Name & Address of the Organization	National Academy of Customs, Indirect Taxes & Narcotics (NACIN) No.40, HMT Factory Main Road Besides HMT School
	Jalahalli, Bengaluru, Karnataka- 560013
Head of the Organization	Shri. G. Narayanaswamy IRS Pr. Additional Director General
Vision, Mission & Key Objectives	 Create an Institution of Excellence where the officers can achieve full potential in their academic, creative, personal, physical, moral and spiritual development Impart quality skills and knowledge to boost managerial and leadership qualities, ethics and outlook to suit the needs of the fast changing realm of indirect tax administration and public governance Train officers to become competent administrators, tax collectors and trade facilitators to function as true guardians of the economic frontiers of the country and adopt Citizen-centric approach in tax administration.
Function & Duties	To Conduct Training in Indirect Tax matters for all the officers under CBIC posted in the state of Karnataka
	To do capacity building exercises in Indirect Taxation & allied acts
	To carry out international training activities under the mandate of Regional Training Centre under World Customs Organization
	To carry out international training activities under the mandate of Accredited Training Centre under BRICS
	The responsibility of constructing a new NACIN campus at Palasamudram, near Hindupur, Sri Sathya Sai District in Andhra Pradesh has been entrusted to the NACIN Zonal Training Institute, Bengaluru as it is the closest NACIN formation to the Project. Pr. ADG, NACIN Bengaluru was appointed as Project In-charge and his Officers constituted Project Management Team. Phase A of the NACIN Palasamudram Project was completed

	by November 2023 for Operationalization and Inauguration. Hon'ble Prime Minister of India, Shri Narendra Modi inaugurated the new campus in person on 16th January, 2024. The 75th Batch of IRS Officer Trainees have been undergoing the training since then at NACIN Palasamudram. Several other training programmes have also been undertaken.
Organization Chart	Enclosed as Annexure I
Other Details	The Regional Training Institute of National Academy of Customs, Indirect Taxes & Narcotics, Bangalore was created in the year 2002 which has been subsequently upgraded to Zonal Training Institute.
	In order to set up the Academy at Bengaluru, a land measuring 3.12 acres (12,305 Sq. Meter) along with the built up structures was purchased from M/s Hindustan Machine Tools in the year 2003.
	☐ To meet the specific needs of the training academy, the present new NACIN Complex has been constructed with a total built up area of 12,589 square meter and was

	inaugurated by the then Finance Minister of India, late Shri Arun Jaitely on 29.05.2017.
	The campus showcases CBIC's commitment to green and sustainable development, good management practices and effective capacity building. NACIN, Bengaluru is a unique project and is a trend setter in this regard and all the facilities at NACIN, Bengaluru are being efficiently run by institutionalized mechanism.
	The campus is modern & state of art as per Green Rating for Integrated Habitat Assessment (GRIHA) norms prescribed by The Energy and Resources Institute (TERI). The campus prides in having installed Solar Roof Top Photovoltaic Plant, Bio-filtration type sewage treatment plant, Organic waste converter, Rain Water Harvesting & Herbal Garden with an objective to achieve 5-Star Ratings Certification.
	The campus is equipped with all the requisite facilities to conduct variety of training programs. The administrative and training block consists of 4 training halls, a Virtual Classroom, 4 group discussion rooms, 2 computer labs, spacious library including digital library, shooting simulator. All parts of administrative block are suitably fitted with necessary equipment's, smart boards etc.,
	The campus also includes hostel block with functional in-house canteen, sports cum auditorium block and swimming pool; to take care of the training & stay needs of faculty & trainees.
Powers & Duties of Officers (administrative, financial & judicial)	The Powers under Fundamental Rules / Supplementary Rules The duties include design of training & carrying out the training & capacity building activities. No judicial Powers

Rules/Orders under which powers & duty are derived & exercised	FR/SR; Guidelines issued by DoPT & CBIC from time to time
Process of decision making Identify key	Overall supervision of functioning of NACIN,
decision making points	Bengaluru rests with the Pr.Additional Director
	General / Additional Director General. The Key
	decision-making points are
	i. Courses that are to be imparted in a month
	ii. Identification of stakeholders
	iii. Duration of the course
	iv. Schedule for the course
	v. Identification of Faculties
	vi. Approximate Expenditure for the course.
	Financial matters are dealt by Joint Director/
	Assistant Director to the extent and limit
	delegated by the Head of the Department ie, the
	Principal Additional Director General
Final decision making authority	Pr. Additional Director General
Related provisions, acts, rules etc.	Guidelines from DoPT & CBIC
Time limit for taking a decisions, if any	NA
Channel of supervision and accountability	NACIN, Bengaluru is headed by the
	Principal Additional Director General.
	The Additional Director report to the Pr. ADG.
	The Deputy/Assistant Director report to the
	Additional Director.
	The Additional Assistant Directors
	(Superintendents) report to the Deputy/Assistant Directors.
	Inspectors report to the Additional
	Assistant Directors.
	The Administrative Officers and Tax
	Assistant reports to the Chief
	Accounts Officer
Nature of functions/ services offered	Training activities & Capacity Building & Feedback to Policy Makers
Norms/standards for functions/ service	Norms as prescribed by CBIC from time to
delivery	time
Process by which these services can be accessed	As per Training Policy of CBIC and DoPT
Time-limit for achieving the targets	NA
Process of redress of grievances	The Organization functions has no direct
-	interface with public. However, the grievance
	redressal mechanism such as CPGRAMS as
	applicable to any organization under Central
	Government is available
Title & Nature of the record/ manual/	
instruction	

List of Rules, regulations, instructions	The training is conducted on the
manuals and records.	basis of rules, regulations, instruction
Acts/ Rules manuals etc.	manuals etc. published by the CBIC
	as well as in terms of the National
	Training Policy
Transfer policy and transfer orders	Transfer Policy by CBIC;
Categories of documents	Routine records relating to administration,
	establishment matters and the Records of
	Departmental Examinations
Custodian of documents/categories	Concerned Section Officer
Name of Boards, Council, Committee etc.	
Composition	
Dates from which constituted	
Term/ Tenure	
Powers and functions	
Whether their meetings are open to the	NA
public?	
Whether the minutes of the meetings are open to the public?	
to the public?	
Place where the minutes if open to the public	
are available?	
Name and designation of Officers along with	Enclosed as Annexure – II
Telephone, fax and email ID	
List of employees with Gross monthly	Enclosed as Annexure – III
remuneration	

System of compensation as provided in its regulations	NA
Name and designation of the public information officer (PIO), Assistant Public Information (s) & Appellate Authority	Enclosed as Annexure – IV
Address, telephone numbers and email ID of each designated official.	Annexure-IV a
 No. of employees against whom disciplinary action has been: (i) Pending for Minor penalty or major penalty proceedings (ii) Finalized for Minor penalty or major penalty proceedings 	Nil
Educational programmes	Training Program & Workshops on RTI
Efforts to encourage public authority to participate in these programmes	Training Program & Workshops on RTI
Training of CPIO/APIO	Training Program & Workshops on RTI

Update & publish guidelines on RTI by the Public Authorities concerned	Yes
Total Budget for the public authority	
Budget for each agency and plan &	
Programmes	
Proposed expenditures	Enclosed as Annexure – V
Revised budget for each agency, if any	
Report on disbursements made and place	
where the related reports are available	
Budget for Tour	
Foreign and domestic Tours by ministries and	
officials of the rank of Joint Secretary to the	0
Government and above, as well as the heads of	Year 2022
the Department.	a) Bangkok
a) Places visited	b) 01.11.2022 to 6.11.2022
b) The period of visit	c) One (ADG)
c) The number of members in the	d) Rs.31,313/-
official delegation	
d) Expenditure on the visit	a) Male' (Maldives)
	b) 29.07.2022 to 03.08.2022
	c) One (ADG)
	d) Rs.32,021/-
Information related to procurements	
a) Notice/tender enquires, and corrigenda	
if any thereon,	
b) Details of the bids awarded comprising	
the names of the suppliers of goods/	
services being procured,	Enclosed as Annexure – V(a)
c) The works contracts concluded – in any	
such combination of the above- and	
d) The rate /rates and the total amount at	
which such procurement or works	
contract is to be executed.	
Name of the programme of activity	
Objective of the programme	
Procedure to avail benefits	
Duration of the programme/ scheme	NA
Physical and financial targets of the	
programme	
Nature/ Scale of subsidy/ amount allotted	
Discretionary and non-discretionary	
grants/ allocations to State Govt./	
NGOs/other institutions	

_

	1
Publish all relevant facts while formulating	
important policies or announcing decisions	
which affect public to make the process more	
interactive;	
(i) Policy decisions/ legislations taken in	
the previous one year	
Outline the Public consultation process	
Outline the arrangement for	
consultation before formulation of	
Policy	
Use of the most effective means of	www.nacin.gov.in
communication	
(i) Internet (website)	
Information manual/handbook available in	
I. Electronic format	
II. Printed format	1
List of materials available	
III. Free of cost	
IV. At a reasonable cost of the medium	
(i) English	
(ii) Vernacular/ Local Language	
Last date of Annual updation	-
Details of information available in	
electronic form	NA
Name/ title of the document/record/ other	
information	
Location where available	
Name & location of the faculty Details of information made available	
Working hours of the facility	
Contact person & contact details (Phone, fax	
email)	-
Grievance redressal mechanism	
Details of applications received under	Enclosed as Annexure- VI
RTI and information provided	
List of completed schemes/ projects/	
Programmes	
List of schemes/ projects/ programme	
underway	
Details of all contracts entered into including	NA
name of the contractor, amount of contract	
and period of completion of contract	
Annual Report	1
Frequently Asked Question (FAQs)	1
	1

	1
Any other information such as	NA
a) Citizen's Charter	
b) Result Framework Document	
(RFD)	
c) Six monthly reports on the	
d) Performance against the benchmarks	NA
set in the Citizen's Charter	
Details of applications received and	
disposed	
Details of appeals received and orders issued	
Details of questions asked and replies given]
(i) Name & details of	Enclosed
(a) Current CPIOs & FAAs	(a) Annexure IV
(b) Earlier CPIO & FAAs from	(b) Annexure (IV) (b)
1.1.2015	
(ii) Details of third party audit of	NA
voluntary disclosure	
(a) Dates of audit carried out	
(b) Report of the audit carried out	
(iii) Appointment of Nodal Officers not	NA
below the rank of Joint Secretary/ Additional	
HoD	
(a) Date of appointment	
(b) Name & Designation of the officers	
(iv) Consultancy committee of key stake	NA
holders for advice on suo-motu disclosure	
(a) Dates from which constituted	
(b) Name & Designation of the officers	
Committee of PIOs/FAAs with rich	NA
experience in RTI to identify frequently	
sought information under RTI	
(a) Dates from which constituted	
(b) Name & Designation of	
the Officers	
Whether STQC certification obtained and its	No
validity. Does the website show the	
antificate on the Website?	

certificate on the Website?