu Vinod Chopra, Indian Film Director attended as an Eminent Guest faculty during the Furbisher course of 69th batch.



NACIN, Bengaluru was set up in 2003 after cadre restructuring of the department. A land measuring 3.12 acres (12,305 Sq. Meter) along with the old building was purchased from M/s HMT and the academy started functioning in the said premises.

2. The design and layout of the old building did not meet the training needs of the Academy, therefore the old building was demolished and New Complex was constructed by M/s NBCC with an objective to get 5 Star ratings under Green Rating for Integrated Habitat (GRIHA).

3. New NACIN Complex is constructed with a total built up area of 12,589 sq. meter comprising of Administrative cum Training Block, Hostel Block and Auditorium / Sports Block. The new NACIN campus was

inaugurated by then Hon'ble Finance Minister of India Shri Arun Jaitely on 29.05.2017.

4. This campus showcases CBIC's commitment to green and sustainable development, good management practices and effective capacity building. NACIN, Bengaluru is a unique project and is a trend setter in this regard. The facilities at NACIN, Bengaluru are being efficiently run by an institutionalized mechanism in the form of Standard Operating Protocols which have been devised for each of the facility at the campus. The modern training halls in the academy are equipped with smart interactive boards and excellent acoustic with features of lecture capturing facility for real time/ offline viewing of the lectures. The campus is a "Zero Garbage Zone" and is equipped with a Bio-filtration

Sewage Treatment Plant and an Organic Waste Converter. A Solar Roof Top Photo Voltaic (SRTPV) Plant is installed at the academy. The electricity generated by SRTPV Plant substitutes 47 % of total internal lighting energy requirement. A comprehensive Rain Water Harvesting system has been implemented in the campus so as to capture and utilize every drop of rain that falls in the campus. Water so collected from the roof tops is diverted to a sump after filtration and caters to the general need of the academy for nearly 5-6 days. The surface run-off water is diverted to the aquifer in the campus.

The aspirations of the Academy for acquiring the “Five Star” GRIHA rating were accomplished and NACIN, Bengaluru was provisionally conferred with the “Five Star” GRIHA rating by TERI during the 11th GRIHA Summit for its Green Campus and design, construction as Energy Efficient Building.



ADG and officers of NACIN receiving GRIHA award at 11th GRIHA Summit, NEW Delhi.

5. TRAININGS CONDUCTED IN 2019-20

Total 83 courses have been conducted during the period 01.04.2019 to 31.03.2020 and 4015 officers have been trained with the total man days of 19,685.

Professional Course for IRS Probationers:

NACIN, Bengaluru has conducted Professional course for 68 officers of the 70th batch IRS Probationers for the Audit and Accountancy modules from 27.05.2019 to 21.06.2019. During this module, the trainees were imparted extensive knowledge on Audit and accountancy with emphasis on law related to Audit, tools and techniques required for effective Audit and case Studies. They also had field visit to Audit Commissionerate to see real time application of the skills taught. For the first time, the Probationers were exposed to hands-on training on SAP, TALLY and WIN-idea softwares. As a part of Team-Building activity, the 70th Batch Probationers were taken on a Trek to Kemanaguddi hills, a beautiful hill station of Karnataka. At Kemanaguddi, Probationers engaged

themselves in cleaning activities as a part of the Swachhhta drive.



70th batch probationers enjoying their trekking experience in Kemanaguddi hills.

A GST Refresher Course and a week long course on Data Analytics was conducted for 69th Batch of IRS Probationers. Around 30 officers of the 69th Batch attended the Courses.

During the Data- Analytics Course, the importance of data analytics and leveraging technologies like Artificial Intelligence, Block-Chain, Big-Data analysis for effective tax administration were stressed upon. Experts in the field of data analytics exposed the trainees to various platforms to obtain data and also the tools to analyze them.

Induction courses for Inspectors:

Induction Course for Inspectors in Two Batches (44th and 45th) were conducted by the Academy wherein a total of 98

officers were imparted training on Customs, Central Excise, Service tax and GST, General Administration as well as soft skill training on ethics, Leadership, Communication, Yoga and Meditation.

During this programme, emphasis was laid on field visits to Customs formations so as to provide a hands on experience for the trainee Inspectors. Accordingly, visits were arranged to Air Cargo complex, Inland Container Depots, Airport etc. As a part of the Induction Course, the trainees were imparted arms training in association with the Karnataka Police Academy, Mysore. This helped to familiarise the trainees with handling of small arms and ammunitions. They were also exposed to Cyber Crime and Forensics Law. A 3-Day visit to Mangalore Port was organized for enhancing their technical skills and making them understand the nitty-gritty of customs procedures to be executed in field postings. As part of team building activity, a trek to Ramanagara was organized which was well received by the trainees.



Batch photo of Inspector Trainees with Pr. Chief Commissioner, Bengaluru Zone, ADG NACIN and other Officers of NACIN.





Inspector Trainees visit to Mangalore Port and Bengaluru International Airport with NACIN officers

NACIN Bengaluru planned Passing out Parade (POP) for the Inspector trainees for displaying and taking pride in the skills learnt by them and to foster sense of belongingness among the trainees. On the Illustrious Day, NACIN Bengaluru had invited the parents of all Inspector trainees for the POP which was followed by a fun filled cultural evening.



Chief Guest Sh D P Nagendra Kumar, Pr.Chief Commissioner, Bengaluru Zone receiving salute during POP ceremony of Inspector Trainees.

The trainees also displayed their talent in the cultural event & also enthusiastically took part in sports event.



Trainees displaying their talent in the Cultural event.

Induction courses Havaldars:

The training for Havaldars was organized at Karnataka State Police Training School as primary focus was on imparting arms training to the Havaldars alongwith Parade and Drill.



Glimpses of various activities at Karnataka State Police Training School.

Apart from the above, the Academy also conducted Induction Courses for Direct-Recruit Tax Assistants/ Stenographers & the Mandatory course for Inspectors due for promotion as Superintendents.

International Courses:

It was a Momentous Occasion for NACIN Bengaluru when the academy got recognized by World Customs organization (WCO) as Regional Training Centre for WCO. For the first time, International Courses were conducted at NACIN, Bengaluru. During the year, the two International

courses were conducted at the Academy.

1. Special Training Programme for Nepal officers on Anti Money Laundering and Countering Financing of Terrorism (AML/CFT)

A Special Training of Nepal Officers on Anti Money Laundering & Countering of Financing of Terrorism (AML/CFT) under ITEC was held from 21.10.2019 to 26.10.2019. The training programme in which 19 Nepal Officers participated covered various aspects of Money laundering, terror financing and measures to combat them. Faculties from various Enforcement agencies of GOI such as FIU, ED, NIA, DRI etc. were invited to give insights and share their experiences in counter operative measures. The participants had hands on experience in the Cyber Forensics Lab at Bengaluru. They were also taken on a 1-day study tour to Mysore as part of their curriculum to acquaint them to Indian Culture and history.



A peek into the Special Training Programme for Nepal Officers.

2. WCO A/P Sub Regional Workshop for Risk Management Trainers:

The WCO conducted a 5- day workshop at NACIN, Bengaluru from 4.11.2019 to 8.11.2019 on Risk Management. 15 officers from five different countries participated in the workshop. As a part of the course, the trainees were taken on an outdoor visit to various heritage sites in Bengaluru.



Snapshots of WCO A/P Sub Regional Workshop

Training for Stakeholders:

1. Training on GST for MSMEs:

Two Workshops were conducted for MSME's on 26.07.2019 and 27.08.2019 where 206 members from MSME sector were exposed to the latest changes and updates in GST with special focus on MSMEs, DIY tips to the MSMEs and de-mystifying the bogey of returns in GST were covered.



Training for MSME's conducted at Peenya Industrial Association, Bengaluru

2. Workshop for GST Practitioners:

A Workshop for GST Practitioners was conducted with an objective to address the issues faced by them in filing GST Annual Returns. 63 GST Practitioners attended the workshop.



Panel Discussion at the GST Practitioners Training

3. Workshop on New GST Returns:

A one-day hands-on training was organized for the trade to familiarize them with the filing of the New GST Returns.



Hands on training for Trade in New GST Returns in Computer Lab at NACIN Bengaluru.

4. Outreach Programme on SVLDRS:

A two-day Outreach Programme on Sabka Vishwas - Legacy Dispute Resolution Scheme (SVLDRS), 2019 was conducted on 23.10.2019 to 24.10.2019 which saw participation of around 200 trade members. The programme emphasized on the benefits available under the one-time scheme and encouraged the members of trade to avail the scheme and also spread awareness about the scheme.



Sh. D P Nagendra Kumar, PrCC Bengaluru Zone and Sh. Ajay Saxena, Pr.Commissioner, GST West Commissionerate addressing the trade in Outreach Programme for SVLDRS at GST West Commissionerate.

5. Workshop for Customs Brokers- G&H card holders:

Two Workshops were held for Customs brokers with G&H card license holders. During the workshop,

they were exposed to different areas of work in Customs, the recent changes in the customs law and procedures and trade facilitation measures taken by the department.



G&H Card license holders at NACIN Reception during training.

All India Course on National Security of India

An exclusive All India Course on National Security was held in the month of June, attended by 37 officers. In the workshop, various crucial aspects related to National Security of India like threats and challenges to National Security, Coastal Security, Asymmetric threats at sea, Blue Economy, Gathering and Sharing of Intelligence, Geo-political position of India vis a vis its neighbours and major world powers, 5G and security challenges were deliberated upon. Eminent faculty like Sh. P.S. Raghavan, Chairman, National Security Advisory Board, Sh. P.M. Heblikar, Former Special secretary, Govt. of India & Sh. Udai Rao, Retd. Commodore of Navy addressed the participants.

All India Workshop conducted for Senior Officers on soft skills, Change Management and on emerging Technologies.

All India Workshop was conducted for Senior Officers on soft skills, Change

Management and on emerging Technologies on 29.08.2019 to 30.08.2019. A total of 20 officers of the grade of Principal Commissioners on the verge of promotion to Chief Commissioners attended this Workshop. During the Workshop, the changes required in the department were deliberated upon and a summary of the sessions have been sent to DG, NACIN for necessary action.



Participants along with the Faculty during All India Workshop conducted for Senior Officers.

Training for Audit Officers:

Various workshops were organized for Audit Officers like Refresher Courses, courses on Audit and Accountancy, Courses on Tally Software, Workshop on skill upgradation of Audit Officers, Workshop on Desk Review and conduct of Audit, Workshop on Communication skills for Audit Officers etc. As a continuous capacity Building initiative, this academy is conducting a training every month on various topics for the Audit Officers with a view to enhance their Audit skills.



Commissioners, Audit Bengaluru facilitating the faculty at the training of Audit Officers

Capacity Building in GST and Customs:

Courses on GST have been conducted by NACIN, Bengaluru which include Trainings on GST Back-end IT application; Workshop on analysis of GST Frauds involving Fake invoices and IGST Refund Frauds, Workshop on GST Returns, GST Refresher Course, Workshop on GST Annual Returns/ new GST Returns etc. 15 workshops on GST Annual Returns/ new GST Returns were held at the doorstep of various commissionerates of Bengaluru Zone which includes the outstation formations of Mysuru, Belgaum and Mangalore.

Consequent to Annual General transfer in the zone, the academy organized a Just-In Time Training for the officers posted at Airport/ACC/ ICD to familiarize them on the nature of the jobs to be undertaken by them at their new place of posting in Customs. The benefits of just in time training includes improved accuracy and faster content updates, required to perform their current jobs and also the soft skills required for interaction with the passengers at the Airport.

Workshop on e-Commerce:

A one-day workshop was conducted on e-Commerce by inviting e-Commerce operators belonging to different service sectors. The senior officers and retired officers interacted with the representatives of the e-Commerce operators and discussed the various issues and challenges faced by them in GST.



E-Commerce Workshop in progress at NACIN.

Back to School:

Back to School Program is a new initiative of this academy wherein focused training on specific subject is provided. Under this programme, training on a total of 64 courses is offered. So far around 36 officers from all over the country have been benefitted from this course.

Other Miscellaneous courses like Gender Sensitization, Workshop for Retiring Officers and official language implementation.

With a view to acquaint the field officers with the local language, the academy organized Training Programme on Kannada Language so as to enable them to have a better communication with the trade.

Most of the training programs were designed by the academy based on the training needs of the field formations and the trade.

New facilities at NACIN, Bengaluru

Installation of 4 lane Advanced Weapons Training Simulator

A new training initiative was taken to provide trainees with skill development and safe training in order to equip our officers with handling of

weapons. The Weapon Simulator can be adapted to a number of firearms to impart basic training, hone firing skills, improve weapon handling skills and tests the skill level of trainees. It will aid the officers in honing their skills in safe way. It is a Work in Progress which when completed will be the first of its kind across formations of under CBIC



Officers aiming at the target with the INSAS Rifle.

Ever since its inception in 2014, NACIN ZC Bhopal had been functioning from a make-shift office provided by Bhopal Audit Commissionerate. Trainings used to be conducted in the Conference Halls of Bhopal Audit Commissionerate and M.P State Government Institutions. The Zonal Academy started imparting its trainings from rented premises at Sagar Landmark, Ayodhya Bypass, Bhopal from 8th September 2018. The built up area of this rented premises is 14,000 sq. ft. that is spread over three floors of a commercial building. The facilities include:

- Two fully equipped Lecture Halls of seating capacity of 46 and 52 persons respectively, with high-end overhead projectors, electric lecterns, LED displays and sound system.
- One furnished Computer Lab of 19 trainee capacity with functional AIOs.
- Second Computer Lab of 24 trainee capacity furnished with furniture, and audio-visual system.
- A Conference Hall, with seating capacity of 21 persons, is fully equipped with audio-visual aids and Video Conferencing facility of Rail Tel.
- A Reading Room along with online-subscriptions of TIOL, Taxmann and GST ExCus.

Efforts made to procure Land for building the Zonal Campus of NACIN

Persistent parallel efforts were made for allotment/ procurement of land from:

(i) District Collector, Bhopal; (ii) BHEL, Bhopal; (iii) Indore Development Authority; and (iv) CPWD, Indore. Around 4 acre land available with CPWD Indore has been zeroed in for construction of zonal campus. However, it would require approval from MoUD.

A. Initiatives taken for Capacity Building of IRS Officer Trainees (OTs)

A.1 Recent times have witnessed rapid changes, leading to different kinds of needs for effective performance of assigned duties, and it was important to attempt to modify the curricula for IRS OTs accordingly. NACIN Bhopal approached and convinced three premier agencies in the country to undertake capacity building of our officers in *niche* areas, in which these agencies are the best. Three fundamental changes brought into the NACIN Curricula are as under:

MoU with NLIU Bhopal for PG Diploma Course on “Cyber Laws and Cyber Forensics”

A.2 In tax evasion cases, now a days most of the evidence is found in digital format – in laptops, computers, removable USBs, hard drives, and at times on cloud. Special skills are required to identify relevant digital evidence, to safely retrieve it, to properly analyze it, to archive it appropriately, and to subsequently produce it in any formal *quasi-judicial* proceedings as well as in any court proceedings, in such a manner that its integrity is not compromised. Most of the challenges to the integrity of digital evidence in the courts of law usually emanate from incorrect observance of appropriate protocol for handling

digital evidence. This happens because our officers are unaware of proper protocol for handling digital evidence investigation. The need for capacity building in the area of *cyber laws and cyber forensics* was strongly felt, and it was imperative to sensitize IRS OTs to such an important topic during induction training itself in a comprehensive manner.

A.3. NLIU Bhopal hosts the National Cyber Law Centre. Accordingly, a proposal for signing a Memorandum of Understanding (MoU) with National Law Institute University (NLIU), Bhopal for organizing a customized accreditation two weeks' course for 45 odd IRS Officer- Trainees (OTs) and 45 other in-service CBIC officers, leading to award of PG Diploma in "*Cyber Laws and Cyber Forensics*"- was sent to the Finance Ministry. The proposal was approved by the competent authority, despite it being single nomination. NLIU shall organize this course at NACIN Faridabad once every year, for the next five years, starting from 2020.

MoU with National Judicial Academy (NJA)

A.4. National Judicial Academy is located in Bhopal. Hon'ble Chief Justice of India is the Chairman of the General Body of NJA as well as the Chairman of the Governing Council, the Executive Committee and the Academic Council of NJA. An initiative was taken proposing to start a three days' workshop for IRS (C&CE) Officer Trainees at the National Judicial Academy, Bhopal.

A.5 The course content shall include:
(i) *role of civil service in a democracy;*
(ii) *the constitutional authority to tax;*
(iii) *elements of Interpretation of fiscal statutes;* (iv) *ethics, professionalism and neutrality in adjudication;* and (v) *art, craft and science of drafting judgments.*

This workshop is aimed at honing the adjudication skills of our officers and it will also provide them a unique opportunity to peek into the judicial minds of esteemed sitting and retired Supreme Court Judges, who will be the resource persons. The Proposal for entering into MoU with National Judicial Academy is at an advanced stage.

MoU with National Investigation Academy (NIA)

A.6 An initiative was taken up proposing to start a one-week residential attachment of IRS OTs at the National Intelligence Academy, New Delhi to undergo a customized course on intelligence gathering and investigation. The course content for the said attachment is understood to broadly cover very important topics, namely: (i) *national security concerns;* (ii) *economic intelligence;* (iii) *security perspective of foreign investment;* (iv) *terror funding;* (v) *money laundering;* (vi) *technical surveillance;* and (vii) *secret enquiry,* and related case studies. NIA happens to be the only Academy for the intelligence fraternity in the country. Proposal for entering into MoU with National Intelligence Academy is at an advanced stage.

B. In Service Training - Progress made in the area of Online Learning

B.1 Across the World, companies, governments and international organizations like UN, WCO, WTO have been relying upon online Learning Management System (LMS) software to train their employees and other stakeholders, for past many years. LMS is designed to facilitate anytime, anywhere learning and assessment of the learning outcomes. Due to non-availability of adequate physical

infrastructure and technologies, capacity building has thus far been focussed to the senior levels in all the civil services, resulting in capacity deficit at the cutting-edge. Online learning opportunities provided through LMS can bridge this capacity deficit; something which cannot be achieved through traditional forms of physical, classroom-based training.

[Creation of new LMS through Ministry of Electronics and Information Technology \(MeitY\)](#)

B.2 In 2019-20, CBIC launched "Samarth LMS". Samarth can be accessed maximum by 10,000 users, due to licensing issues. Our staff strength is more than 45,000. Therefore, in order to cater to the capacity building needs of all Group B & C officers, NACIN Bhopal approached the CEO and MD of National e-Governance Division and got a separate LMS portal developed by NeGD, free of cost, hereinafter referred to as NeGD-LMS¹.

[Access to Harvard Courses on soft skills to senior IRS officers](#)

B.3 Four detailed courses on soft skills were secured free of cost from Harvard Business Publishing - through NeGD. These courses have been uploaded on NeGD-LMS and access has been provided to senior IRS officers across the country. These courses are on "Decision Making", "Ethics at Work", "Process Improvement", and "Time Management".

[Specialized Online Course on "Cyber Laws and Cyber Forensics"](#)

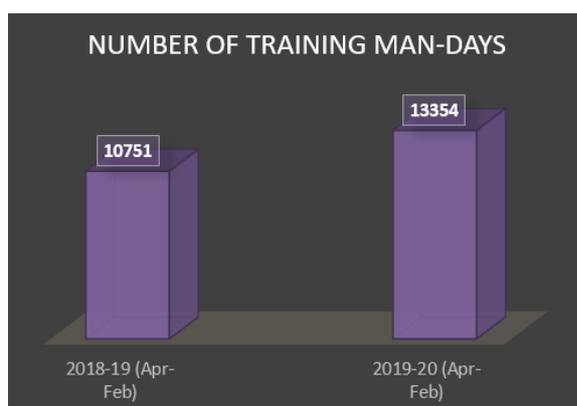
B.4 As mentioned in Para A.2 above, the need for capacity building in the area of cyber laws and cyber forensics was strongly felt, and accordingly three two-days' long workshops were conducted for in-service IRS officers by NACIN ZC Bhopal on "*Cyber Laws, Handling of Digital Evidence and Cyber Forensics*", in association with National Cyber Law Center, NLIU, Bhopal.

B.5 In the said workshops, resource persons came from very diverse backgrounds - from C-DAC, CFSL, Data Security Council of India, National e-Governance Division (NeGD), Truth Labs, Cyber Crime Cells from MP and AP, etc. Video lectures of 19 hours delivered during the workshops, and 730 slides of Power Point Presentations have been clubbed together to constitute a Course, which has been uploaded on NeGD-LMS. Access to this course has been provided to 1125 IRS officers, who had indicated their training need in this area in their APARs of 2016-17. Further, access to this course was also opened up for all Group B and Group C officers of CBIC, and they don't have to seek any permission from controlling officer to register for the course. More than 1500 officers were provided access to this course.

[C. Trainings Imparted - Comparative Performance \(2019-20 vis-à-vis 2018-19\)](#)

C.1 Total number of trainings conducted during Apr-Feb in 2019-20 were 159, as compared to 124 trainings conducted during Apr-Feb in 2018-19, an increase of **28%**.

C.2 The man-days of training went up from 10,751 to 13,354 - an increase of **25%**.



Note: March data has not been considered, as no trainings were held in March 2020, due to covid pandemic.

D. Work done under OT Module

D.1 Eleven IRS OTs of 70th batch were posted in Bhopal Zone in December 2019. Their learning curve was closely monitored. They were provided guidance on how to make the most of this field attachment. They were also asked to go through reading material on GST minutely that is available on CBIC website, namely 51 GST Flyers and FAQ booklet on GST. They were also provided access to online course on “Cyber Laws and Cyber Forensics” developed by NACIN Bhopal.

E. Work done in IST Module

E.1 In this module, in-service officers of MP and Chhattisgarh States were exposed to diverse topics including nudge theory, responsibilities of IOs/POs, soft skills, leadership, investigation, gender sensitization,

drafting of SCN, in addition to routine GST and Customs cases.

All India Trainings for IRS Officers

E.2 Besides catering to officers of MP & Chhattisgarh, four trainings were organized exclusively for IRS officers from across the country during 2019-20. Details are as under.

E.3 A two-days Workshop was organized for very senior IRS officers at Bhopal in July 2019. Topics covered included soft skills, meditation, change management and use of emerging technologies in taxation – AI and Block chain. The resource persons included life coach and international trainer with Art of Living foundation as well as faculties from other universities, having vast experience in their respective fields.

E.4 Two workshops of two days each on “Cyber Law, Handling of Digital Evidence and Cyber Forensics” were organized for IRS officers, which was attended by 112 officers (60 through webinar). This was as per the needs enunciated in APAR.



E.5 One more APAR- based Workshop on “International and Cross Border Taxation” was held for IRS officers, wherein faculty was invited from concerned Customs Wings of the Board and also from Asian Development Bank (ADB).

F. Work done in GST Module

F.1 GST module covered primarily two broad categories of stakeholders. Details of trainings imparted are mentioned below:

State Government GST Officers

F.1.1 Five workshops were organized for SGST officers on:

- (i) GST Audit (three days); and
- (ii) GST Audit and Supply of Services (4 days).

These Workshops were attended by 279 State GST officers of MP and Chhattisgarh. Resource persons were the Master Trainers identified by DG Audit.



GST Outreach Program for other Stakeholders

F.1.2 Generic concepts, e.g. overview of entire GST architecture were explained during lectures in schools, colleges and universities. Prominent colleges / universities covered in the GST Outreach Programme included:

- Oriental University, Indore;
- Dr. Hari Singh Gaur Vishwavidyalaya, Sagar.
- BSSS College, Bhopal
- Institute of Chartered Accountants, Raipur
- Various Navodaya Vidyalayas in Madhya Pradesh

G. Mandatory Trainings for Inspectors and Executive Assistants

Mandatory Trainings for Inspectors

G.1. Due to changes in recruitment rules for the post of Superintendent, mandatory training of 2-4 weeks was required for promotion from feeder cadres of Inspectors of CGST. NACIN Bhopal successfully completed mandatory trainings of two weeks for 236 eligible Inspectors in just 28 days, as the DPC was scheduled to be held on 30-12-2019 at CCO Bhopal. It was ensured that no officer missed the opportunity of promotion for want of training.



Mandatory Training for Executive Assistants (EAs)

C.2 Mandatory training is required for promotion from executive assistants to AOs. We successfully completed mandatory trainings of three weeks for 32 eligible EAs. It was ensured that no officer missed the opportunity of promotion for want of training.



H. Induction Trainings for Inspectors and TAs

H.1 Two induction training courses of eight weeks each was conducted for 83 Inspectors, during the year 2019-20. Out of eight weeks, Inspectors were deputed to the MP Police State Academy for three weeks. At the Academy, in addition to course modules on IPC CPC and Cr PC, they also learnt to assemble, disassemble Glock pistol, AK 47, Revolver, and 303 Rifle. They were also made to fire ten rounds both from Revolver and Pistol.

H.2 One induction training of **two weeks** for 10 Tax Assistants was conducted during the year 2019-20.

I. Workshops on Sabka Vishwas (Legacy Dispute Resolution) Scheme

I.1 NACIN Bhopal created a multimedia presentation on SVLDRS that was shared with the Board and NACIN HQ. This audio-video presentation was prepared in-house, without spending any money.

I.2. Several Workshops were got organized on salient features of SVLDRS in various cities of MP & Chhattisgarh, in collaboration with the field formations, namely at Gwalior, Raipur, Bhopal, Ujjain, Jabalpur, Indore, Sagar, Reewa, Satna and Bilaspur.

J. Preparation of “Digital Evidence Investigation Manual”

J.1 Most of the challenges to the integrity of digital evidence in the courts of law usually emanate from incorrect observance of appropriate protocol for handling digital evidence. This happens because our officers are unaware of proper protocol for handling digital evidence investigation. Therefore, it was imperative to bring

about a *Digital Evidence Investigation Manual*, which could be used by our officers to ensure the integrity of evidentiary value of any potential digital evidence. Accordingly, this office had sent a very detailed proposal for consideration by Board, to the DG, NACIN for drafting of a Digital Evidence Investigation Manual. The proposal also contained draft brief for the Board meeting. The said Proposal was approved in a Full Board Meeting on 27.02.2019 and a Committee had been formed for drafting the Manual. The said Manual is complete and ADG NACIN Bhopal was one of the members of the drafting of the said Manual. Draft Manual is in the process of being sent by DG DRI to Board seeking approval for publication. As part of the said, Cyber Safety Guidelines for officers was also prepared.

K. Administrative Approval and Expenditure Sanction for setting up Cyber Forensic Lab at NACIN Faridabad

K.1. In view of the training needs mentioned at para A.2 above, it was imperative to establish a **Cyber Forensic Lab** at NACIN Faridabad for imparting training on handling of digital evidence, duplication of digital evidence and for providing first-hand experience in important cyber forensic software.

K.2 Accordingly, a proposal for setting up of Cyber Lab at NACIN, Faridabad through C-DAC, Thiruvananthapuram, under the 1% Incremental Revenue Scheme at an estimated expenditure of Rs. 49 Lakh was moved by NACIN Bhopal. The proposal for setting up Cyber Lab was approved by the competent authority in the Ministry in March 2020, and the work also started.

A) Inception

NACIN, Zonal Campus, Bhubaneswar began its journey in July, 2017 at Bhubaneswar and since its formation, it has been smoothly and successfully catering to the training needs of departmental officers as well as Odisha State GST & Commercial Tax officers. The office premises is advantageously located at a commutable distance from both headquarter office of Bhubaneswar Zone and railway station. The address of the location is Plot No – 35, Satya Nagar, PIN – 751007, Bhubaneswar, Odisha. It can easily be navigated through Google Maps by providing the above address in Google search page.

B) Special Courses/Seminars/Workshops organized by NACIN, Bhubaneswar during 2019-20

- **Training/Seminar on GST Annual Returns:** - Two numbers of One day training on GST Annual Returns for 67 numbers of departmental Officers as well as two numbers of seminars for 211 numbers of participants belonging to various trade and business were successfully organized for comprehensive impartation of knowledge on the said topic for its effective implementation.
- **Workshop on Vigilance Mechanism and Good Governance:** - Two numbers of workshops were held for 37

Officers in order to equip the departmental officers with the knowledge of latest laws and exposure to skills in vigilance mechanism and good governance.

- **Workshop on GST Audit:** - Three workshops for 127 numbers of officers posted in Audit Commissionerate, bhubaneswar were organized for refining their learning related to audit laws and procedures as well as sharpening technical and financial acumen to implement new laws related to GST Audit.
- **Mandatory Training for Promotion to the Grade of Superintendent:** Two-Weeks Mandatory Training for Promotion to the Grade of Superintendent were successfully organized for 125 numbers of departmental Officers of Bhubaneswar Zone.
- **Seminar on Sea Cargo Manifest and Transshipment Regulations, 2018** – One day seminar for 26 Customs Officers and 20 participants belonging various trade & business related to customs was successfully held with concise enlightenment on the said topic.
- **Outreach on Legacy Dispute Resolution Scheme (Sabka**

Vishwas): Six numbers of outreach programmes for 202 numbers of stakeholders of various trade & business were successfully organized in order to nudge the tax payers to resolve legacy tax disputes by applying for the scheme.

- **Training on GST Audit for State GST Officers:** NACIN, Bhubaneswar organized Two numbers of Training Programmes on GST Audit for 89 Officers belonging Odisha GST & Commercial Tax in which various issues related to GST Audit discussed and enlightened them about the topic.
- **Training on SEZ and Role of Customs Officers for Group - A Officers of CBIC:** NACIN, Bhubaneswar successfully organized APAR based training

(All India) on SEZ and Role of Customs Officers for 11 numbers of Group - A Officers of CBIC.

C) Training on GST Matters

- Successfully conducted 46 numbers of Training Programmes/Seminars/Worksh ops on topics like Refunds, Input Tax Credit, GST Back-end application, e-way Bill, GST Refresher Courses, GST Audit, GST Annual Returns with 1236 officers attending the said programmes.
- GST Outreach Programmes for 875 participants belonging to Medium, Small and Micro Enterprises were organized with specific focus on topics like GST Annual Returns & Sabka Vishwaas Legacy Dispute Resolution Scheme

D) Performance of NACIN, Bhubaneswar during 2019 - 20

Training details for the Calendar Year 2019-20					
April, 2019 to March, 2020					
SL. No.	Name of Courses	No. of Courses	No. of Participants	No. of days	Man-days
1	REGULAR COURSES				
	Refresher/Refurbisher Course for Tax Assistants/Executive Assistants	1	8	2	16
	Training on Government e-Marketplace	5	112	5	112
	TRAINING ON INPUT TAX CREDIT AND ITS EFFECTS ON CONSTRUCTION SERVICES SECTOR	1	10	1	10

	Training on Customs Procedures for effective facilitation in trade for field officers	1	20	1	20
	Induction Course for Inspectors of GST, Central Excise and Customs	2	91	79	3567
	Seminar on Refunds	1	8	1	8
	Training on SEZ and AEO	1	7	2	14
	TOTAL (REGULAR COURSES)	12	256	91	3747
	SPECIAL COURSES				
2	Training on SPARROW for Group - B and C Officers	2	30	2	30
	Training on Intellectual Property Rights	1	42	1	42
	Training-cum-Seminar on Central Government Health Scheme	1	10	1	10
	Training on Trade Facilitation Agreement	2	18	4	36
	Women Empowerment, Gender Sensitization and provisions related to prevention of Harassment of Women at workplace	1	10	1	10
	Litigation Management and LIMBS	1	17	1	17
	Seminar on Sea Cargo Manifest and Transshipment Regulations, 2018	1	46	1	46
	Workshop on GST Audit	3	127	9	381
	Workshop on Analysis of GST Frauds involving Fake Invoices	1	10	2	20
	Training on Legacy Dispute Resolution Scheme (Sabka Vishwas)	1	26	1	26
	Training on GST Annual Returns	2	67	2	67
	Vigilance Workshop on Vigilance Mechanism and Good Governance	2	37	2	37
Mandatory Training for Promotion to the Grade of Superintendent	1	125	10	1250	
	TOTAL (SPECIAL COURSES)	19	565	37	1972

3	GST REFRESHER TRAINING	8	66	9	67
4	GST BACK-END TRAINING	4	73	7	136
5	GST OUTREACH				
	GST Annual Returns	5	211	5	211
	Outreach on Legacy Dispute Resolution Scheme (Sabka Vishwas)	6	202	6	202
	Others	15	462	15	462
TOTAL (GST OUTREACH)		26	875	26	875
APAR BASED TRAINING					
7	Training on SEZ and Role of Customs Officers for Group - A Officers of CBIC	1	11	2	22
TOTAL (APAR BASED)		1	11	2	22
TOTAL (CBIC)		70	1846	172	6819
STATE GST OFFICERS					
6	Training on GST Audit for Odisha State GST Officers (Group - A)	2	89	4	178
TOTAL (SGST)		2	89	4	178
GRAND TOTAL		72	1935	176	6997
FOR CBIC OFFICERS					
SL. No.	Name of Courses	No. of Courses	No. of Participants	No. of days	Man-days
1	GST	46	1236	57	1564
2	Other than GST	24	610	115	5255
TOTAL		70	1846	172	6819
Other than GST					
SL. No.	Name of Courses	No. of Courses	No. of Participants	No. of days	Man-days
1	Induction Course for Inspectors of GST, Central Excise and Customs	2	91	79	3567
2	Others	22	519	36	1688
TOTAL		24	610	115	5255
FOR SGST OFFICERS					

SL. No.	Name of Courses	No. of Courses	No. of Participants	No. of days	Man-days
1	GST	2	89	4	178
2	Other than GST	0	0	0	0
TOTAL		2	89	4	178

E) Photographs of various events held during 2019-20

1) Shri Debashish Sahu, ADG, NACIN, Bhubaneswar addressing the inaugural session of Two-Weeks Mandatory Training for Promotion to the Grade of Superintendent organized for 125 numbers of departmental Officers of Bhubaneswar Zone.



3) Two numbers of workshops on Vigilance Mechanism and Good Governance were held for 37 departmental Officers



4) Induction Course for 73 numbers of Inspectors of GST, Central Excise & Customs from 15.10.2019 to 05.12.2019



2) NACIN, Bhubaneswar organized Two numbers of Training Programmes on GST Audit for 89 Officers belonging Odisha GST & Commercial Tax.

The proposal to set up a Centre of Excellence to facilitate the development of professionalism for fulfilling the expectations of the department was first mooted by CBIC(erstwhile CBEC) in 2001. However, effectively CoE was started when its own premises at NBCC Plaza, Saket was acquired in 2011.

CoE was conceived as an institution for significant research in the areas of taxation, tax administration management, macroeconomic policies, fiscal federalism and other related issues. CoE is devoted to educating tax administrators, the public finance academia, and public finance policymakers.

An MoU dated was signed in 2016 between National Law School India University (a leading institute engaged in providing under graduate level education) and Department of Revenue (DoR) for establishment of a DoR Chair in NLSIU having a Management Committee (MC) at the helm of the affairs. The DoR Chair is involved in Conducting Teaching Courses for the students of NLSIU particularly in the field of Indirect Taxation, Preparation of the Training Module for the officers of the CBIC and conducting study on the topics identified for it by the Management Committee.

In 2020 Two Research reports titled "VAT Frauds and Tax Evasion – international trends and lessons India can learn" and "Customs Valuation & Transfer Pricing- relevance of the arm's

length principle in curbing profit shifting through transfer pricing" was submitted to CBIC.

The other work undertaken by the CoE is summarized as under:

- CoE has published a booklet titled" **IPR Violations: Challenges for Small Scale Industries and Analysis of Intellectual Property Rights (Imported Goods) Enforcement Rules, 2007**" based on the study carried out by the CoE.
- CoE conducted Operational Training on CPGRAMs on 27.05.2019 for nodal officers of CPGRAMs working under CBIC.
- A workshop on the Topic "Conviction rates in NDPS Cases & Measures for improvement" was conducted on 19.08.2019 at CoE premises. In this regard a Standard Check listhas been drawn up and has been published in the form of booklet which would be useful as SOP and also as a training material.

Photos of the NDPS workshop:-



- Officers of CoE participated in periodic training programmes, video conferences and prepared and delivered the lectures in the training courses and video conferences.

The officers of CoE participated in various academic activities of writing and deliberating on current topics.

Russian Delegation visited the CoE:



ZTI CHANDIGARH

National Academy of Customs, Indirect taxes & Narcotics (NACIN), Zonal Campus Chandigarh came into existence consequent to reorganization exercise undertaken by the CBIC (erstwhile CBEC) in May, 2017 with the mandate to impart training to Central and the State officers in the States of Punjab, Himachal Pradesh, Jammu and Kashmir [Union Territory (UT) of Jammu and Kashmir & UT of Ladakh w.e.f. 31.10.2019] and Union Territory of Chandigarh; the State Tax, Uttarakhand (w.e.f. 05.12.2019) and Central GST Panchkula (w.e.f. 10.01.2020) were also added later. The campus presently located at Central Revenue Building, Plot No 19, Sector-17C, Chandigarh became functional from June, 2017. The campus is equipped with state of the art training facilities. The Campus is headed by a Pr. Additional Director General, who is assisted by two Assistant Directors and other subordinate staff.



Trainings Conducted:

During the period from 01.04.2019 to 31.03.2020, a total of 43 training courses were conducted by NACIN, Chandigarh wherein 1528 officers/officials have been trained utilizing 6197 man days.

GST Capacity Building:

The campus has conducted 22 training courses on GST in which 984 officers (485 Officers of Central Tax and 553 Officers of State Taxes) were trained. A 3 Weeks training course on GST was conducted for newly recruited Assistant Commissioners of State Tax, Himachal Pradesh wherein 11 officers were imparted training. Further, all the courses on GST were conducted for the officers of Central Tax Zones, Chandigarh & Panchkula and State Taxes of Punjab, Uttarakhand, Himachal Pradesh and UTs of Chandigarh, and J&K and Ladakh. In addition, a one-day workshop on GST Frauds involving fake invoices for the Investigating Officers of the Haryana Police was conducted and total of 61 officers were trained.

Induction Courses:

NACIN, Chandigarh also conducted 02 induction courses for Inspectors and 01 induction course for TAs/LDCs/EAs wherein a total of 85 officers were imparted training on Customs, Central Excise, Service Tax and GST, General Administration as well as soft skill training on ethics, Leadership, Communication, Yoga and Meditation.



Miscellaneous Trainings and Workshops:

Two Training workshops for Central GST Officers on Sabka Vishwas- Legacy Dispute Resolution Scheme- 2019 (SV-LDRS) were conducted which were attended by 53 officers. In addition, trainings and workshops were conducted on Gender Sensitization, Right to Information, Implementation of E-office, GSTAM/EA-2000/Audit/Accounts, TDS under GST/Income Tax for DDOs, Vigilance Matters for IOs/POs/DAs and Planning for Retirement. Two APAR based Trainings

on FEMA and PMLA were also conducted in which 38 Group A Officers participated. Conducted two weeks mandatory training for Inspectors for the promotion to the Grade of Superintendent in which 83 Inspectors from Chandigarh, Panchkula and Delhi Zones were trained.



DETAILS OF TRAININGS CONDUCTED BY NACIN CHANDIGARH DURING 2019-20

Induction courses conducted by NACIN during 2019-20:

Sl.No	Induction course for	Duration	Date/s	No of officers participated	Man-Days
1	Executive Assistants/TAs/LDCs- (4 th)	02 weeks	15.04.2019 to 30.04.2019	20	200
2	Inspector (5 th)	07 weeks	19.08.2019 to 04.10.2019	23	759
3	Inspector (6 th)	07 weeks	21.10.2019 to 06.12.2019	42	1428

Major subjects on which trainings were conducted by NACIN, Chandigarh:

Subject	No of trainings conducted	No of officers attended	Man-days
CESTAM/EA-2000/AUDIT/Financial Accounts	08	384	1536
Planning for Retirement	02	51	102
GST Frauds including Fake Invoices	01	61	61
Vigilance Matters for IOs/POs/DAs	02	44	44
GST Returns	3	154	154
TDS under GST/Income Tax for DDOs	1	57	57
Training on Search, Seizure & Arrest under GST Law	01	56	212
Right to Information Act	01	25	25
Implementation of E-office	01	73	73
Customs	01	18	36

APAR Based Training on FEMA & PMLA	02	38	76
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Training on GST Refresher and GSTN conducted by NACIN, Chandigarh:

	No of trainings conducted	No of officers attended	Man-days
Departmental officers	06	111	276
Officers of other department/ states GST officers	06	119	342

Gist of total training conducted by NACIN, Chandigarh:

Total no of trainings conducted	No of days of training	No of officers attending the training	Man-days
43	170	1512	6197

No. of officers trained - Group-wise/ Department-wise:

	Group-A	Group B	Group C	Total
Departmental officers	131	801	74	1006
Other Departments officers	195	309	2	506

OTHER MAJOR INITIATIVES TAKEN BY NACIN CHANDIGARH DURING 2019-20

Launching of Website

Zonal Campus of NACIN, Chandigarh has covered another milestone with the launch of its Website www.nacinchandigarh.gov.in by Sh. Devendra Singh, Principal Director General, National Academy of Customs, Indirect Taxes & Narcotics, Faridabad on 18.01.2020. The website contains information on trainings conducted, upcoming trainings, information regarding the establishment as well as mandatory disclosures etc. required under the RTI Act.



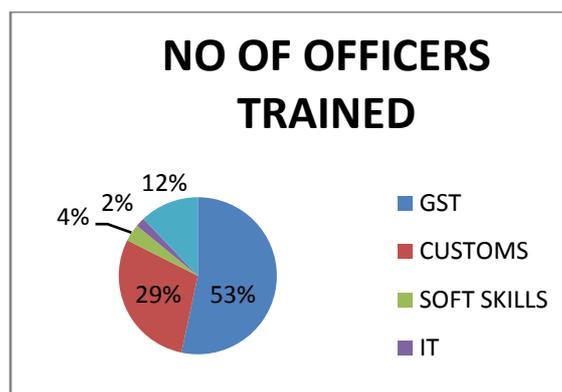
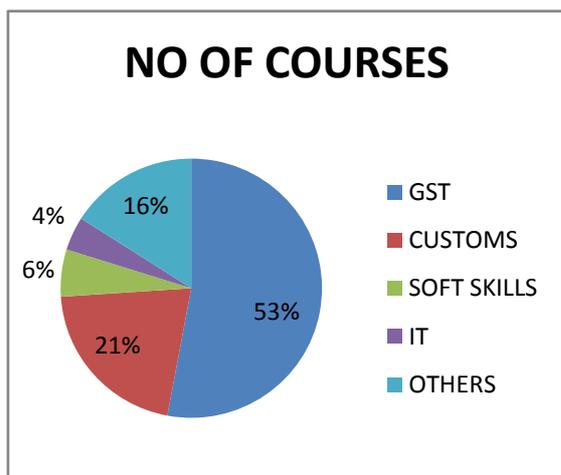
ZTI CHENNAI

ZTI, Chennai is located at Plot No.3/86-E, Ambattur Industrial Estate, Chennai – 600 058 (in 3 floors). The Academy spanning an area of about 18,270 sq.ft has two Lecture halls (with 70 and 40 seats), one Computer Lab (22 systems), one Conference hall, one canteen, etc with rest rooms in each floor. It has enough parking space, Diesel Generator Sets for power back up, apart from open lawns in the first and second floors, thereby complementing an ambience for a training academy. NACIN, Chennai is having a Trainee hostel with mess facilities which is located at 30/2, Central Revenue Quarters, 15th Main Road, Anna Nagar, Chennai 600 040 which is about 3 km away from the Academy. There are 48 rooms (in 4 blocks), out of which 32 rooms are Air conditioned. A Guest House with 4 independent air-conditioned rooms to accommodate Senior Officers are housed and an Officers' mess is located at 505/1 & 505/2 of central Revenue Quarters. A lab with 22 Computer systems is functioning in NACIN, Chennai, and is used for imparting various computer-assisted training programmes viz. Computer Based Training (CBT) on Drug Law, EDW, CAAP Audit, ACES, e-TDS returns filing, Training on ERP packages such as Tally, Excel, SAP etc. Hardware such as thin clients, servers, printers etc related to ACES was installed in the Lab. ACES WAN connectivity has been provided and hence trainings on ACES and other areas stated above can be provided in this lab. Back-end training for GSTN too was imparted using this lab.

ZTI, NACIN Chennai has over the years grown steadily and consistently. The table below shows a bird's eye view of the progress made over the years:

Year	At NACIN Campus		Onsite		Total	
	No. of courses	No. of trainees	No. of courses	No. of trainees	Courses	Trainees
2014-15	33	974	18	1259	51	2233
2015-16	72	1466	16	1081	88	2547
2016-17	83	4713	42	2621	125	7334
2017-18	118	4904	87	9277	205	14181
2018-19	94	3626	36	2318	130	5944
2019-20	63	2998	56	3917	119	6915

A total of 119 courses were conducted during the period 01.04.2019 to 31.03.2020 and 6915 officers were trained. Out of these 119 courses, 63 courses were conducted on GST wherein 3687 officers were trained. The remaining 56 courses included Induction Course for Inspectors of Customs and Examining officers of Customs and Tax Assistants. Courses on subjects like Baggage Rules, Examination of leather, Trade facilitation measures, NDPS and Allied Acts were also conducted. Courses were also conducted on Information Technology (IT), Sevottam, Right to Information Act (RTI), Gender Sensitization, Soft Skills, Ethics etc.



Important trainings conducted during the year

Induction Training of Inspectors

NACIN, Chennai brought in radical changes in the way in which Induction Courses are conducted:-

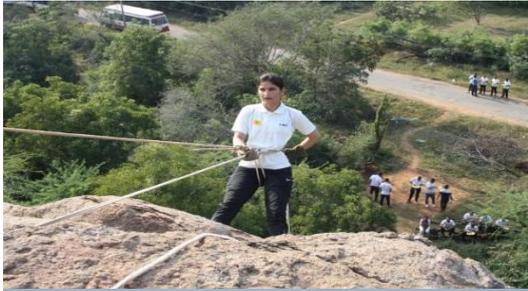
- (i) The period of these trainings which were 6 weeks earlier has now been extended to 8 weeks in order to facilitate inclusion of wide range of activities.
- (ii) All Inspectors were required to undergo 2 weeks compulsory residential Physical Training in the Tamil Nadu Police Academy. Besides physical exercises and drill, the Officers were trained in use of firearms, shooting, swimming, driving and other survival skills.
- (iii) The trainees are also taken to rural locations for rock climbing, rappelling etc. and given exposure to sea survival skills and all-terrain adventure.
- (iv) The methodology of classroom teaching was changed from the traditional

chalk and talk method to more skill-based approach and case studies.

- (v) Since many north Indian officers are joining Tamil Nadu nowadays, classes on Tamil language were introduced.
- (vi) Some courses on personality development, gender sensitization, public speaking were added. Additionally, team-based problem-solving exercises too were introduced in the curriculum to inculcate the spirit of team work and fraternity among the Officers.

These changes were appreciated by one and all.





Mandatory training for Inspectors for promotion as Superintendents

The CBIC introduced mandatory training for Inspectors of GST and Preventive Officers before their promotion to the grade of Superintendents in late 2019. The ZTI immediately rose to the challenge and drew a two-week schedule which was adopted with minor changes by NACIN Faridabad for implementation all across the country. More than 650 officers

were trained in seven batches held concurrently at three locations and it was ensured that none of the officer who was in the consideration Zone was left untrained.



Trainings on Technical subjects

- (i) A two-day workshop on "Analysis of GST Frauds Involving Fake Invoice & IGST Refund Frauds" was held on 29-04-2019 & 30-04-2019. It was inaugurated by Shri. D. P. Nagendra Kumar, IRS., Pr. Chief Commissioner, Bengaluru. This training session was conducted in coordination with DG-GST, South Zone Unit, Chennai and had panelists from DGARM, DGGST, GST Council, DGGI and DG Systems and Data Management. The workshop was wholesome with wide ranging discussion on all

facets of investigation. The training was attended by 127 officers across India and sessions were handled by various Commissioners across India.



- (ii) As a follow-up of the workshop, attendees expressed their need for another detailed workshop on investigation techniques. Accordingly, this Academy conducted a **“Workshop on Surveillance, Intelligence, Investigation techniques and use of Technology in investigation” on 27-05-2019**. The session was addressed by ADG, DGGI, Southern Zone, who shared his investigation experiences and important techniques in survey, intelligence and investigation. A panel discussion was also held where participants were sensitized on surveillance and investigation techniques. Live Case studies were discussed by officers from DGGI, Hyderabad, DGGI, Visakhapatnam and DGGI, Chennai. These two unique

- programmes were later replicated by other ZTIs also.
- (iii) A one-day Workshop on **Vigilance Matters and Disciplinary Proceedings** was organized in coordination with Directorate General of Vigilance, South Zone, Chennai. The training was conducted on 23-10-2019 where 40 officers including senior officers of the department participated. The participants in the program were sensitized about the imperative need for speedy disposal of vigilance cases.
- (iv) The introduction of **Sea Cargo Manifest and Transshipment Regulations 2018**, on 1st March, 2019 brought in a lot of apprehensions amongst the stakeholders. Three outreach programmes on 12.7.19, 15.7.19 and 16.7.19 were therefore organized for the departmental officers and various stakeholders at Chennai, Tuticorin etc., where more than 350 people participated.
- (v) A training on **“Ozone Depleting Substances and Phase Out Plan for HCFC”** was organized on 17-07-2019 at Custom House, Chennai where 107 officers participated. Similar sessions were also held later at Tuticorin, Kochi and Krsishnapatanam Ports.

- (vi) A Seminar on the **Importance of Transfer Pricing & Globalization** was organized. Eminent faculty from ICAI, SIRC, Chennai presented their views along with case studies. A panel discussion was later held which was attended by the senior officers of the Department and M/s PwC.

Trainings for stake holders

ZTI Chennai gave due emphasis on trainings of all stake holders. During the year, -

- (i) Trainings were conducted for various Government Departments like AG's Office, INGAF, Ground Water Board, NIC, Income Tax Department, RTI AG's Office, CPWD etc where 585 officers were trained.
- (ii) Various awareness/outreach programs for trade organizations /associations like Micro Small and Medium Enterprises, Madras Chamber of Commerce and Industry, Customs Brokers Association etc., were conducted where 452 persons were trained.
- (iii) A novel innovative initiative of disseminating the knowledge of GST to the college Students was taken. GST Sensitization Programs were conducted for 6 Colleges in Chennai which were attended by 754 students. Most of these

trainings were conducted onsite at the respective Colleges. ZTI also conducted Faculty Development Programs for the Commerce Professors of some colleges in Chennai. As recognition of this ZTI's efforts in dissemination of knowledge, two Institutions of repute in India-The Madras University and Loyola College included Officers from NACIN in its Academic Council which decides the syllabus for the graduate and post-graduate programs in Commerce.



New Initiatives

Onsite Trainings

It was noticed that officers from far off places like Coimbatore, Trichy, Madurai

and Tuticorin were finding it difficult to attend trainings in Chennai due to various factors. The senior officers are also reluctant at times to spare officers for longer periods. The ZTI therefore decided that trainings should be held at the work place of the Officers. As a part of this initiative, this ZTI carried out 600 in-site trainings where 4367 officers were trained.



Management Development Program

Hitherto, Management Development Programs were available only to the Senior Officers of the department. ZTI Chennai initiated the process of democratizing learning in institutes of eminence. A three-day Management Development Program was held in coordination with the Department of Management Studies of the Indian Institute of Technology, Madras in which 26 Officers of various grades participated. It is proposed to conduct at least 3 such programs every year.



Information Technology

A new dimension to pedagogy was added by Chennai ZTI by conducting a Need Survey among all officers of the zone regarding their opinion about the type of courses they would expect from NACIN. This was done using google forms which were delivered to the inbox of all officers across cadres in the zone. The inputs were then statistically analyzed to design courses. Another initiative in this area was creation of an automated course scheduling model where a software manages the scheduling of courses, creates a data bank of faculties and their area of expertise and also keeps track of the payment of honorarium to them.

Health and Yoga

Healthy mind resides in a Healthy Body. In order to sensitize the officers to keep themselves fit, a “Workshop on Health and Wellness” was conducted in association with the Government Yoga and Naturopathy Medical College, (GYNMC) Chennai a reputed Naturopathy College in the country. The workshop aimed at highlighting the basic principles of Naturopathy - accumulation of toxins as the root cause of all diseases. Treatments based on the 5 great elements of nature that have

immense healing properties were explained. The training had a multi-disciplinary approach and the healing power of natural resources like foods, herbs, earth, water, air, sun and magnets were explained. This unique program for two days from 17-02-2020 & 19-02-2020 was very beneficial and was well appreciated by the participants in their feedback.



Socio-Cultural Activities

As part of socio-cultural activities, ZTI Chennai celebrated Republic Day, Independence Day, Pongal, Christmas etc with all fervor and gaiety. As part of these celebrations, children from schools in the neighborhood were invited and they participated in various cultural and literary competition like dance, quiz and elocution. Similarly, as part of the *swatchata* activities, children from schools in the slums were invited for a **drawing competition** with an aim to spread awareness about the importance of cleanliness among them.



Departmental Examinations

Chennai ZTI has also been in the forefront of conducting departmental examinations. During the year, four exams for 2 for promotion of Tax Assistants to Executive Assistants and 2 examinations from promotion of Executive Assistants to Inspectors were conducted. Question papers were set, sent to respective Commissionerates and exams were conducted. Later, the officers evaluated more than 3000 answer sheets and sent the results to respective Commissionerates.

ZTI COCHIN



With the formal inauguration on 15.12.2014, NACIN Cochin, Zonal Campus, (then NACEN, Regional Training Institute) started functioning under the charge of an Additional Director General in October 2014 to meet the training needs of Central Excise and Customs, Kerala Zone with its services extended to the officers of Kerala State GST department and Union territory of Lakshadweep as well.

After having functioned under the additional charge of ADG, Zonal Training Institute, Hyderabad till September, 2016, Dr. Mathew Jolly, Additional Director General took charge as the first independent Additional Director General of NACIN, Cochin. The present ADG, Shri. Manish Chandra took charge of the Zonal Campus on 06.08.2019.

NACIN Cochin has acquired 3.5 acres of land in the hill station of Munnar for construction of its own ZTI building. It is expected that in the near future the ZTI will shift here from its present location in Cochin (Ernakulam) where it operates out from a commercial building.

Performance of Zonal Campus, Cochin during F.Y. 2019-20:

During the financial year 2019-20, NACIN, Cochin conducted 64 training/workshops for the departmental officers, State GST officers and stake holders. This included some specialized trainings as well as APAR based all India trainings.

A. Total No. of Trainings held in the Financial Year 2019-20:

No. of Trainings conducted	No. of Participants (Departmental Officers)				Non-Departmental Officers
	Gr. A	Gr. B	Gr. C	Total	
64	125	999	126	1250	1413

B. Mandatory Trainings for Group B & C Officers:

S. No.	Name of the Course	No. of trainings held	No. of Participants
01	Mandatory Training for Inspectors of Central Excise for promotion to the grade of Superintendent	02	96
02	Mandatory Training for Inspectors (Preventive Officers) for promotion to Superintendent of Customs	02	48
03	Mandatory Training for Stenographers Grade- II	01	05
Total			149

C. GST Trainings and Workshops Conducted:

S. No.	Name of the Course	No. of trainings held	No. of Participants
01	Workshop on GST Annual Return Filing	14	1183
02	Training on GST Back End Application	02	33
03	Refresher Course on GST	02	82
04	GST Audit- Training of Trainers	02	73
Total			1371

D. APAR Based All India Training:

S. No.	Name of the Course	No. of Participants
01	Training on Interpretation of Statutes and Collection of Evidence in Economic Offences and Court Procedures	30
02	Training cum Workshop on use of IT for routine office work	15
Total		45

E. Some Specialized Courses conducted at ZC, Cochin:

Apart from conducting training courses on regular topics, the ZC identified certain subject areas as per the need conveyed by the field officers. Some details on specialized courses/training organised by the ZC, Cochin are as mentioned below:

i) Workshop on Goods covered under BIS compulsory

Registration Scheme:
The said training was especially planned for the Customs Officers in association with the Bureau of Indian Standards. A total of **50** officers participated in the training and the course was well received by the trainees.

ii) Management Development Program (MDP) at IIM Kozhikode:

With the purpose of refining managerial skills of departmental officers, two residential MDPs were organized in association with the Indian Institute of Management, Kozhikode. The courses were conducted at IIM Kozhikode campus where **40** trainee officers from the department participated.



CGST & Customs Officers at training program organized by NACIN ZC Cochin in association with IIM, Kozhikode

iii) Course on Cyber Forensics:

17 officers from the department attended the training course which was organized as a 5day program at C-DAC Trivandrum.

iv) Customs Orientation Training for Coast Guard Officers:

Taking forward the synergetic relationship with the Indian Coast Guard, a three-day course for the Assistant Commandants of Indian Coast Guard was organized as NACIN ZC Cochin which was attended by **51** trainee officers.





Indian Coast Guard Trainees at NACIN
ZC Cochin

v) Training on Sevottam/CPGRAM/RTI:

In line with the Board's direction to conduct periodic conferences/seminars to sensitize, familiarize and educate department officers about the relevant provisions of the RTI Act/CPGRAMS & Sevottam as well, a 2- day training program was organized. 45 trainee officers attended the course and found the same informative and beneficial.

vi) Workshop on Sabka Vishwas- Legacy Dispute Resolution Scheme (LDRS) 2019:

The Sabka Vishwas (Legacy Dispute Resolution) Scheme is a one-time measure for liquidation of past disputes of Central Excise and Service Tax as well as to ensure disclosure of unpaid taxes by a person eligible to make a declaration. Two workshops were organised for the

departmental officers in which 88 officers participated.

vii) Life Skill Training for Customs Cadet Corps:

The concept of Customs Cadet corps was mooted to engage with the public through the medium of students, with the purpose of equipping the younger generation with certain life skills at one hand and improving the image of the department on the other. The project, conceived and implemented by the Customs House, Cochin, has figured as one among the best practices adopted by then CBEC in the National Conference of Chief Commissioners of Direct & Indirect Taxes in 2016. An orientation program for the Customs Cadet Corps was organized by the ZC which was attended by 49 cadets (students). Faculty from the Indian Institute of Emergency Medical Services, Kerala were invited to present two sessions on First Aid and Safety.



Shri Mohd. Yusuf, Commissioner of Customs, Cochin addressing Cadets at 'Life Skill Training' organized for Customs Cadet Corps at NACIN ZC Cochin.



Cadets from Customs Cadet Corps at NACIN ZC Cochin



Cadets interacting during the session

viii) Hydrochlorofluorocarbons (HCFCs) Phase-out Management Plan: An awareness program was organized for the Customs Officers in order to sensitize them on Implementation of HCFCs Phase-out Management Plan (HPMP) Stage-II. The said program was

attended by a total of **21** officers.

ix) Motivational Lecture by Cdr. Abhilash Tomy: A naval officer by profession and recipient of the prestigious Kirti Chakra, Cdr. Abhilash Tomy was invited to deliver a motivational talk in order to motivate departmental officers towards achieving higher goals and self-satisfaction thereby helping them to have a healthier work-life balance. The session was well received by the audience which consisted of around **90** officers from our Zone.



Cdr Abhilash Tomy, an Indian Naval Officer, known for becoming the first Indian to complete solo, non-stop circumnavigation of the world, delivering MotivationalLecture for departmental officer at NACIN ZC Cochin.

Details of Infrastructure available with ZC, Cochin:

NACIN, ZC, Cochin has presently rented two floors at M.T. Plaza, Kaloor- Kadavanthra Road, Cochin. A permanent campus is planned to be built at Munnar, Kerala for which the

land/plot has already been acquired and the construction is due to begin soon.

The ZC has two training halls, one with a capacity of accommodating **50** trainees (extendable up to 80) and the other one has a capacity to host a maximum of **35** trainees. Both the training halls are equipped with state-of-the-art technologies like ultra-short throw projectors, high-speed internet connection, air-conditioned halls, well suited sound systems, etc. Last year, a fully equipped Computer Lab, having a total of 30 systems (15 GSTN plus 15 normal computers), was made functional in order to provide hands-on training on GST Backend Application to the participants besides conducting courses on topics such as MS Word, MS Excel, etc. Also, a fully operational Video Conference facility is available in the campus. Recently, a library has been setup in the campus where besides regular departmental books, books on general subject areas, inspirational books and other weekly/monthly periodicals are also made available for use of trainees as well as the faculty. A small pantry area with facilities like fridge, microwave, coffee vending

machine etc. is available for the office staff.



Computer Lab at NACIN, ZC, Cochin

The Regional Training Institutes (RTI) under NACIN came in existence in 1996. The RTI Delhi was given the responsibility of training the officers of CBIC and Narcotics from North Zone comprising of the states of J&K, Punjab, Haryana, Rajasthan, Himachal Pradesh and Delhi. Over the years, RTI, NACIN has been successfully conducting professional training of the Group A, B & C officers. The RTI Delhi was located at Pushp Bhawan, Madangir Road, Delhi.

With the introduction of GST and consequent reorganization of field formations of CBIC, the RTI has been re-designated as the Zonal Training Institute (ZTI) with its jurisdiction over the State of Haryana and the NCT of Delhi. The Institute also provide training support to the State GST Official, Central Public Sector Enterprises, Central Autonomous Bodies and other organizations in specialized and general areas. In order to improve the training facilities, the ZTI was shifted from Pushp Bhawan to NBCC Plaza, Pushp Vihar, Sector-5, Saket, New Delhi. It is now located in a fully air-conditioned building with state of the art classroom halls. It has 1 lecture hall, 1 computer lab, 1 conference room with video-conferencing facility, 1 library and a cafeteria.

The ZTI, Delhi is headed by a Additional Director General, who is assisted by a Joint Director, three Assistant Directors and other subordinate staff.

Highlights of 2019-20

- **ZTI** Delhi is committed to impart quality training to officers of CBIC. To impart effective and efficient training, ZTI Delhi
- regulatory reviews its course modules and curriculums in terms of capacity building for present requirements and future challenges. The focus of our organization is to make training worthy and object oriented. For this, we approach all faculties and explain them about requirement and aim of the sessions.
- Henry Ford has wisely said, *“Coming together is a beginning. Keeping together is progress. Working together is success.”*... when there is teamwork and collaboration, wonderful things can be achieved.” Now a day the role of the department officers is changed. We as a department are executer, enforcer and facilitator as well. Keeping this in mind, ZTI focus on Ethics, Integrity, Soft skills to improve cohesiveness, teambuilding and fraternity among officers.
- Under the guidance of *Mrs. Neeta Lall Butalia. Pr. ADG*, Heritage visit/ Educational trip was introduced in Induction or Mandatory courses. Along with

this, one day team building exercises and group activity programmes were introduced in curriculum to polish the skills and reduce monotony among the trainees. For this, a brilliant and experienced agency was hired. ZTI Delhi also focuses on the real time requirements of officers at ground level. Therefore we manage one day training on X-Ray Screening in coordination of CISF during Induction courses of Inspector so that officers can become familiar with scanning process.



Visit of 60 participants (Executive Assistants) at Rajghat and Gandhi Museum, New Delhi and tribute to Mahatma Gandhi (150th birth anniversary)

- During FY 2019-2020, total 4 Induction course have been organised for Inspectors. Total 168 Inspectors successfully completed Induction course.



Induction training course for Inspectors from 23rd September to 08th November, 2019



Induction training course for Inspectors from 23rd September to 08th November, 2019 (Certificate distribution by Mrs. Neeta Lall Butalia, Pr. ADG Madam)

- After new RR for promotion to the grade of Superintendent, a 2 week training course was organised in the month of December, 2019 where 328 Inspectors completed the training.
- During Induction course officers joined one week arms training at BSF Training Academy, Chawla and Bhondsi.
- ZTI, Delhi has felt that Ethics, Integrity and Vigilance matters are most essential for a government employee. Therefore workshops were organized for IOs/ POs of GST Delhi zone, Customs and Customs Preventive zone Delhi, GST Panchkula zone, GST Jaipur zone and GST Chandigarh Zone. Apart from these 4 workshops on Vigilance matters were also organized in FY 2019-20.
- ZTI Delhi has conducted a 05 days course for State GST officers of Haryana and Delhi. Total 22 Officers joined the session.

➤ NACIN, ZTI, Delhi has organized two VCs on SVLDRS- Sabka Vishwas scheme on pan India and one VC on “Online Refund in CBIC- GST Application” pan India. Along with this office organized two course on LDRS- Sabka Vishwas scheme on ITO and Bhika ji Cama.

➤ Customs officers are the sentinels of the borders and have been rendering service to the nation by preventing smuggling of gold, narcotics, currency etc. along with this officers at Airports are the public face of Department as well as Government of India on the broader view therefore workshops on IPR and Authorized Economic Operator have been conducted for officers at NCH and IGI Airport, Delhi along with course on FSSAI for clearance of food related consignments in collaboration with FSSAI.

➤ ZTI Delhi has organized 2 courses for Junior Intelligence Officers who have joined NCB from various paramilitary forces. Total 49 officers have successfully completed the courses. Along with this, a 3 week course for Zonal Directors, Deputy Directors have been organized by NACIN, ZTI Delhi for 12 officers.

➤ Hindi Pakhwara (16.09.2019 to 30.09.2019) was successfully celebrated in the campus. All

officers (Group A, B, C) participated in the events like Easy Writing, Hindi Quiz etc.



Award Ceremony in the end of Hindi Pakhwara on 30th September, 2019

➤ Three trainings have been organized for Junior Translators for promotion to the grade of Senior Translators. Total 86 officers have participated in those trainings.



Two weeks course for Junior Translators from 04th November to 15th November, 2019.

➤ After new RR for promotion to grade of Administrative Officers, a three weeks course for Executive Assistant has been organised for 60 officers from 27th January to 14th February, 2020.

DETAILS OF TRAININGS COURSES HELD BY ZTI DELHI DURING 2019-20

A- Induction Courses for Group B & C

Sr. No.	Name of the Course	No. of trainings held	No. of participants
1.	Induction course for Inspectors	04	168
2.	Mandatory Training Course for promotion to the grade of Superintendent	01	328
3.	Mandatory training Course for Executive Assistants for promotion to the grade of Administrative Officers	01	60
4.	Induction course for Junior Intelligence Officers of Narcotics Control Bureau (in collaboration with NCB)	02	49
5.	Induction training for Zonal Directors/ Deputy Directors of Narcotics Control Bureau (in collaboration with NCB)	01	12
6.	Mandatory training course for Junior Translators for promotion to the grade of Senior Translator	03	86
	Total	12	703

B- GST Trainings and Workshops conducted by the ZTI, NACIN Delhi

Sr.No.	Name of Course	No. of Trainings held	No. of officers participated
1.	Course on GST Back-End Application	03	36
2.	5-days GST refresher course (One course was organised for State GST officers of Delhi and Haryana)	02	37
3.	2-days Course on GST Law and Procedures (OJT IRS)	01	15
	Total	06	88

C- Course on GST Audit:

Sr.No.	Name of Course	No. of Trainings held	No. of officers participated
1.	3-days Course on GST Audit	02	68
		02	68

D- Trainings on Customs for officers posted in various formations such as New Custom House, Indira Gandhi International Airport etc.

Sr.No.	Name of Course	No. of Trainings held	No. of officers participated
1.	Course on Baggage rules, Import and Export through Courier	02	59
2.	Course on Export Promotion Scheme	02	41
3.	Green Customs	02	56
4.	Training on SWIFT &ATA Carnet and Carnet De Passage	02	56
5.	Training on Authorized Economic Operator	02	53
6.	Training on Duty Drawback Schemes	01	12
	Total	11	277

E- Miscellaneous courses on other topics:

S. No.	Name of the Course	No. of trainings held	No. of participants
1.	Course on Noting and Drafting	01	24
2.	Soft Skills	02	56
5.	Right to Information	03	75
6.	Anti-Smuggling Techniques COFEPOSA, Commercial frauds, Anti-money laundering & CFT	02	66
7.	Planning for retirement	02	33
8.	Course on official Raj-Bhasha Language Policy and Implementation	02	59
9.	Training on TCS and TDS in GST	01	42

10.	Training on Ms-Excel	01	32
11.	Course on Vigilance Matters and Disciplinary proceedings	04	105
12.	Course on Draft SCN- Adjudicating Orders	01	10
13.	Course on Commercial frauds and Investigation Techniques	01	60
14.	Course on Bhavishya Portal and GeM	01	27
	Total	21	589

F- Workshops on emerging issues (new insertions)

S. No.	Name of the Course	No. of trainings held	No. of participants
1.	Workshop on New GST Return Modules and Data Analytics in GST	01	16
2.	Workshop for Inquiry Officers and Presenting Officers of Delhi GST, Delhi Customs, Customs Preventive, GST Chandigarh and GST Jaipur zone	02	37
3.	Training on FSSAI for clearance of food related consignments(in collaboration with FSSAI)	02	31
4.	Workshop on illegal trade in wildlife	02	50
	Total	07	134

G- (New insertions)

S. No.	Name of the Course	No. of trainings held	No. of participants
1.	Course on Financial and Cost Accounting (APAR Based)	01	16
2.	Course on LDRS (On site)	02	37
3.	Course on IPR at NCH New Delhi	02	31
	Total	05	84

PHOTO GALLERY



One day outdoor activity was organised in collaboration of Focus u on 01st November, 2019



Debate Competition during Hindi Pakhwada (16th to 30th September, 2019)



Certificate distribution by Mrs. Neeta Lall Butalia, Pr. ADG after completion of 3 weeks course for Zonal Directors/ Deputy Directors from Narcotics Control Bureau.



Identification of Narcotic Drugs and psychotropic substances and Tool Kit- and Chemical used in identification of Drugs during Induction course for Inspectors.

ZTI HYDERABAD

Regional Training Institute, NACEN, Hyderabad was proposed vide letter F. No. 395/119/99-FTT dated 13.11.2001. Regional Training Institute (RTI), Hyderabad was set up in November, 2002. Subsequently RTI has been upgraded as Zonal Training Institute with effect from 01.07.2017. Presently, the ZTI has been renamed as NACIN Zonal Campus and it is functioning in the 1st Floor, Krishna Block of Dr. Marri Channa Reddy Human Resources Development Institute, Road no. 25, Jubilee Hills, Hyderabad since 01.04.2015.

This Institute is a center of excellence for Human Resource Development, enhancement of knowledge, skills and competencies of officers working in Telangana states covering the Commissionerates of Hyderabad, Secunderabad, Medchal, Rangareddy, Audit, Appeals and Hyderabad Customs.

OBJECTIVES

- Comprehensive Induction training to new recruits.
- Capacity building training to the promoted officers.
- Organizing interactive seminar / workshops on Specialized Areas.
- To enhance skills, knowledge & understanding of law, procedures & practices relating to Central Excise, Customs, Service Tax and Narcotics.
- Conduct soft skills courses like stress management, time management and communication skills, to usher a paradigm shift in work culture.
- Conduct Mid-career training programmes for officers
- Conduct general courses to benefit the retiring officers.
- Strengthening the training faculty by attracting the best talent by training the trainers
- Prepare comprehensive study material for enhancing course content.
- Upgrade the training infrastructure
- Innovation in training

Trainings courses conducted during last three years						
Year	No. of Courses conducted	No. of Participants (Departmental officers)	Category of Officers			Others
			A	B	C	
2018-19	91	1362	267	1030	65	63
2019-20	71	1251	159	1015	77	200

Details of Capacity Building & Human Resource Development measures adopted by this Zonal Campus is as under:

a) Induction Training Courses:

- Induction training course for newly recruited/promoted Tax Assistants of Central Tax and Customs.
- Mandatory training for the promotion to the post of Superintendent.
- Mandatory training for Executive Assistants to the post of Administrative officer.

b)i) Goods and Service Tax

- Course on Anti evasion including Intelligence gathering, Investigation and Seizures.
- Course on Drafting of Show Cause Notice, Adjudication, Judicial procedures including appeals.
- Course on Recovery of Arrears, BIFR and DRT procedures.
- Course on GST Backend Refresher Training.
- Course on New GST Return System/Annual Returns & GST Updates.
- Course on E-Way Bills.

ii) Customs

- Comprehensive course on Customs Law & Procedures for Central Excise Officers/GST posted to Customs formations post AGT.
- Course on Baggage Rules and Etiquette and Behaviour with passengers/VIP/MLA/MP.
- SEZ Act, Rules and procedures, Role of Customs and Central Excise officers.
- Course on Refunds on IGST Customs, OSPCA.
- Green Customs.
- Course for Customs Brokers.
- Course on Trade Facilitation.
- Course on Wild Life Trafficking/Antiques.

iii) Administration

- Course on preparation of Budget estimates, establishment and accounts
- Course on Vigilance matters
- Course on APARs
- Course on official language - Hindi

c) Workshops/Courses in Association with other Directorates

- Course on GST Audit in association with DG Audit

d) Course on Soft Skills and Other Topics.

- Workshop on Sabka Vishwas (Legacy Dispute Resolution) Scheme, 2019
- Workshop on Companies Act and its relevance to department
- Workshop on IT Skills including Advanced Excel
- Workshop on Ethical Leadership/Personal Development- Public Speaking
- Course on Right to Information Act
- Course for Retiring Officers

e) Training Innovations

Development of e-learning modules

As a part of training innovation-learning module on Export Import documentation, Export Promotion Schemes, Arrears Recovery.

NACIN has been designated as Nodal Agency to impart Computer Based Training (CBT) on Drug Law Enforcement to CBIC as well as all related central and state enforcement agencies. Accordingly, training courses are conducted by Zonal Campus, Hyderabad.

f) All India Workshops.

- Workshop on Relevance of Block Chain Technology & Artificial Intelligence for Taxation.

- Workshop on GST for the SGST officers of Telangana State.
- Workshop on Adaptive leadership & Mindfulness.

- Workshop on Analysis of GST frauds involving fake invoices & IGST refunds.

3. Details of infrastructure and manpower available with the ZTIs:

NACIN, ZTI, Hyderabad is functioning at Krishna Block, First Floor, inside Dr. Marri Channa Reddy Human Resources Development Institute, Road no. 25, Jubilee Hills, Hyderabad, since 01.04.2015. This RTI is looking after two infrastructure projects, namely-

- (1). Construction of NACIN, ZTI complex at Attapur, Hyderabad and
- (2). Construction of NACIN Complex at Palasamudram village, Ananthapuramu Dist., Andhra Pradesh.



All India Workshop on Relevance Block Chain Technology and Artificial Intelligence for Taxation 07.06.2019

ZTI JAIPUR



NACIN Zonal Campus, Jaipur came into existence in June 2017 at Jaipur, a city famously known as the Pink City, to cater to the training requirements of officers and staff of CGST and Customs Zone, Jaipur. The Academy is located in an impressive seven storey building which comprises of a well-designed reception area, two lecture halls each with seating capacity of 50, one computer lab, conference hall, library, indoor games area and a cafeteria. In an endeavor to provide best facilities to the officers, the

training halls have been equipped with the latest teaching aids. The interior of the building has been done aesthetically. Five Asoka trees in a row, each reaching to a height of 40 ft. and systematic plantation both in the outside area and inside has added a serene look to its ambience. Some pictures shown here give a glimpse of the Zonal campus:



FRONT AREA



CONFERENCE ROOM



PT MADAN MOHAN MALVIYA LECTURE HALL-I



LIBRARY



DR. SARVAPALLI RADHAKRISHNAN LECTURE HALL-II



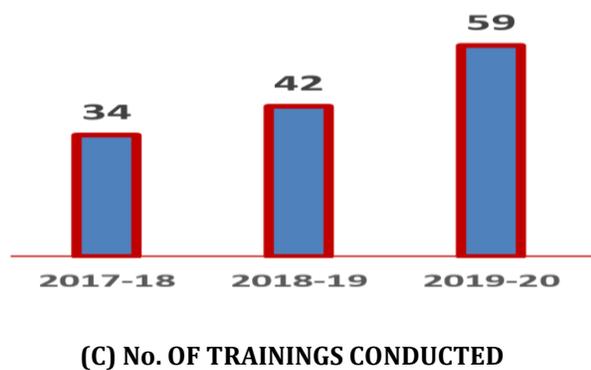
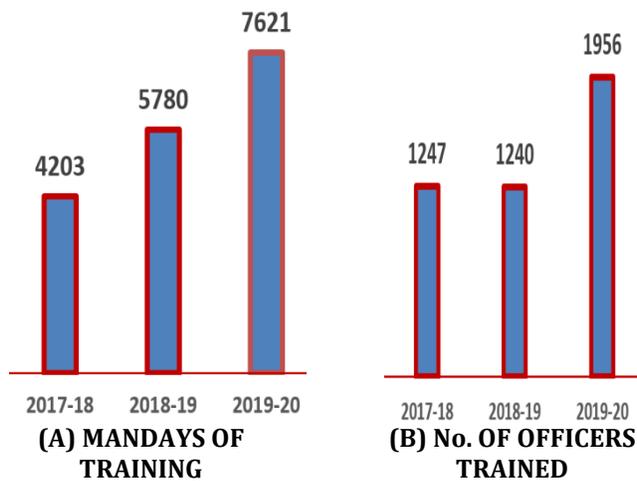
CAFETERIA



DR A P J ABDUL KALAM COMPUTER LAB

TRAININGS CONDUCTED DURING THE YEAR 2019-20

During the year 2019-2020, NACIN Jaipur organized 59 training programmes involving 7621 man days and in which 1956 officers were trained. The performance of NACIN since its inception is as follows:



INDUCTION TRAINING COURSES FOR THE NEWLY RECRUITED / PROMOTED INSPECTORS

One of the key mandates of the Institute is to organize induction training courses for the newly recruited/promoted Inspectors. The officers at NACIN have in their minds, the message of Late Shri Arun Jaitley, the then Hon'ble Union Finance Minister, as published in NACIN coffee table book released on the grand occasion of NACIN founding day that ***"The training mechanism must not only train but also inspire the members of the organization"***. With this motto in mind, the Institute organized its fifth and sixth induction training courses of 6 weeks each during the period 17.06.2019 to 02.08.2019 and 04.11.2019 to 13.12.2019 respectively covering 71 newly recruited / promoted Inspectors. Both these trainings were residential trainings organized in collaboration with Rajasthan Police Academy, Jaipur (RPA). The facilities available in the Academy such as hostel and outdoor facilities were hired for the conduct of the course. *A healthy mind stays in a healthy body* and this was the mantra of team NACIN while formulating the course curriculum and thus greater emphasis was laid on physical training of the officers.



INAUGURATION OF THE INDUCTION TRAINING

The training of the officers used to begin at 5.30 A.M. with three sessions of P.T/ Yoga, Parade and drill supervised by RPA Instructors. Classes were held from 10.15 A.M. to 4.30 P.M at NACIN Campus and thereafter a sports session from 5 to 7 P.M at RPA.

The indoor classes covering the various taxation laws relating to GST, Customs, Central Excise, service tax etc., other Acts such as PMLA, NDPS, various allied acts, financial accounting principles and audit mechanism, soft skills, administration, HR issues, vigilance, RTI, Human rights and Gender Sensitization etc. were held with the assistance of serving as well as retired officers and also experts from their respective fields. Mock drills for conduct of search, seizure and drawing Panchnama and drafting SCNs were held.



Sessions in progress

One week Arms training was imparted to the officers by RPA faculty. Sports

competitions including Athletics, Volleyball, Badminton, T.T etc. were organized in order to inculcate in them the team spirit and sportsmanship. Winners were awarded medals and a running trophy was also awarded to the best squad.



Arms Training

A three day educational Tour to New Delhi was organized for the officers focusing on visits to places associated with Mahatma Gandhi. The Officers visited Rajghat, Gandhi Smriti Darshan and also Rashtrapati Bhawan. The officers were greatly inspired by the ideals and philosophy of Gandhiji.



TRAINEE OFFICERS AT GANDHI DARSHAN GALLERY

A short play on Teachings of Gandhi ji titled “Ek Samvaad : Mahatma ke saath” was staged by the officers during the

Valediction Ceremony which was widely appreciated by all.



A SHORT PLAY BY TRAINEE OFFICERS

During the 6th Induction Course for Inspectors, apart from the regular schedule, a three day module at the Internal Security Academy, Mount Abu was held in which sessions on disaster management, soft skills and stress management were organized. Trekking and rock climbing activities were held at ISA, Mount Abu in order to improve the stamina, endurance and agility of the officers.



ROCK CLIMBING AT MOUNT ABU BY OFFICERS OF 6TH INDUCTION COURSE

During the induction training, the officers participated in a series of Swachhta activities with full vigor and enthusiasm.



TRAINEE OFFICERS PLANTING TREES IN A SCHOOL



TRAINEE OFFICERS DECORATING CLASSROOM IN A SCHOOL

The valediction ceremony of the induction courses were organized in a befitting manner by inviting the senior officers of various Govt. Functionaries. The turnout of the officers on the valedictory day was very impressive which was reflective of their enthusiasm and commitment to the organization and the impact of the training.



BEST PERFORMERS OF THE 5TH INDUCTION COURSE



Sh. P.K.SINGH, PR.COMMR, CGST,JAIPUR PRESENTING CERTIFICATE TO BEST OUTDOOR PERFORMER

MANDATORY TRAINING FOR INSPECTORS FOR PROMOTION TO THE POST OF SUPERINTENDENT

A two weeks' training was organized from 16.12.2019 to 27.12.2019 for Inspectors for promotion to the post of Superintendent in which 57 officers participated.



MANDATORY TRAINING FOR INSPECTORS FOR PROMOTION TO THE POST OF SUPERINTENDENT

TRAINING OF NEWLY PROMOTED SUPERINTENDENTS

A two weeks' training was organized for newly promoted Superintendents from 20.01.2020 to 31.01.2020 in which 23 officers participated. Looking to the paradigm shift in their roles and responsibilities, this training primarily focused on intense sessions on leadership qualities and Change management.



TRAINING OF NEWLY PROMOTED SUPERINTENDENTS

INDUCTION TRAINING COURSES FOR EA/TA/LDCs

Four induction trainings were organized during the year for EA/TA/LDCs cadre in which 54 officers participated.



INDUCTION TRAINING COURSES FOR EA/TA/LDCs

MANDATORY TRAINING OF EXECUTIVE ASSISTANTS FOR PROMOTION TO THE POST OF ADMINISTRATIVE OFFICERS

A three weeks' mandatory training of Executive Assistant for promotion to the post of Administrative Officer was held from 04.11.2019 to 22.11.2019 which was attended by 25 Officers.



MANDATORY TRAINING OF EXECUTIVE ASSISTANTS

FURBISHER COURSE FOR THE INSPECTORS

Two weeks' Furbisher Course for Inspectors was organized from 03.06.2019 to 14.06.2019. During the training, the officers were taken on a three day educational tour to the state of Gujarat where they visited Sabarmati Ashram and Statue of Unity at Kevadia Nagar. The visits to these places greatly inspired the officers towards the ideals and principles of Mahatma Gandhi and Sardar Patel.



TRAINEE OFFICERS AT STATUE OF UNITY, GUJARAT

TRAININGS IMPARTED ON GST

NACIN, Jaipur organized 13 trainings involving 666 man days on GST in which 269 officers participated. Further 4

trainings involving 222 man days were also held for SGST officers on topics viz Search, Seizure and Arrest, issue of SCN and adjudication orders under GST. 147 SGST officers participated in these trainings.

TRAINING ON IDENTIFICATION OF WILDLIFE PART AND FORENSIC INVESTIGATION

NACIN Zonal Campus, Jaipur organized a three days training on **Wildlife Conservation, Identification of Wildlife Parts and Forensic Investigation** from 27th to 29th February 2020 at **Wildlife Institute of India, Dehradun**. The purpose of the training was to familiarize the officers with the magnitude of wildlife crimes, its impact on the ecosystem and the habitat. The trainees were given hands on experience in use of modern scientific methods, techniques and tools in the field of forensic investigation.



TRAINEES AT WILDLIFE INSTITUTE OF INDIA, DEHRADUN

COURSES ON STRESS MANAGEMENT FOR GROUP A OFFICERS

NACIN, Jaipur has been assigned the mandate to organize APAR based training on Stress Management for Group A officers. In this direction, NACIN, Jaipur organized two trainings on Stress Management and Happy Life from 31.10.2019 to 01.11.2020 and 28.11.2019 to 29.11.2019 respectively.



TRAINING ON STRESS MANAGEMENT FOR GROUP A OFFICERS

INTER COMMISSIONERATE QUIZ COMPETITION

To commemorate the 150th Birth anniversary of Gandhiji, an Inter Commissionerate Quiz Competition was organized on 9th August 2019 in which 8 teams of CGST and Customs, Jaipur Zone participated. The Quiz covered questions on life and ideals of Gandhiji, India's Freedom Struggle and current affairs. The method of conduct of the quiz and the level of questions were appreciated by all.



ADG, NACIN JAIPUR ALONG WITH COMMISSIONERS OF JAIPUR ZONE PRESENTING RUNNING TROPHY TO OFFICERS OF CGST COMMISSIONERATE, JODHPUR

Summing up, NACIN Jaipur is moving ahead enthusiastically with a firm commitment to its mandate to provide comprehensive and quality training experience to the officers and staff of CGST and Customs, Rajasthan.

NACIN, ZC, Kanpur is at 4th Floor, Lakhanpur Kanpur-208024. The Academy also started its Hostel w.e.f. 15.06.2007. Participants are finding it very convenient

while staying in the hostel. Number of participants attending the courses has also increased due to its availability.

Last five years training data:-

Year-wise Detail of No. of Courses and Participants									
Year	No. of Courses	No. of Participants						Man Days	
		Group 'A'	Group 'B'		Gr. 'C'	Gr. 'D'	Others		Total
			Gzt	Non-Gzt					
2015-2016	60	124	444	623	70	0	0	1261	5282
2016-2017	51	110	971	1126	254	1	8	2470	10050
2017-2018	70	138	537	702	99	0	347	1823	5503
2018-2019	51	114	340	427	82	0	55	1018	3215
2019-2020	52	40	280	717	164	0	107	1308	6916

This Academy has conducted two (02) 'Mandatory Training of Inspectors for promotion to the grade of Superintendent' in which 325 Inspectors attended. Similarly three (03) 'Mandatory Training of Executive Assistant for promotion to the grade of Administrative officers' was also organized in which 92 Executive Assistant participated.

Departmental Examinations for confirmation of the Inspectors of Central Tax conducted and completed

successfully using electronic process without any technical glitch on 79 examination centers in the month of August,2018 and 55 examination centers in the month of March,2020.

NACIN, ZC, Kanpur has compiled Rules/Circular/Orders on LTC, TA, Leave, Government Accommodation, DPC and Advance and uploaded them in the website of NACIN, ZC, Kanpur i.e. www.nacenkanpur.gov.in under the following tab:-

Knowledge Centre > E-book > (Choose Category) Administration

Details of Infrastructure:

Lecture Hall equipped with sitting arrangement for 30 Participants, Projector, Laptop, Wi-Fi, Video conferencing, Sound System and CCTV.

GSTN Computer Lab equipped with 31 AIOs, Projector, Laptop, Wi-Fi, and Sound System.

Computer Lab equipped with 25 Desktop Computers Projector, Laptop, Wi-Fi, and Sound System.

Library with social, inspirational and departmental books.

Refreshment/Recreation Hall equipped with TV, Newspapers and magazines.

Photographs of some training



(Training programme in GST Audit conducted for Audit Commissionerates at CGST Kanpur)



(Mandatory Training for Inspectors for promotion to the grade of Superintendent)



(Training for SGST officers on the topic Inspection, Search, Seizure & Arrest)



(Mandatory Training for Executive Assistant for promotion to the grade of Administrative officers)

ZTI KOLKATA



NACIN, Zonal Campus, Kolkata started functioning from the hutment in the 5th floor of the Custom House in 1950s. A full-fledged Regional Training Institute was started in 1970 from College Street, Kolkata. During 1990s, the RTI was shifted to Bamboo Villa at 169, A. J. C. Bose Road, Kolkata and Its present location is at P – 27, C. I. T. Scheme, VIII (M), Bidhan Nagar Road, Kolkata – 700 067. This Zonal Campus at Kolkata is having its jurisdiction over the State of West Bengal and Sikkim and Union Territory of Andaman and Nicobar.

Performance of Zonal Campus, Kolkata during 2019-2020:

Total No. of trainings conducted	Total No. of Officers attended	Total No. of Man-days
156	4642	25697

Special Courses:

- 1. Outreach Program on GST Updates & filing of Annual Return** – This Zonal Campus conducted two outreach programs on updates of GST and filing of Annual return for the members of Tax Bar Association on 18th and 30th April 2019 which was attended by 300 Advocates from different parts of West Bengal.
- 2. Management Development Program** – On 29th and 30th August 2019, this Zonal campus has conducted Management Development Program for Group 'A' officers in association with Indian Institute of Foreign Trade, Kolkata. Twenty-five Gr. 'A' officers from different parts of the country attended the program.

3. **Training on SVLDRS** – One day training on Sabka Vishwas (Legacy Dispute Resolution) Scheme, 2019 was held on 23.09.2019 for the officers of CBIC of Kolkata Zone and number of participants was forty-eight.

4. **Training on GST Return** – To increase the capacity building of the officers in GST New Return Format, this Zonal Campus has conducted training on New GST Return on 30th September, 2019 which was attended by ninety-eight Gr. A and Gr. B officers.



Yoga was performed on 21.06.2019 by the ADG and other officers and trainees on International Yoga day



Audio Drama performed by Inspectors of CGST & CX on the date of valediction ceremony of Induction Training on 07.02.2020



Raksha-Bandhan was observed on 15.08.2019 at NACIN, Kolkata. Rakhi are being tied around the wrist of Sh. Raj Kumar, Pr. ADG by the trainees.



Drama staged by Induction Trainees (Preventive Officers) on the date of valediction on 07.02.2020



Certificate Awarding Ceremony during valediction of Induction Training of Inspector of CGST & CX on 07.02.2020

MULTIDISCIPLINARY SCHOOL OF ECONOMIC INTELLIGENCE

The 'Multidisciplinary School of Economic Intelligence' functioning within the campus of NACIN ZTI Mumbai is engaged in capacity-building in the area of 'economic intelligence'. In the year 2010, in the backdrop of emerging trend of trans-national economic crimes and limited intelligence-sharing by various Government agencies handling different aspects of such crimes, the idea for setting up a specialized institute in this critical area impacting national security was first mooted by the then Finance Minister, in the Economic Intelligence Council (EIC) meeting on 18.01.2010. Following this, a detailed report titled 'Modalities for setting up and operationalizing the MDSEI' was prepared by CEIB and NACEN, which contained a roadmap for setting up a multi-disciplinary institute. This proposal received in-principle approval in the EIC meeting on 28.02.2012. NACEN was formally mandated to set up and operationalize the MDSEI. It was also decided that the primary focus would be on major organized crime, racketeering, and commercial frauds, which require strategic collection of intelligence and development of information across jurisdictions and countries. NACIN Mumbai is regularly conducting specialized courses under the aegis of MDSEI and has conducted 13 courses up to FY 2019-20 on various topics, as detailed below:

Sr. No.	Name of the Course	Date of the Course
01	Capacity Building on Economic Intelligence	11.03.2010 to 12.03.2010
02	Course On Economic Intelligence	21.06.2010 to 22.06.2010
03	Capacity Building on Economic Intelligence.	05.07.2011 to 06.07.2011
04	Prevention of Smuggling FICN and Foreign Currency	30.10.2012 to 31.10.2012
05	Anti-Money Laundering and Countering of Terror Financing (AML-CFT)	17.01.2013 to 18.01.2013
06	Aspect of Chemical Security: International and National Ramification.	23.09.2013 to 24.09.2013
07	Cyber Forensics	15.12.2014 to 16.12.2014
08	Workshop on "Ponzi Schemes"	08.06.2015 to 09.06.2015
09	Workshop on "Combating illicit wildlife trade - a multiagency approach	23.03.2017 to 24.03.2017
10	Workshop on "Data Analytics in Government for Development of Economic / Business Intelligence"	22.03.2018 to 23.03.2018
11	Workshop On 'Non Realization Of Export Proceeds: Multi Agency Perspective	28.01.2019
12	Workshop on analysis of GST frauds involving fake invoices -18th to 19th March 2019	18.3.2019 to 19.3.2019
13	Workshop on Single Window Interface for Facilitation Trade (SWIFT) with Specific Focus on Challenges in its Implementation	22.7.2019



NACIN ZTI Mumbai is a 2-acre campus with state-of-the-art training facilities. NACIN Mumbai has been catering to the training needs of Groups A, B and C officers posted at Customs & CGST Commissionerates and Directorates in the Western Region of India, in the states of Maharashtra and Goa.

During FY 2019-20, totally 154 courses were conducted and training imparted to about 6000 officers. Out of the 154 courses, 44 courses were conducted on GST law, procedures and IT-enabled processes and 35 Customs courses on topics such as Drugs Law Enforcement, Intelligence & Investigation, Allied Acts, Examination of goods etc. The remaining 75 courses were on a variety of topics such as Training for Inquiry Officers/Presenting Officers, Cyber Forensics, Gender Sensitization, Data Analytics in GST, Advanced Computer, Financial Accounting, International trainings etc. In addition, 6 Induction courses were conducted for 355 Inspectors of CGST and Customs (Preventive Officers & Examiners) and 09 Mandatory training programs for promotion to the grade of Superintendents were conducted for 872 Inspectors of Customs and 539 Inspectors of GST.

INTERNATIONAL TRAININGS

The following trainings were conducted under the **Indian Technical & Economic Cooperation, Program (ITEC)** of Ministry of External Affairs, (MEA) Government of India.

- **One-week Customized Course on “Customs Intelligence” for Palestinian Customs Officers from 4th to 8th Nov, 2019.**



30 Palestinian Customs officers attended this course. Expert faculty including WCO certified faculties were invited. A ‘Coastal Security Study tour’ and a ‘field visit to Jawaharlal Nehru Customs House’ at Nhava Sheva were organized for the trainee officers. In addition, visits to some historic places in and around Mumbai were arranged.



Exposure visit of Senior Maldives Customs Officials' from Jan 20-24, 2020

10 senior Maldives Customs Officers were part of the said visit. Visits to JNCH, JNPT Port area, Mumbai Customs Preventive Commissionerate, DRI, RMCC, Air Cargo Complex, Mumbai International Airport, PCCCC, Mumbai, etc. and inhouse lecture sessions were arranged for the participant officers.

A 5-day International Air Cargo Interdiction Training (IACIT) was conducted by United States - Customs & Border Protection (US - CBP) at NACIN Mumbai from January 27 - 31, 2020.

The 27 trainees comprised of Groups A and B officers and were from Customs Commissionerates all over India.



MDSEI: A Workshop on “Single Window Interface for Facilitation Trade (SWIFT) with Specific Focus on Challenges in its Implementation” was conducted under the aegis of the Multi-Disciplinary School of Economic Intelligence (MDSEI) on July 22, 2019. The Workshop was attended by 48 officers from various formations/Agencies across the country viz. Customs and CGST Zones, Directorates such as DRI & DGGI, SWIFT CEIB, NACIN Jaipur and Cochin & Senior officers of participant Govt. Agencies of SWIFT.



Customs Valuation and Transfer Pricing: Pursuant to a communication received from Centre of Excellence, New Delhi, a two day course on Customs Valuation and Transfer Pricing was conducted at NACIN Mumbai on Sept 26 - 27, 2019. The concerned officials were apprised of the study conducted by DoR Chair, National Law School of India University, Bengaluru so as to sensitize them on Custom Valuation and linkages with transfer pricing.

Training for IRS probationers: A five day course on Data Analytics for IRS Probationers of 69th batch was organized from 07.10.2019 to 11.10.2019.

GST TRAININGS/SYMPOSIUMS: During the year, 44 courses on GST were conducted by NACIN, Mumbai which included Refresher Trainings on CBIC GST Back end Application, GST Symposiums on various topics, Refresher Trainings on GST, training in GST Audit (for CBIC officers and Maharashtra State GST Officers) and Training for Air force Officers and DAE officers.



50th GST symposium on Capacity Building conducted on 13.05.2019

GST Symposiums are being held by NACIN, Mumbai since 2017, wherein issues in respect of specific industries/topics are discussed. In continuation, this year 11 such GST Symposiums were held.

Since the process of GST Audit was initiated by CBIC, specific trainings were held for officers of CGST Audit. These trainings focused on Financial Accounting, procedure for conducting GST Audit and soft skills required. Further, on request of participants, topics on GST Law relevant to Audit were also taken.



Training on GST Audit at GST Audit I Commissionerate frameset , 16-20, 2019



Training on GST Audit for State GST officers from Feb 04- 07, 2020

As per their special request, one training in GST Audit was specially held for officers of Maharashtra SGST officers. The Course was specially designed as per their requirement and topics required for conducting GST Audit. Furthermore, a Refresher Training in GST was held for SGST officers, where changes in GST Law & Rules after July 2017

PPTs on weekly changes proposed to be made in GST law & procedures by GST Council, which was started on 01.07.2017 was continued this year also. These Updates are prepared and

shared on CBIC website for dissemination. In the year 42 such updates were prepared and uploaded on CBIC website.

The Question papers for GST Practitioners examination, which was held twice in 2019-20 was also prepared.

SPECIAL TRAININGS-

Women as Leaders: A workshop on *Women as Leaders* was conducted on 05.08.2019 to offer a clearer understanding of the challenges facing women leaders and help them develop leadership through experiences across various spheres of life. About 80 lady officers of Groups 'A' and 'B' from CGST, Customs and NACIN Mumbai participated. Eminent speakers spoke on topics such as Leadership in Civil Service, aspirations and values as a leader, and leadership beyond workplace.



A WCO Initiative Workshop on *Unfolding Integrity and Ethics* was conducted by NACIN Mumbai in association with Mumbai Customs Zone I, on Oct 15, 2019.. Mr. Arun Wakhlu, a certified executive coach and facilitator, conducted the course alongwith his team. **136** Group A and B officers attended the session which was conducted at the New Custom House Auditorium. The format of the sessions which included presentations and sharing in small groups was widely appreciated by the participants.



Work Up (Harbor and Sea training) of Customs Marine Staff and Customs Officers of Mumbai (Marine Training): This specialized training was conducted for 14 days from November 11 – 27, 2019 for the Customs Marine Wing by Commodore Udai Rao (Rtd), who is specialized in Marine Training. The training laid emphasis on practical sessions to carry out the work at marine/sea for the marine officers. The

Rules/ Safety precautions/Fire Fighting/Life Saving Demonstrations/First Aid etc were imparted. The course attended by 56 participants.



A Course for Authorized Representative on "Skill and Court Craft" was conducted at New Custom House, Mumbai on 18.11.2019 as per request received from Pr. Commissioner (AR) CESTAT, Mumbai for organizing of training for ARs on "Skills & Court craft for representing the Department's cases before the Hon'ble Tribunal".

OTHER TRAININGS/ACTIVITIES

A training on Customs and GST was conducted at NACIN Mumbai for student officers of No. 22 BPKC (Lgs), Air Force, on Feb 21, 2020, as per request received from Materials Management Institute. 19 student officers of the ranks of Flt Lieutenant and Lieutenant (14 Indian and 5 foreign officers) accompanied by Group Captain Harpreet Singh and Wing Commander Vikrant Deshpande attended the said training.



This training program found a special mention in Chairman, CBIC's letter dated 02.03.2020 to all officers and staff of CBIC stating that "NACIN Mumbai has come out with flying colours in explaining Customs and GST for the officers of Air Force Logistics wings from all around India. Such efforts are laudable and in line with our aim of enhancing ease of doing business for our stakeholders".

- Training courses on (1) Anti-Terrorism & Emerging role of Customs (2) Security Market & Insurance Sector" and (3) Refresher training in GST were conducted for officers who have identified this training need in their APAR, on directions received from NACIN Faridabad.



Training on Anti-Terrorism & Emerging role of Customs on 13.01.2020



A five day **Summer Camp** was held from May 6 – 10, 2019 for 32 children between 8 to 13 years of age. Activities such as Drawing, Painting, Origami, Chocolate

making, Fun with Science, Nature Trail at NACIN, Basic yoga, Personality Development, Badminton & Tennis were held. A one day 'Career Counseling for Youngsters' was also held on 11.05.2019 for 16 children of 13-17 years of age.

- A training on *Krav Maga*, an Israeli self defence technique was conducted for lady officers of the Department from May 20 – 24, 2019.
- On a request received from the Indian Institute of Foreign Trade, Kolkata Campus, a half day training for 51 MBA students from Delhi and Kolkata campus of IIFT was conducted at NACIN Mumbai on Sept 25, 2019. The students were given an overview of Customs, TFA and GST.
- As part of its outreach initiative NACIN Mumbai conducted trainings for Customs and CGST officers at Goa, Pune, Nashik and other Commissionerates at Mumbai on topics such as Baggage Rules, Sea Cargo Manifest & Transshipment Regulations 2018, AEO, Sevottam, Enforcement of IPRs etc.
- Among the activities conducted by the Social Service Committees formed by the trainee officers of Induction Batches of Inspectors, were a blood donation camp and awareness campaign against use of plastic. The trainees also contributed towards welfare of children residing in Vatsalya Mumbai TRUST and spent some time with them. Payment of Fees and buying Test Books for 10th standard students for children studying in M D Keni Vidyalaya, Bhandup(East) was another initiative taken up by the trainee officers.



VIRTUAL KNOWLEDGE LIBRARY

NACIN, Mumbai has set up a Virtual Knowledge Library (VKL) in the campus with an aim to create and disseminate engaging video films for the department. The idea was conceptualized to cater to the growing demand for developing better means of communication in the rapidly changing scenario in the present day world. In most of the organizations, the print and verbal communication is being increasingly augmented with video films. This need can be fulfilled to a great extent with the setting up of the Virtual Knowledge Library at NACIN, Mumbai. This library was inaugurated by Shri Sachin Tendulkar during his visit to the Academy under Leadership Series program in 2017.

Presently, the studio has a basic editing system on a Mac desktop computer, where the videos produced so far have been edited and are regularly being used during the various training programs. Some of the videos have been shared online for wider audience. And videos such as lecture series on fake invoices have been circulated to the offices of CBIC across India.

ZTI PATNA



The Regional Training centre of National Academy of Customs, Excise & Narcotics was established at Hazaribagh (Jharkhand) as on 4th April 2002 and was inaugurated by the then Hon'ble Minister of Finance, Shri Yashwant Sinha. The said Regional training center was shifted to Patna in 2005. The academy was shifted in a rented building i.e. 668, Prasad mansion, Rajendra Path, Patna (Bihar). Thereafter the academy was again shifted in the building of Circle Telecom Training Centre Building, Buddha Marg, Patna in October 2014. At present academy is functioning at 6th Floor, Block C, D , E & Part of G, Karpuri Thakur Sadan, Kendriya Karmchhari Parisar [GPOA], Ashiyana Digha Road, Patna. The carpet area under academy is 9940 sq Ft (approx.). This academy has 02(two) Classrooms, 01 (One) Computer Lab, 01(One) Library, 01 (One) Conference hall apart from regular office space. ZTI, Patna is a zonal training institute catering to the training needs of the officers/staffs posted under the CCO, CGST & CX, Ranchi Zone, Patna and Commissioner Customs (P), Patna, which covers two, states namely Bihar & Jharkhand. Apart from the conventional training on subject relating to Customs, Central Excise, Service Tax, GST and Narcotics emphasis is placed on capacity building in:

- ❖ Stress Management
- ❖ Yoga and management of health
- ❖ Personality development
- ❖ Leadership & Change Management
- ❖ Ethics & Morality

Besides that courses conducted on the topics other than regular departmental topics are:

- ❖ Financial Investigation
- ❖ Official Language
- ❖ Drug Law Enforcement
- ❖ Right to Information Act
- ❖ Money Laundering under FEMA & PMLA

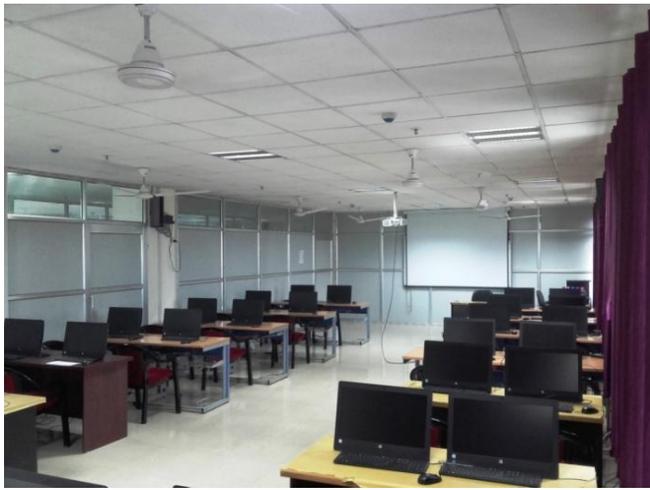
RTI, NACIN, Patna re-designated as ZTI, Patna is imparting training to departmental officers of different formation of CBIC as well as commercial tax officers of Bihar and Jharkhand for capacity building and to prepare themselves for smooth implementation of new enacted act i.e. GST.

Trainings Conducted at NACIN, Patna (2019-20)

Total No. of trainings conducted	Total No. of Officers attended	Total No. of Mandays
21	429	3050



Inspectors attending inductions course at NACIN, ZTI, Patna



View of computer classroom at NACIN, ZTI, Patna



Mandatory Training of EA for promotion to the post of AO (November, 2019)



Mandatory Training of Inspector for promotion to the post of Superintendent (December, 2019)



Officers of Bihar Financial Service, Training on CGST Act, 2017 (August, 2019)



RTI RAIPUR

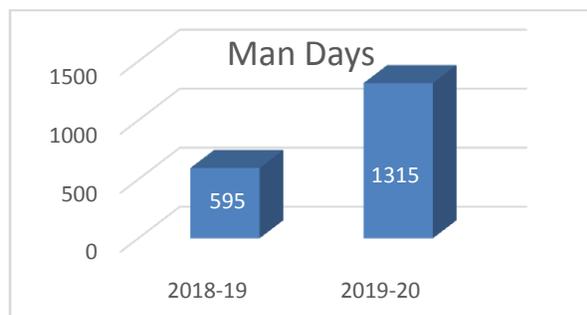
NACIN, Raipur has been functioning under the jurisdiction of the Zonal Campus, Bhopal as Regional Campus, since its inception, with the objective of imparting trainings to the officers of CGST and SGST departments in the state of Chhattisgarh. NACIN, Regional Campus, Raipur operates from GST Bhawan, Tikrapara, Raipur, with the infrastructural facilities comprising:

- Computer Lab with 40 trainees-capacity, with audio-visual system.
- Video Conferencing cum Multipurpose Hall with capacity to accommodate 110 persons, duly equipped with e-Lecterns and projectors.

In pursuit of achieving the objective, efforts have been made to improve the performance and to enhance the coverage of training. Details of such trainings are tabulated below-

A. Comparative data of number of trainings conducted (Excluding Outreach Programs)

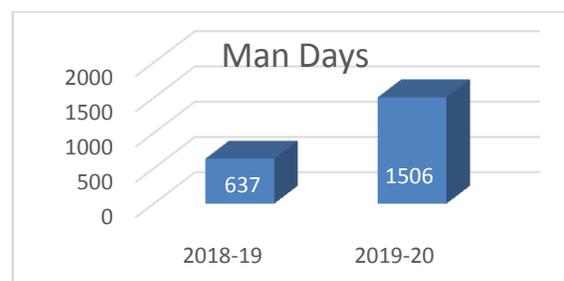
Year-wise Detail of No. of Courses conducted and Participants		
Year	No. of courses	Man Days
2018-2019	27	595
2019-2020	52	1315



Thus, training man-days have more than doubled.

B. Total number of Outreach Programs organized

Year-wise Detail of No. of Outreach Programs and Participants		
Year	No. of Courses	Man Days
2018-2019	5	637
2019-2020	10	1506



Thus, man-days on outreach front also have more than doubled.

C. Training of Other Government Departments/ Organizations

For capacity building of the State GST officials, NACIN, Raipur in co-ordination with NACIN, Zonal Campus, Bhopal organized two training programs, one for 3 days and another one for 4 days for State Government Tax Officers of Chhattisgarh on the topic 'Audit under GST', which were attended by around 60 officers of SGST.



D. Outreach Programs in Universities /Colleges/Schools

With an objective to sensitize the students about GST architecture, Outreach Programs were organized in schools and colleges of Chhattisgarh. Prominent colleges/Schools covered during 2019-20 include:

- Jawahar NavodayVidhyalay, Borai, Durg;
- Govt. Hindu Secondary School, Deo Baloda, Durg;
- Govt. Badri Prasad Lodhi Govt. P.G. College, Arang;
- Govt. K.H. College, Abhanpur;
- Mahant Laxmi Narayan Das College, Gandhi Chowk, Raipur;
- J. R. Dani Girls Higher Secondary School, Kalibadi, Raipur; and
- St. Xaviers School, Raipur.



E. Seminars on Sabka Vishwas Legacy Dispute Resolution Scheme, 2019 (SVLDRS)

Seminars on SVLDRS for the members of the trade and Institute of Chartered Accountants were organized at various places across the State of Chhattisgarh. Prominent organisations covered during 2019-20 include:

- 1) Institute of Chartered Accountants of India, Raipur Chapter;
- 2) Institute of Chartered Accountants of India, Bhilai Chapter;
- 3) Chhattisgarh Chamber of Commerce and Industries; and
- 4) Urla Industries Association, Raipur.



F. Seminars on GSTR-9 (Annual Return)

Seminars on GSTR-9 (Annual Return) were organized during 2019-20 for the members of Chhattisgarh Chamber of Commerce and Industries, Raipur and Departmental Officers to highlight salient features.



G. Seminar on New GST Returns

A Seminar on New GST Returns was organized during 2019-20 for the members of Trade and Industry and Departmental Officers to highlight the salient features.



H. Other important programs :

Apart from conducting academic trainings, NACIN, Raipur also organized Workshops on important aspect of the physical and mental well-being, e.g. workshops programs on Yoga, soft skills and Cancer awareness.



RTI RANCHI



Consequent to re-organisation of NACIN in the GST regime, two new RTIs were proposed at RANCHI and RAIPUR in the year 2017. However, the R.T.I. at Ranchi (Now Regional Campus, Ranchi) could be fully operationalised in the month of September, 2018 and since then various training programmes on GST as well as other relevant topics have been successfully conducted at this institute. In this institute, trainings have been imparted not only to the officers of CGST & Central Excise but also to the officers of Central/State Government departments as well as PSUs located in the state of Jharkhand.

The details of training programmes conducted at NACIN, R.C., Ranchi during the financial year 2019-20 are as under:

Financial Year:- 2019-20

Sl. No.	Date of Training	Name of the Training Course	Total number of trainees attended the training programme
1	30.05.2019	GeM - Essential features thereof	30
2	13.06.2019	Analysis of Data & Returns under GST	26

3	27.06.2019	Vigilance Matters: Provisions of Conduct Rules	22
4	11.07.2019	Overview of changes in GST Acts and Rules	22
5	30.07.2019	Right to Information Act, 2005	27
6	14.08.2019	Gender Sensitization	27
7	29.08.2019	ITC & Refund Provisions under GST	28
8	12.09.2019	Training on P.F.M.S.	28
9	19.09.2019	Sabka Vishwas - Legacy Dispute Resolution Scheme (LDRS), 2019	18
10	17.10.2019	Inspection, Search and Seizure under GST	12
11	07.11.2019	SCN, Adjudication & Appeal Provisions under GST	11
12	26.11.2019	Leadership & Personality Development	20
13	26.12.2019	Overview of Changes in GST Acts & Rules	14
14	15.01.2020	Yoga, Meditation, Sress Management and Health tips	20
15	30.01.2020	GST on Works Contract Services /Construction Services	14
16	13.02.2020	Valuation, Payment of Tax & Returns under GST	19
17	27.02.2020	Analysis of Data & Returns under GST	21
		Total	359

The above mentioned training programmes have been successfully conducted at NACIN, R.C., Ranchi despite the fact that there is acute shortage of staff as well as officers in this institute. Only one Superintendent and two Inspectors have been posted in this institute since July, 2017 and subsequently, one Assistant Director, Shri Rajeev Kumar has been posted since August, 2018. The other Assistant Director, Shri Shashank Bhusan, who had been posted since 08.11.2019 has superannuated on 29.02.2020. As such, this institute has been successfully catering to the training requirements of officers of the entire state of Jharkhand with a meagre working strength of only 04 (four) officers.

PHOTO GALLERY



ZTI SHILLONG

Nestled in the picturesque state of Meghalaya lies the largest hill station of India. It is in the heart of Shillong, capital of Meghalaya where the Office of the National Academy of Customs, Excise and Narcotics (NACIN), ZTI is located. The Cadre Restructuring 2014 has considered sanction of a Zonal Training Institute for the first time in Shillong Zone covering the entire North Eastern Region having a geographical jurisdiction of 2,55,168 sq. km comprising of seven states- Assam, Arunchal Pradesh, Meghalaya, Manipur, Mizoram, Nagaland and Tripura.

Mandatory Training for Promotion to the Grade of Superintendent

3rd December to 13th December - 2019

NACIN, ZC, Shillong



TRAINING/ WORKSHOPS CONDUCTED BY RTI DURING 2019-20

In the month of September 2017, this Academy relocated from the Customs premises to rented building comprising 2 floors with a floor space of 8832 sqft owned by the Meghalaya State Housing Financing Cooperative Society Limited, which is located in Nongrim Hills, Shillong-793003.

In the month of January 2019, this Academy rented building for hostel comprising 1 floor with floor space of 2709 sq. ft owned by the Meghalaya State Housing Financing Cooperative Society Limited, which is located in Nongrim Hills, Shillong-793003. The hostel comprises 5 rooms with 19 beds, out of 5 rooms one room with 4 beds is exclusively reserved for female trainees.

NACIN, ZTI, Shillong organized the **GST Audit Training** at Shillong, where a total number of 3 courses were conducted and 75 officers participated during the period from April, 2019 to December, 2019.

The State Tax Dept. of Meghalaya also requested **training on GST** for its officers which NACIN, ZTI, Shillong conducted from 14th to 15th October, 2019 where 89 officers participated.

NACIN, ZTI, Shillong organized the **Induction Training Course for Inspectors of CBIC** at Shillong, where a total number of 3 courses were conducted and 62 officers participated during the period from April to December, 2019.

NACIN, ZTI, Shillong organized the **training on GST for the Officers of the Tax Cell of MeECL and its subsidiaries**

at Shillong on 16th September, 2019 where 46 officers were participated.

NACIN, ZTI, Shillong organized the **CBIC-GST Backend Refresher Course** at Shillong during the period from 27th May to 28th May 2019 where 33 officers were participated.

One day Session on Financial management has been conducted by NACIN, ZTI, Shillong at Shillong on 18th September 2019 where 39 officers were participated.

Mandatory Training of Executive Assistants for Promotion to the post of Administrative Officers has been conducted by the by NACIN, ZTI, Shillong at Shillong during the period from 02nd to 13th December, 2019 where 34 officers were participated.

One Day Workshop on Combating Wildlife Trafficking for CBIC officials has been organized by NACIN, ZTI, Shillong at Shillong on 18th November, 2019 where 35 officers were participated.

NACIN, ZTI, Shillong organized **One Day ICES Training** on 26th April, 2019 where 49 officers were participated.

One Day Workshop on Import & Export Procedures was conducted on 27th June, 2019 where 74 officers were participated.

One Day Seminar on Financial and Accounting System in Government of India was held in Shillong on 12th July, 2019 where 23 officers were participated.

Mandatory Training for Promotion to the grade of Superintendent was organized by the NACIN, ZTI, Shillong at Shillong during the period from 3rd to 13th December, 2019 where 112 officers were participated.

Workshop/ Interactive Session on Integrity/Probity was held in Shillong during the period from 05th December to 6th December, 2019 where 183 officers were participated.

Two days Management Development Programme for 1997 & 1999 Batch IRS Officers was held during the period from 29th to 30th April, 2019 where 16 officers were participated.



Induction Courses conducted by NACIN Shillong during 2019-20.

Sl.No.	Induction Course for	Duration	Date	No. of Officers	Man Days
1.	1 st Batch Inspectors	7 weeks	22.04.2019 to 07.6.2019	19	684
2.	2 nd Batch Inspectors	7 weeks	15.07.2019 to 23.08.2019	20	780
3.	3 rd Batch Inspectors	7 weeks	21.10.2019 to 29.11.2019	22	880

Major Others Trainings conducted by NACIN Shillong during 2019-20.

Sl.No.	Name of the Course	Duration	Date	No. of Officers	Man Days
1.	Training on GST for the Meghalaya Taxation Department	2days	14.10.2019 to 15.10.2019	89	178
2.	Training on GST for the Officers of MeECL	1day	16.09.2019	46	46
3.	CBIC GST Back-end referresher course	2days	27.05.2019 to 28.05.2019	33	66
4.	One day workshop on Combating Wildlife Trafficking for CBIC Officials	1day	18.11.2019	35	35
5.	One day ICES Training	1day	26.04.2019	49	49
6.	One day workshop on Import & Export Procedures	1day	27.06.2019	74	74

7.	One day seminar on Financial and Accounting System in Government of India	1day	12.07.2019	23	23
8.	Workshop/Interactive session on Integrity/Probity	2days	05.12.2019 to 06.12.2019	183	366
9.	Two days Management Development Programme for 1997 & 1999 batch IRS Officers	2days	29.04.2019 to 30.04.2019	16	32
10.	Mandatory training of Executive Assistant for promotion to the post of Administrative Officers	10days	02.12.2019 to 13.12.2019	34	340
11.	Mandatory training for promotion to the Grade of Superintendent	9days	03.12.2019 to 13.12.2019	112	1008
12.	Mandatory training for promotion to the Grade of Superintendent	15 days	13.12.2019 to 31.12.2019	67	1005
13.	Familiarization on EDI & iHAST	1 day	20.02.2020	19	19
14.	One day refresher course on GST with special reference to Anti Evasion	1 day	28.02.2020	55	55
15.	One day refresher course on GST with special reference to Fake Invoice	1 day	02.03.2020	35	35

GST Audit Trainings conducted by NACIN Shillong during 2019-20.

Sl.No.	Name of the Course	Duration	Date	No. of Officers	Man Days
1	GST Audit training for Assam Taxation Department	3 Days	02.03.2020 to 04.03.2020	71	213
2	GST Audit Training for CBIC Officials	3 Days	17.09.2019 to 19.09.2019	29	87
3.	GST Audit Training for CBIC Officials	3 Days	23.09.2019 to 25.09.2019	26	78
4.	GST Audit Training for CBIC Officials	3 Days	09.10.2019 to 11.10.2019	23	69

Summary of trainings conducted by NACIN ZC, Shillong during 2019-20.

Total Numbers of training conducted	No. of days of training	No. of participants	No. of Man days used
23	178	1119	6161



Facilitation of Honorable Chief Minister Of Meghalaya during GST Training for State Taxation Department



GST Audit Training for State Tax Officer



Guwahati Airport Visit during Induction Course of 3rd Batch Inspectors



Cement Factory visit during Induction Course of 2nd Batch Inspectors



Dawki LCS Visit during Induction Course of 3rd Batch Inspectors

ZTI VADODARA

The Zonal Training Institute (ZTI) of NACIN was set-up at Vadodara in the Year 2002. Initially, this Institute catered to the entire state of Gujarat and also to the training needs of M.P. viz. Indore and Bhopal Commissionerates. Subsequently, NACIN, RTI in Bhopal, was created for the state of M.P. Initially, this ZTI operated from a two-room residential flat in the Central Revenues Colony, Vadodara. Because of lack of infrastructure, most of the Courses were conducted jointly with ZTI, at Mumbai only. From December, 2008 onwards all the Courses are regularly being conducted by this ZTI at Vadodara independently. Presently, this ZTI functions from the GST Bhavan, 2nd and 3rd Floor, Subhanpura where Central GST & Central Excise, Vadodara-II and Audit Commissionerates are also located. This ZTI caters to the training needs of in-service departmental officers of CBIC working in Gujarat and also the State GST official of Gujarat. Most of the Courses conducted by ZTI Vadodara are interactive and participatory in nature. Along with physical fitness through morning Yoga/ Games etc., it is also ensured that the trainee officers get adequate exposure to the real-time work environment situations through field visits to Factory, ICD, SEZ, Port etc. Police Training is also provided to familiarise the trainees with handling of small firearms in preventive operations. The social aspect is also covered through the village visit, classes on music and culture as a part of long term training programmes.

ZTI Vadodara not only provides in-house training but it is also servicing on demand at the doorstep of various field formations and stake holders. Apart from Vadodara, workshops have been conducted and trainings have been provided at Ahmedabad, Kandla/ Mundra Port & Surat.

NACIN, Hostel: Upgradation and renovation of NACIN, Hostel facility was also taken-up with the help of CPWD during 2018-19. The four Type-III Flats in the Central Revenue Colony have been re-designed and converted into 16 beds hostel, fully air conditioned and attached W.C. in six rooms, modern kitchen, fully furnished dining and drawing room.

Virtual Classroom at ZTI, NACIN, Vadodara:

From the formal way of teaching which was a carryover of the twentieth century to the modern, dynamic, interactive way of learning, ZTI, NACIN, Vadodara has taken measures to introduce the digital way of learning.

Computer aided content delivery will make the trainers more productive and the subsequent trainings more value creating. These classrooms will create a fundamental transformation in the quality of officers which the department strives to inculcate in its officers at all levels.

A virtual, interactive classroom has been established with a modern state of the art DLP Short Throw Projector System with a large visual display and training through long distance video conferencing facility at all other locations at the same time.

A brief on performance of ZTI, Vadodara:

A total of **98** courses have been conducted by NACIN, Zonal Campus, Vadodara during the Year **2019-20**, wherein 2988 officers have been trained. This number translates into 14944 man-days of training for the whole year. The other courses conducted include viz. GST Audit, Vigilance, RTI, Soft Skills, Gender Sensitization, Vigilance, APAR, PFMS, FSSAI, New GST Return System, Post Audit of Refund, FEMA/FICN, Refresher Course on GST for CGST and SGST Officers and GST Audit course for CGST and SGST Officers etc. A break-up of the important courses conducted during the year is shown as below:

Sl. No.	Name of the Course	No. of courses conducted	No. of officers trained	Man-days of training
1	Induction Course for Inspectors of GST and Customs	6	236	7516
2	Induction Course for Tax Assistants	4	96	921
3	Refresher Course on GST	8	240	924
4	Refresher Course on GST back end application	19	223	460
5	Course on GST Audit	10	454	1524
5	Other Courses	51	1739	3599
Total		98	2988	14944

The other trainings courses organized at the ZTI, Vadodara, are furnished below;

- Course for Retiring Officers.
- Course on Post Clearance Audit of Refund.
- Course on Gender Sensitization and Soft Skills.
- Course on PFMS.
- Training of trainers of on implementation of Sea-Cargo Manifest Regulations in 2018 at Mundra.
- Mandatory Training to Inspectors for promotion to the grade of Superintendent.
- Mandatory training to Executive Assistants for promotion to the post of Administrative Officer.
- Training on TDS for DDOs under GST regime.
- Mandatory training for promotion to A.O. for promotion to the grade of C.A.O.
- Training on GST Awareness Programme.
- Course on Intelligence, Narcotics Control and Anti-Smuggling for Coast Guard Officers.

Departmental Examination: This ZTI has also been given the mandate for conducting Departmental Examination for confirmation of Tax Assistants and for Sepoy/ Hawaldar. During 2019-20 Examination for Tax Assistants was conducted which was taken by 102 candidates from 53 Commissionerates/ Directorates all over India. Similarly, 81 candidates from 23 Commissionerates took the examination for Sepoy/ Hawaldar.

E-Learning Modules: ZTI, Vadodara has prepared e-Learning modules on the following subjects;

- (i) Search operation under Central Excise, Service Tax and Customs;
- (ii) Custom Brokers Regulation;
- (iii) Risk Management System (Import); and
- (iv) Time and Value of Supply under GST

NACIN, Zonal campus, Visakhapatnam came into existence on 1st July, 2017. This Zonal Campus has jurisdiction over the entire State of Andhra Pradesh, it caters to the training needs of CGST Commissionerates of Visakhapatnam, Guntur, Tirupati, Audit Commissionerate, Appeals Commissionerate, Customs Preventive Commissionerate Vijayawada and Custom House, Visakhapatnam besides Directorates located in the State.

In addition to the regular trainings for officers of the department, specialized training sessions were also conducted to meet specific requirements of the field formations. These include Arms Training, Yoga Training, Workshop on GST New Returns, Leadership & Change Management, GST backend Training and Gender Sensitization Awareness.

This Zonal Campus conducted 02 weeks Mandatory Training to Group B officers for promotion to the grade of Superintendent, viz. to CGST Inspectors for promotion to the grade of Superintendent of Central Tax and to the Preventive Officers for promotion to the grade of Superintendent of Customs (P), in the month of December 2019.

Induction Training for 02 batches of CGST Inspectors was conducted during the year. Yoga Training Sessions were incorporated in Induction Training for Inspectors as well as for Mandatory Training Programmes to bring awareness among officers regarding the importance of Yoga in maintaining health and fitness. Backlog with respect to Induction Training has been liquidated and newly recruited Inspectors can be immediately given Induction Training.

Also, this Zonal campus has conducted sector specific workshops, sessions on anti-profiteering, SVLDRS and on New Returns for Trade in various cities and towns across the State of Andhra Pradesh in association with the Trade & Industry bodies like CREDAI, CA Association, local Chambers of Commerce, GST Practitioners associations etc. Trainings were also organized on General and Personnel Management in association with IIM, Visakhapatnam.

To empower women employees of the department and create awareness regarding Prevention of sexual harassment at workplace, sessions were conducted for officers on Gender Sensitization, gender equality & women rights, in association with Damodaram Sanjivayya National Law University, Visakhapatnam.

**PERFORMANCE OF NACIN, ZONAL CAMPUS,
VISAKHAPATNAM FOR THE YEAR 2019-20**

S. No.	NAME OF THE TRAINING	NUMBER OF TRAININGS CONDUCTED	NUMBER OF OFFICERS ATTENDED	MANDAYS
1	Induction Training for CGST Inspectors	2	46	1316
2	Induction Training for LDC/TAs	2	28	280
3	Arms Training for Inspectors and Hawaldars/Head Hawaldars	2	57	490
4	Mandatory Training for Executive Assistants	1	18	270
5	Mandatory Training to CGST Inspectors for promotion to the grade of Superintendent of Central Tax	2	51	510
6	Mandatory Training to Preventive Officers for promotion to the grade of Superintendent of Customs (P)	1	15	150
7	Trainings on GST	56	686	1822
8	Non-GST Trainings	71	1176	1985
	TOTAL	137	2077	6823
DETAILS of PARTICIPANTS TRAINED				
S. No.	Category	Number		
1	Group-A officers	111		
2	Group-B officers	1765		
3	Group-C officers	201		
4	Others	3400		
	TOTAL	5477		

PHOTOS OF NACIN, ZONAL CAMPUS, VISAKHAPATNAM FOR THE YEAR 2019-20



ARMS TRAINING FOR INSPECTORS OF CENTRAL TAX AT POLICE TRAINING COLLEGE, VIZIANAGARAM FROM 16.09.2019 TO 26.09.2019



PERSONNEL MANAGEMENT AND GENERAL MANAGEMENT TRAINING BY INDIAN INSTITUTE OF MANAGEMENT (IIM), VISAKHAPATNAM ON 25.09.2019.



ARMS TRAINING FOR HAWALDARS / HEAD HAWALDARS AT CITY TRAINING CENTRE, COMMISSIONERATE OF POLICE, VISAKHAPATNAM FROM 24.02.2020 TO 28.02.2020



INTERACTIVE SESSION WITH THE ADDITIONAL DIRECTOR GENERAL (ADG) OF NACIN, ZONAL CAMPUS, VISAKHAPATNAM DURING INDUCTION TRAINING PROGRAMME FOR INSPECTORS OF CENTRAL TAX ON 27.09.2019



SWACHHATA INITIATIVES BY NACIN

NACIN Faridabad has contributed all efforts and resources towards realizing dream of Swachh Bharat and in continuance of same, NACIN Faridabad on its part took the following major projects for augmentation of Swachhata Action Plan for the financial year 2019-20.

Installation of Compost Machine:

An organic garbage composter, with capacity to process 150 kg of wet and dry waste per day and maximum capacity of 3000 kgs in a cycle, was successfully installed, commissioned and inaugurated by Pr. DG NACIN Faridabad on 25.10.2019. By this composter, all the wet and dry waste of NACIN Faridabad office, hostels and officer's mess, is processed in an organic manner and converted into compost (organic manure) without use of any electricity or fuel. This project is extremely effective in waste disposal as well as preventing the environmental degradation. The generated organic compost is being utilized effectively for the campus greening.



Construction of Bathroom complex for casual staff.

NACIN premises is having about 150 casual labours who work on contract basis in the respect of the tenders regarding security, multitasking and housekeeping to make the NACIN premises neat and clean. A bathroom complex/ public toilet has been constructed at NACIN in view of clean environment and required facility for contract labours. The bathroom complex was inaugurated on 28/02/2020 by Sh. Devendra Singh, Pr. Director General, NACIN, Faridabad.



SWACHHATA INITIATIVES ZTI BENGALURU

Providing local Government School with a water Purifier:

- A water filter was provided to a local Government school to ensure clean and safe drinking water to the children and the staff of school.
- The academy also enclosed the equipment with grill structure to ensure its safety.
- Further a grill door was provided at the first floor of the school building as the same was exposed to the general public which resulted in its misuse during the closed hours.



A Photo of the Water Purifier installed at the local Government School

Installation of Compactor in the Academy:

- Under the Swachhata scheme, during the year 2019-20, the academy undertook the project of listing, indexing and sorting of all the old files and the current files and arranging them in the compactor purchased under the scheme. This activity resulted in the cleaning of the record room and enhancing the aesthetics of the academy.



Newly purchased Compactor for NACIN

Cleaning outside NACIN Building:

The main theme of the “Swachhta -Hi- Seva” Campaign held between 11th Sep. 2019 and 2nd Oct. 2019 was “Plastic waste Management”. Therefore, the officers and staff at the academy undertook the task of collection of plastic waste thrown in the immediate surrounding areas. Continuous efforts are undertaken to ensure that campus is kept neat and clean & the gardens maintained well. As a part of the Swachhta Plan, the academy also undertook the task of cleaning the exterior portions surrounding the campus and also the circle in front to get rid of unwanted reeds and wild growth of plants to the extent possible.



NACIN Officers and the Housekeeping Staff engaged in Cleaning activities during the “Swachhta Hi Seva Campaign”

SWACHHATA INITIATIVES ZTI BHOPAL

For the Financial year 2019-20 fund amounting to Rs. 6,00,000/- was allotted to NACIN,ZC,Bhopal under the head OE (Swachata Scheme). Out of this, Rs. 2,45,000/- was utilised for purchase of vertical wall structure for plantation. This wall has made the front appearance of NACIN ZC extremely green and beautiful.



SWACHHATA INITIATIVES ZTI CHANDIGARH

Projects under Swachhta

A local Govt. aided school namely Guru Nanak Khalsa Senior Secondary School, Sector-30-B, Chandigarh, was adopted by this Campus and 04 Water Coolers with ROs, 02 Sanitary Napkin Dispenser Machine were got installed with a total cost of Rs. 4,12,515/-.

An activity was also organized in a local slum/poor locality of Sector-52, Chandigarh by some officers/staff members towards "जनजागरूकता एवं स्वच्छता श्रमदान" by distributing Jute Bags to the locals in bulks and motivating them to use jute or cotton bags instead of plastic bags.



SWACHHATA INITIATIVES ZTI CHENNAI

ZTI, Chennai in its community outreach program under *swachhata action plan* installed a RO Water Purifier in a Government run primary school. Besides providing clean and hygienic drinking water to the students of this school who hail from the lowest strata of the society, it was also a source for drinking water to the poor and under-privileged residents in the neighborhood. Improvisation of the Roof garden in the office was the other activity taken up under the Plan. Despite constraints of space, the greening activity was carried out by vertical farming.



Swachhta Action Plan 2020

			
Hostel Facade – Before Painting	Hostel Facade – After Painting	Hostel Room – Before Painting	Hostel Room After Painting

SWACHHATA INITIATIVES ZTI COCHIN

NACIN, ZC, Cochin was allocated a budget sanction of Rs. 2,00,000/- under the budget head OE Swachhta for the year 2019-20 (later revised to Rs. 1,70,000/-) with directions to utilize the same for activities such as creating awareness regarding cleanliness among staff, department's stake holders and general public, keeping office premises clean, etc., thereby mainstreaming sanitation and cleanliness activities as required under the Swachhta Abhiyan.

As mandated under the Swachhta Abhiyaan (Swachhta Action Plan), various initiatives were also undertaken for improving the ambience of the office space including placing indoor plants and flower pots at various places in the office premises.



Indoor plants at NACIN ZC Cochin

As part of the "Swachhata Hi Seva" Campaign 2019, Our Assistant Director, Vijayan Pillai inspired a local running club, Soles of Cochin Runners Club to take up the activity of Plogging at Vagamon, a town not far away from Cochin & at campus of Cochin University of Science & Technology, Kalamassery.

'Plogging' is a combination of jogging with picking up litter. It started as an organised activity in Sweden around 2016 and spread to other countries in 2018, following increased concern about plastic pollution. As a workout, it provides variation in body movements by adding bending, squatting and stretching to the main action of running.



Shri Vijayan Pillai, Asst. Director, NACIN at Vagamon

In furtherance to various Swachhta Projects undertaken during the previous year, various Govt. Schools were identified in the locality and best possible efforts were made to address their requirements with regard to cleanliness, sanitation, need for clean drinking water, etc. The details regarding some of the works/projects undertaken are as follows:

1. Govt. Higher Secondary School, Kalamassery: After making due assessment regarding the requirements presented to this office, officers from NACIN along with some hired labour conducted the cleaning work at the school. Among various other things, segregation of plastic waste was ensured and the same was handed over to the municipal authorities. Waste bins were provided to the school for segregation and disposal of bio-degradable and other waste. The damaged roofing of the two e-toilets of the school was repaired rendering them serviceable.



NACIN officers in action at GHSS, Kalamassery as part of 'Swachhta Hi Seva' Campaign

2. Kendriya Vidyalaya, Ernakulam: The school has a strength of around 1,500 girl students. In order to ensure good sanitation, Napkin Incinerators, Buckets & Mugs were provided to the school. Also, Sanitary Napkins were handed over to the school for the girl students' use while in school.



NACIN officers handing over items to the Principal, KV, Ernakulam

SWACHHATA INITIATIVES ZTI DELHI

- NACIN, ZTI, Delhi has celebrated Swachta Pakhwada from 11th September to 02nd October, 2019 and give a tribute to Nation's father Gandhi Ji. Staff of ZTI, Delhi took a pledge in guidance of Ms. Neeta Lall Butalia, Pr. ADG. All staff voluntary cleaned premises and nearest Church and Primary school at Saket, Pushp Vihar, Sec- 5. A small sanitizing kit has been distributed to all daily workers in the office.



Staff of NACIN, ZTI, Delhi cleaning premises and church at Saket

SWACHHATA INITIATIVES ZTI JAIPUR

NACIN Jaipur and the trainee officers of the various induction trainings actively participated in the Swachhta activities throughout the year. Extensive renovation activities were undertaken at a Government Higher Secondary school, Bhankrota which included repair of the flooring, painting work, beautification of classrooms, repair of toilets, installation of overhead water tank and plantation. Awareness rally was organized against the single use plastic bag. NACIN Jaipur is committed towards fulfilling its social responsibility and in the direction, a Sanitary Napkin Vending Machine and Sanitary Napkin Incinerator Machine were got installed at the National Skill Training Institute for women, Jaipur.

SWACHHATA INITIATIVES BY ZTI, MUMBAI

Be the change you want to see in the world – Mahatma Gandhi

As a premier training institute imparting cutting edge training to Departmental officers, various enforcement agencies and international Customs delegations, the Swachhata Action Plan has come as a blessing to the NACIN Mumbai Academy in its quest to consistently set ever new standards in creating green and tranquil atmosphere in its two acre campus.

SAP 2019-2020: During 2019-20, two new critical areas were identified to be covered under Swachhata Action Plan.

1. COMPACTOR: Regular flow of multiple courses on any given training day results in generation of documents and files, which steadily pile up in various administrative sections. This creates hurdles in providing clutter free clean open spaces for the officers. To overcome this challenge, a large compactor, capable of section wise storage of over 5000 files was procured through GeM. The Compactor has been installed in the library area, where thousands of files of various sections are now stored and are easily accessible.



2. TRANSFORMING OFFICE BACKYARD: An area of approximately 1600 sq m behind the hostel, abutting the canteen was in urgent need of transformation to maintain cleanliness over uneven surfaces and to arrest the movement of reptiles and rodents from the adjoining areas. Under SAP, the project was planned and it was decided to cover the entire area with colorful chequered tiles, leaving adequate space for a kitchen garden. The work was got executed through CPWD and the result is a clean transformed area.



3. AIR PURIFIERS: 25 air purifier machines were procured and installed in the rooms of the officers to ensure clean and fresh air quality. This has aided in maximizing the hygienic and healthy work environment in the campus.

4. BEAUTIFICATION OF CAMPUS: It is our constant endeavor at NACIN, Mumbai to provide an enriching experience to the trainees and office staff in the form of a beautiful, clean and green campus. Various wings of CPWD have been proactively contributing in these efforts. The horticulture department provided and placed large cement potted plants with colorful flowers outside the entrance of the Academy. A designated area has been cleaned, designed and affixed with Korean grass in front of the entrance gate. CPWD Civil painted the exterior wall and main gate, which has given a clean and attractive look to the academy. This area has also been adopted by the academy for maintenance under PM's Swachhta Abhiyan.



SWACHHATA INITIATIVES ZTI SHILONG

NACIN ZC Shillong has contributed all efforts and resources towards realizing dream of Swachh Bharat in the year 2019-2020.

NACIN ZTI Shillong on its part took the following major projects for augmentation of Swachhata Action Plan for the financial year 2019-2020.

1. Augmentation of Water Supply to the Toilets in the Society's building Block III



SWACHHATA INITIATIVES BY ZTI, VADODARA

The Officers undergoing Training at NACIN and the Officers of NACIN took the pledge on Swachhata. They were sensitized about importance of cleanliness. Intensive cleaning of the NACIN office premises was undertaken. All the offices of all the staff and officers, two computer labs, two training halls and Pantry were cleaned. The said activities were performed by all officers and staff. This office has got the logo pertaining to Mahatma Gandhi printed on various office stationaries.

Under the Swachhata abhiyan, Village visits and shramdaan was organised for the Inspectors of Induction Course with a view to sensitize (i) the participants about village life and cleanliness; (ii) the village population about importance of cleanliness and harmful effects of plastics. This office provided dustbin sets to the village for collection of dry and wet waste separately. Further, plantation of saplings was also undertaken by participants of Induction course together with villagers. The saplings were covered with protection cages. Some photographs of village visits are below:



Village visit at Padra, Vadodara on 30.07.2019

Appendix- 1

**SANCTIONED STRENGTH & WORKING STRENGTH OF NACIN & ITS ZONAL
CAMPUSES AS ON 01.01.2020**

DESIGNATION	FARIDABAD	CENTRE OF EXCELLENCE (CoE)	ZC, DELHI	CHENNAI	KOLKATA	MUMBAI	PATNA
	S	S	S	S	S	S	S
Pr. DG(Apex)	1	0	0	0	0	0	0
Pr. ADG/Pr. Commr.	1	1	1	1	1	1	0
ADG	3	0	0	0	0	0	1
Addl. Dir/Jt. Dir	6	1	1	1	1	2	1
DD/AD	26	5	5	8	7	8	5
DD (OL)/AD (OL)	2	0	0	0	0	0	0
CAO	1	0	0	1	1	1	1
AO	2	0	0	1	1	1	1
Sr. PS	2	1	1	1	1	1	0
PS	3	0	0	0	0	0	1
Suptd.	5+9*	1+2*	1+2*	1+5*	1+2*	1+8*	1+2*
Steno-I	6	2	2	2	2	2	0
Steno-II	2	0	0	0	0	0	1
Inspector	12+9*	2+2*	2+4*	2+6*	2+4*	2+14*	1+4*
STA	5	0	0	1	0	0	0
TA	2	1	1	0	1	1	1
Driver Spl. Grade	0	0	0	1	0	0	0
Driver Grade 1	0	0	0	1	1	1	0
Driver Grade 2	1	1	1	0	0	0	0
Driver Grade 3	2	1	1	0	0	0	0
Sr. Hindi Translator	1	0	0	0	0	0	0
Jr. Hindi Translator	2	0	0	0	0	0	0
LDC	4	0	0	0	0	0	0
Head Havaldar/Havaldar	16	2	2	2	2	2	1
MTS	6	1	1	1	1	1	0
TOTAL	111+18*	19+4*	19+6*	24+11*	22+6*	24+22*	15+6*
* On Loan Basis	Note:- One JD (In situ basis) In NACIN, Faridabad & One JD (In situ basis) In NACIN, Mumbai						
** On Deputation							
@ on insitu basis							

DESIGNATION	KANPUR	BANGALURU	VADODARA	HYDERABAD	COCHIN	SHILONG	BHOPAL
	S						
Pr. DG(Apex)	0	0	0	0	0	0	0
Pr. ADG/Pr. Commr.	0	0	0	0	0	0	0
ADG	1	1	1	1	1	1	1
Addl. Dir/Jt. Dir	1	1	1	1	1	1	1
DD/AD	5	7	5	8	5	5	5
DD (OL)/AD (OL)	0	0	0	0	0	0	0
CAO	1	1	1	1	1	1	1
AO	1	1	1	1	1	1	1
Sr. PS	0	0	0	0	0	0	0
PS	1	1	1	1	1	1	1
Suptd.	1+2*	1+2*	1+4*	1+2*	1+2*	1+2*	1+2*
Steno-I	0	0	0	0	0	0	0+1*
Steno-II	1	1	1	1	1	1	1
Inspector	1+4*	1+4*	1+4*	1+4*	1+4*	1+4*	1+4*
STA	0	0	0	0	0	0	0+1*
TA	1	1	1	1	1	1	1
Driver Spl. Grade	0	0	0	0	0	0	0
Driver Grade 1	0	0	0	0	0	0	0
Driver Grade 2	0	0	0	0	0	0	0
Driver Grade 3	0	0	0	0	0	0	0
Sr. Hindi Translator	0	0	0	0	0	0	0
Jr. Hindi Translator	0	0	0	0	0	0	0
LDC	0	0	0	0	0	0	0
Head Havaldar/Havaldar	1	1	1	1	1	1	1+1*
MTS	0	0	0	0	0	0	0
TOTAL	15+6*	17+6*	15+8*	18+6*	15+6*	15+6*	15+9*
* On Loan Basis							
** On Deputation							
@ on in situ basis							

DESIGNATION	VIZAG	BHUBANESHWAR	CHANDIGARH	JAIPUR	RANCHI	RAIPUR
	S	S	S	S	S	S
Pr. DG(Apex)	0	0	0	0	0	0
Pr. ADG/Pr. Commr.	0	0	0	0	0	0
ADG	1	1	1	1	0	0
Addl. Dir/Jt. Dir	1	1	1	1	1	1
DD/AD	5	5	5	5	3	3
DD (OL)/AD (OL)	0	0	0	0	0	0
CAO	1*	1*	1*	1*	0	0
AO	1*	1*	1*	1*	0	0
Sr. PS	0	0	0	0	0	0
PS	1*	0	1*	0	0	0
Suptd.	2*	2*	1*	1*	1*	1*
Steno-I	1*	0	1*	1*	1*	0
Steno-II	1*	1*	1*	1*	1*	1*
Inspector	4*	2*	2*	2*	2*	2*
STA	1*	1*	1*	2*	1*	0
TA	2*	2*	2*	2*	1*	1*
Driver Spl. Grade	0	0	0	0	0	0
Driver Grade 1	0	0	0	0	0	0
Driver Grade 2	0	0	0	1*	0	0
Driver Grade 3	0	0	1*	0	0	0
Sr. Hindi Translator	0	0	0	0	0	0
Jr. Hindi Translator	0	0	0	0	0	0
LDC	1*	1*	1*	1*	0	0
Head Havaladar/Havaladar	3*	3*	3*	3*	2*	1*
MTS	0	0	0	0	0	0
TOTAL	7+18*	7+14*	7+16*	7+16*	4+9*	4+6*
* On Loan Basis						
** On Deputation						
@ on in situ basis						
